



Terms & Conditions

1. Customer is required to subscribe for designated 3HongKong (3HK) monthly plan with designated VAS package \$39 or above, commit designated contract ranging 24-26 months with designated prepayment amount, the amount will be credited to customer's mobile number billing account by installments during contract period; and pay for the first month monthly fee. Customer is required to pay for the Admin fee of \$18 per month.
2. \$468 monthly fee is Samsung Galaxy S9 64GB net monthly fee after deducting monthly fee rebate (\$30 rebate per month) for Plan \$498.
3. When monthly local mobile data usage reaches the data entitlement of your monthly service plan of basic 6GB (for Plan \$498)/ 10GB (for Plan \$638) and 6GB (for Plan \$498)/ 10GB (for Plan \$638) bonus local data during contract period (total 12GB for Plan \$498)/ 20GB for Plan \$638), local mobile service will continue. However, customers will be allocated with less network resources for access subject to the network conditions and your data service experience may be affected before the next bill cycle date. This Service will continue to be provided subject to the monthly service fee of \$198 upon expiration of the contract period unless customer gives termination notice to HTCL.
4. Customer is required to subscribe designated monthly plan \$298 or above. Customer cannot choose the color of free premium due to each shops' different stock level. Subject to stock availability, while stocks last.
5. Designated monthly fee waiver rebate will be credited to customer's billing account by installments during contract period for designated monthly plan and designated handset subscription..
6. Based on a review of the number of hotspots featured on the websites of 6 Wi-Fi service providers in Hong Kong at midnight on 13th Nov 2017. Each Wi-Fi service location provides one or more Wi-Fi hotspots. Wi-Fi is applicable to designated Wi-Fi service locations and hotspots. Number of Wi-Fi service locations and hotspots quoted is based on service provider's information. Each Wi-Fi service location may include different numbers of hotspots. When the Wi-Fi signal is weak or unavailable, service may automatically be accessed by mobile data and mobile data charge will incur based on user's monthly tariff plan.
7. Only applicable during contract period.
8. Successful port-in from other mobile operator is required. This local and roaming data usage is applicable to the designated networks in Hong Kong, Macau and Mainland China only. Roaming voice call, roaming SMS, Home Direct Line service and roaming video call are not included. Customer is required to activate "Full Roaming Service" to enjoy this offer



and cannot be deactivated within the contract period. For details of "Full Roaming Service", please visit www.three.com.hk/roaming. Related roaming usage is subject to roaming coverage, system compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice.

9. The offer is only applicable during the first 12-month bill months. This freely-used HK, Macau and Mainland China shared social data usage is solely applied for designated social mobile apps of WhatsApp and WeChat which are offer among VoIP voice call, delivery of text and voice messages, images and video clips, excluding Apps download, software update, playing videos via WeChat Moment, using in- app location based features, using WeChat wallet, accessing or downloading content from and/or redirection to any other websites or applications within the designated Apps and any extra mobile data required by pop up messages. Any other and non-waived mobile data usage will be deducted from the service data entitlement.
10. If customer uses data service while locates outside Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied. After contract has expired or promotion period, if customer uses data service in Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied.
11. Customer can pay \$38 per month additionally for "China voice" package ("Package"), details:
 - Package included a Mainland China mobile number and first 30 minutes of roaming voice call ("Free Minutes") #, applicable to incoming calls, outgoing calls to local and Hong Kong (not applicable to Home Direct Line service) within Mainland China and thereafter rated at \$0.98/min. Free Minutes will be offered and calculated on the basis of the actual number of days for which the relevant subscriber subscribes for the Package and thus the Free minutes offered to the subscriber for the first and last months of the subscription period for the Package shall be on a pro-rata basis. The unused or expired Free Minutes for each of the subscription months for the Package cannot be accumulated for use for the next month but will be cancelled accordingly upon the expiry of each subscription month. Free minutes will be terminated simultaneously upon the termination of the Package.
 - # Customer can also additionally pay \$10 per month (total \$48 per) to further obtain a Macau mobile number to include in the Package. However, Free Minutes are not applicable to the usage in Macau. Macau mobile number is provided by Hutchison Telephone (Macau) Company Limited ("3MO")
 - The monthly fee for first 2 months is free ("The Offer"), afterwards, it will be charged at \$38 per month (includes monthly \$10 rebate) starting at the 3rd month. The Offer is only applicable to new subscription of the Package, required to apply at the same day



of subscription and before 30 April, 2018. The Offer is not applicable to Macau mobile number, customer is still required to pay monthly fees \$10 for a Macau mobile number, thereafter, either \$38 or \$48 will be charged monthly starting from the 3rd month that depends on whether customer has subscribed a Macau mobile number or not.

- Mainland China mobile number is provided by China United Network Communications Corporation Limited ("China Unicom").
- The Service's contract period is also applicable to subscription of Package (including the additional Macau mobile number).
- Hong Kong mobile number is the primary number while the Mainland China mobile number and Macau mobile number (if applicable) is the secondary number.
- When customer is located in Mainland China:
 - I. the secondary number* will be shown when making calls to any country.
 - II. the secondary number* will be shown when sending SMS to Mainland China phone numbers; while primary number* will be shown when sending SMS to phone numbers of countries other than Mainland China.

*Subject to the supporting service scope and coverage which can actually been provided by the relevant roaming partner of 3HK (including but not limited to China Unicom) at each of the roaming areas.
- If customer did not subscribe the Package and customer makes calls to any country or sends SMS to Mainland China phone number within the boundary of Mainland China, a Hong Kong mobile number will be shown accordingly.
- An additional charge of \$0.98 per min will be applied to all incoming calls to the secondary number of a customer when customer is then located in Hong Kong or using the mobile network other than the China Unicom network in China, or using the roaming service overseas.
- The monthly fee is calculated on a monthly basis, which follows the applicable billing cycle for the relevant individual. There is no pro-rata fee for the first and last months of the subscription period for the service.
- Unless otherwise specified, The Offer cannot be used in conjunction with other special promotions or discounts.
- The customer shall oblige by China Unicom's service terms and conditions while using the China Mobile number in China Unicom's network and shall oblige by 3MO's service terms and conditions while using Macau mobile number in 3MO's network. Such terms and conditions can be found on the official website of China Unicom and 3MO.

12. Customers who purchased Galaxy S9 / S9+ and activated designated monthly plan with related contract before 31 May 2018, are entitled to use "Roam-in-Command" 2GB roaming data with 14 days validity, valued at \$198, one time for free ("Free Usage"). Free Usage must be activated within 3 months from the date of the monthly plan becomes effective. The \$198/2GB Roam-in-Command will be charged to your account immediately



upon successful activation and the amount will be rebate to your account 30 days later.

Customer is required to activate “Full Roaming Service” to enjoy this offer.

Roam-in-Command is applicable to designated destinations in Europe, Asia Pacific, Americas and Greater China. For Roam-in-Command service details and coverage, please visit <http://www.three.com.hk/ric>. This offer is subject to relevant terms and conditions.

- All related product images, specification and product information are provided by vendor(s) / Merchant(s). For any enquiry, please contact respective vendor(s) / Merchant(s) directly. (Vendor(s) Contact information: www.three.com.hk/vendorcontact).
- Our company makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor(s) / Merchant(s).
- Stock is limited, subject to availability.
- All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local service only.
- The above offers are applicable to new and selected existing customers. Terms and conditions applied, please contact our 3Shop staff, call our Sales Hotline 1032 or refer to www.three.com.hk for more information of offers and service plan entitlement.
- Our Company reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute