



Terms & Conditions

^ Local data included: 6GB basic data per month and 6GB bonus data during contract period for Plan \$538.

\$538 monthly fee Includes monthly 3500 basic and 2000 Heart-to-Heart (minutes).

1. Monthly fee is deducted from designated \$538 monthly plan deducting designated monthly fee rebate per month (\$45-\$108, depends on handset models) and adding \$78 per month payment of BOSE QuietComfort 35 II Wireless Headphone. Customer is required to subscribe to designated \$538 monthly plan (\$108 rebate per month for S9 64GB, \$68 rebate per month for S9+ 64GB and \$58 rebate per month for S9+ 128GB and 256GB during contract period); subscribe \$44 KKBOX service per month (waived for first 2 months); commit designated contract (32 months contract for S9 64GB, S9+ 64GB and 128GB; whereas 34 months contract for S9+ 256GB) with designated prepayment amount and the prepayment amount will be credited to customer's billing account by Instalments during the contract period); pay for the first month's monthly fee and the Admin Fee of \$18 per month. Customer is also required to purchase the designated BOSE QuietComfort 35 II Wireless Headphone by paying \$78 per month during the contract period while subscribing Samsung Galaxy S9/S9+. Credit card autopay is required for settling payment. The credit cardholder name must be the same as customer account registration name. Each Samsung Galaxy S9/S9+ subscription can enjoy this offer once. If service for the registered mobile number is terminated for whatever reason within the Payment Period, customer shall settle the remaining outstanding product payment pursuant to the bill. For the avoidance of doubt, unless the customer notifies HTCL of his/her intention to terminate KKBOX service by calling 3Customer Services Hotline at least seven days prior to the expiry of the contract period, such KK BOX service will continue upon expiry of the designated contract period and the relevant registered customer account will be charged at a standard service fee (i.e. \$49 per month) on a monthly basis.
2. Only applicable during contract period.
3. When monthly local mobile data usage reaches the data entitlement of your monthly service plan of basic 6GB (for Plan \$538) and 6GB (for Plan \$538) bonus local data during contract period (total 12GB for Plan \$538), local mobile service will continue. However, customers will be allocated with less network resources for access subject to the network conditions and your data service experience may be affected before the next bill cycle date. This Service (Infinity Data Pack) will continue to be provided subject to the monthly service fee of \$198 upon expiration of the contract period.
4. This local and roaming data usage is applicable to the designated networks in Hong Kong, Macau and Mainland China only. Roaming voice call, roaming SMS, Home Direct Line service and roaming video call are not included. Meanwhile, other 3HK data roaming plan are not applicable to these



destinations. Customer is required to activate "Full Roaming Service" to enjoy this offer and cannot be deactivated within the contract period. For details of "Full Roaming Service", please visit www.three.com.hk/roaming. Related roaming usage is subject to roaming coverage, system compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice.

5. This freely-used service is only applicable during the first 12-month bill months. This freely-used service among Mainland China, HK, Macau shared social data usage is solely applied for designated social mobile apps of WhatsApp and WeChat which are VoIP voice call, delivery of text and voice messages, images and video clips, excluding Apps download, software update, playing videos via WeChat Moment, using in-app location based features, using WeChat