



### **SIM Service Plan ("The Service") Terms and Conditions:**

1. Customer is required to subscribe designated 4.5G 6GB SIM Plan with successful port-in and commit to 24 months contract. The administration fee of \$18 per month is required. \$198 monthly fee includes basic \$20 rebate per month and designated rebate of \$100 per month during 24 months contract period (originally \$318). Monthly fee rebate will be credited to customer's billing account by instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired.
2. 8GB local data per month includes basic 6GB per month and extra 2GB data during contract period.
3. Applicable during contract period.
4. Successful port-in from other mobile operator is required. This local and roaming data usage is applicable to the designated networks in Hong Kong, Macau and Mainland China only. Roaming voice call, roaming SMS, Home Direct Line service and roaming video call are not included. Customer is required to activate "Full Roaming Service" to enjoy this offer and cannot be deactivated within the contract period. For details of "Full Roaming Service", please visit [www.three.com.hk/roaming](http://www.three.com.hk/roaming). Related roaming usage is subject to roaming coverage, system compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice.
5. This freely-used service is only applicable during the first 12-month bill months. This freely-used service among Mainland China, HK, Macau shared social data usage is solely applied for designated social mobile apps of WhatsApp and WeChat which are VoIP voice call, delivery of text and voice messages, images and video clips, excluding Apps download, software update, playing videos via WeChat Moment, using in-app location based features, using WeChat wallet, accessing or downloading content from and/or redirection to any other websites or applications within the designated Apps and any extra mobile data required by pop up messages. Any other and non-waived mobile data usage will be deducted from the service data entitlement. The designated social mobile apps of WhatsApp and WeChat are provided by a third supplier, namely WhatsApp Inc. and Tencent International Service Pte. Ltd. ("Social Apps"). The content and the settings of the Social Apps service may change from time to time without any notice. 3HK shall not be responsible for any liability incurred from or in connection with the content, the downloading of the Social Apps, the use of Social Apps service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses,



losses and damages incurred from or caused by the downloading of the Social Apps and/or the use of Social Apps service by the Customers or any other persons) and/or failure or unable to use the full or part of the Social Apps service due to the aforesaid changes and other circumstances beyond 3HK's reasonable control. This freely-used service will be ceased automatically after the first 12-month free period expires. Customer is required to re-subscribe if intends to continue to use this service and the fee is charged at \$39 per month. This service is applicable to the customer with Mainland China, HK, Macau Data only.

6. If customer uses data service while locates outside Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied. After contract has expired or promotion period, if customer uses data service in Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied.

- You will be contacted via SMS, Whatsapp, email or by phone in 3 working days upon successful online registration.
- Thereafter charges for this service please refer to [www.three.com.hk](http://www.three.com.hk).
- 4.5G network is applicable to designated mobile device model only.
- All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy. • Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local service only.
- Unless otherwise specified, offer cannot be enjoyed with other promotional offers.
- The above offer is applicable to port-in customers only, and subject to related terms and conditions. Please call our 3Sales Hotline: 1032 for more information of offers and service plan entitlements.
- The Service is not applicable to "Data Auto-Refill".
- Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. 3HK shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services. Customer may purchase flexi data top-up options through [http://www.three.com.hk/3Care\\_eng](http://www.three.com.hk/3Care_eng) which can be used for the remaining period of the month before bill cut-off date, and that top up data can be shared in HK, Macau and China. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended.
- In case of early termination of service plan or value added service plan (if applicable)



during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.

- Hutchison Telephone Company Limited ("3HK") reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.

