

Terms & Conditions

^ Local data included: 1GB basic data per month and 3GB bonus data during contract period for Plan \$298; 2.5GB basic data per month and 7.5GB bonus data during contract period for Plan \$408; 6GB basic data per month and 6GB bonus data during contract period for Plan \$498 and 10GB basic data per month and 10GB bonus data during contract period for Plan \$638.

\$298 monthly fee Includes monthly 2,000 basic and 1,000 Heart-to-Heart (minutes), \$408 monthly fee Includes monthly 2,500 basic and 1,200 Heart-to-Heart (minutes), \$498/\$638 monthly fee Includes monthly 3,500 basic and 2000 Heart-to-Heart (minutes).

- Promotion period till 31 July 2018. This bundle offer is valid while quota last.
- 1. Taiwan Two Round-trip air tickets Terms and Conditions:
- a. Flight tickets issued are per redemption for two passengers travelling together throughout the whole journey, round trip from Hong Kong to Taipei/ Kaohsiung/ Taichung/ Tainan Economy class (Hong Kong Airlines, China Airlines or EVA Air, ticket validity: 2-7 days)
- b. Booking Period: 16 Jun 1 Dec 2018
- Travel set off Period: 28 Aug 15 Dec 2018 (exclusive of 22-23 Sep 2018, 27 Sep 1 Oct 2018)
- d. To book your trip online, please visit www.hutchgo.com.hk/3hk-taiwan. hutchgo.com HK and 3HK shall not be liable for any loss or damage caused resulting from incorrect email address or phone number provided by customer, email delivery failure or customer fails to answer the confirmation call from hutchgo.com HK. If customer does not receive any confirmation call from hutchgo.com HK within 3 working days after the online booking form submission, customer should call hutchgo.com HK customer service hotline at 3192-0900.
- e. Once the voucher code is used, customer will receive notification SMS.
- f. Same destination, same outbound and return flight are required for both customers. Open-jaw is not applicable.
- g. Reservation is subject to availability, booking should be made within booking period and at least 14 days before departure, whichever is earlier.
- h. All applicable taxes, Hong Kong Airport construction fee, peak season surcharge, travel insurance and visa to be settled by the customers.

- 1 -





- i. The Voucher cannot be transferred. Change of travel destination is not allowed. Once the air ticket is issued, cannot be cancelled nor transferred and travel dates cannot be changed.
- j. The Voucher is for one-time redemption and cannot be used in conjunction with other hutchgo.com promotional offers and is not redeemable for cash or cash equivalent.
- k. Any unused services, refund is not applicable and not valid for exchange of other services.
- I. The Voucher Code will not be reissued once distributed. Voucher Code obtained through unauthorized channels or modified, copied, forged, damaged or tampered with in any way will be deemed void. Any Voucher Code that does not match the records of hutchgo.com HK's database system will not be accepted for offer redemption.
- m. hutchgo.com HK, Hong Kong Airlines, China Airlines and EVA Air are the suppliers of the flight ticket. Any enquiry, claim or complaint in relation to the quality or availability of the flight ticket shall be directed to the relevant supplier. 3HK shall assume no liability in respect thereof.
- n. Hutchison Telephone Company Limited and Hutchison Travel Limited reserves the right of final decision on all matters relating to this voucher.
- 2. Customer is required to subscribe to designated monthly plan with monthly fee rebate of \$85 (Plan \$298)/ \$125 (Plan \$408)/ \$175 (Plan \$498/\$638) during contract period, commit designated value added service of \$39 or above per month, commit 32 months contract and prepay designated amount (the prepayment amount will be credited to customer's billing account by Instalments during the contract period); pay for the first month's monthly fee and the Admin Fee of \$18 per month. Customer is also required to purchase Taiwan 2pax Round-trip air ticket by paying \$65 per month respectively during the contract period while subscribing Samsung Galaxy A6+. Credit card autopay is required for settling payment. The credit cardholder name must be the same as customer account registration name. Each subscription can enjoy this offer once. If service for the registered mobile number is terminated for whatever reason within the Payment Period, customer shall settle the remaining outstanding product payment pursuant to the bill. This Bundle Offer is valid while quota last
- 3. 4GB local data includes designated \$298 monthly plan 1GB data entitlement of and 3GB bonus data during contract period
- 4. Only applicable during contract period.
- 5. Successful port-in from other mobile operator is required. This local and roaming data usage is applicable to the designated networks in Hong Kong, Macau and Mainland China only. Roaming voice call, roaming SMS, Home Direct Line service and roaming video call are not included. Customer is required to activate "Full Roaming Service" to enjoy this offer and cannot be deactivated within the contract period. For details of "Full Roaming Service", please visit www.three.com.hk/roaming. Related roaming usage is subject to roaming coverage, system





- compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice.
- 6. If customer uses data service while locates outside Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied. After contract has expired or promotion period, if customer uses data service in Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied.
- 7. This freely-used service is only applicable during the first 12-month bill months. This freely-used service among Mainland China, HK, Macau shared social data usage is solely applied for designated social mobile apps of WhatsApp and WeChat which are VoIP voice call, delivery of text and voice messages, images and video clips, excluding Apps download, software update, playing videos via WeChat Moment, using in- app location based features, using WeChat wallet, accessing or downloading content from and/or redirection to any other websites or applications within the designated Apps and any extra mobile data required by pop up messages. Any other and non-waived mobile data usage will be deducted from the service data entitlement. The designated social mobile apps of WhatsApp and WeChat are provided by a third supplier, namely WhatsApp Inc. and Tencent International Service Pte. Ltd. ("Social Apps"). The content and the settings of the Social Apps service may change from time to time without any notice. 3HK shall not be responsible for any liability incurred from or in connection with the content, the downloading of the Social Apps, the use of Social Apps service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred form or caused by the downloading of the Social Apps and/or the use of Social Apps service by the Customers or any other persons) and/or failure or unable to use the full or part of the Social Apps service due to the aforesaid changes and other circumstances beyond 3HK's reasonable control. This freely-used service will be ceased automatically after the first 12-month free period expires. required to re-subscribe if intends to continue to use this service and the fee is charged at \$39 per month. This service is applicable to the customer with Mainland China, HK, Macau Data only.
- 8. Customers who purchased the designated mobile phone models and activated designated monthly plan with related contract on or before 31 July 2018, are entitled to use "Roam-in-Command" 1GB roaming data with 6 days validity, valued at \$98, one time for free ("Free Usage"). Free Usage must be activated within 3 months from the date of the monthly plan becomes effective. Customer is required to activate "Full Roaming Service" to enjoy this offer. Roam-in-Command is applicable to designated destinations in Europe, Asia Pacific, Americas and Greater China. For Roam-in-Command service details and coverage, please visit http://www.three.com.hk/ric. This offer is subject to relevant terms and conditions.
- 9. Free "Infinity Data" service within the contract period. When monthly local mobile data usage reaches the data entitlement of your monthly service plan of basic 6GB (for Plan \$498)/ 10GB (for Plan \$638)





and 6GB (for Plan \$498)/ 10GB (for Plan \$638) bonus local data during contract period (total 12GB for Plan \$498)/ (20GB for Plan \$638), local mobile service will continue. However, customers will be allocated with less network resources for access subject to the network conditions and your data service experience may be affected before the next bill cycle date. This Service will continue to be provided subject to the monthly service fee of \$198 upon expiration of the contract period unless customer gives termination notice to HTCL.

- 10. Each Wi-Fi service location provides one or more Wi-Fi hotspots. Wi-Fi is applicable to designated Wi-Fi service locations and hotspots. Number of Wi-Fi service locations and hotspots quoted is based on service provider's information. Each Wi-Fi service location may include different numbers of hotspots. When the Wi-Fi signal is weak or unavailable, service may automatically be accessed by mobile data and mobile data charge will incur based on user's monthly tariff plan.
- 11. Promotion till 31 Jul 2018. Subject to stock availability, while stocks last.
- All related product images, specification and product information are provided by vendor(s) / Merchant(s).
 For any enquiry, please contact respective vendor(s) / Merchant(s) directly. (Vendor(s) Contact information: www.three.com.hk/vendorcontact).
- Our company makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor(s) / Merchant(s).
- Stock is limited, subject to availability.
- All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local service only.
- The above offers are applicable to new and selected existing customers. Terms and conditions applied,
 please contact our 3Shop staff, call our Sales Hotline 1032 or refer to www.three.com.hk for more
 information of offers and service plan entitlement.
- Our Company reserves the rights to amend the charges and terms and conditions (including but not limited
 to designated destinations and designated networks, their coverage, system compatibility and other
 relevant conditions of the designated networks) of The Service and to suspend or terminate any part of
 The Service at any time without prior notice, especially in case where roaming partner terminates
 cooperation with 3HK. 3HK shall have the final decision in case of any dispute



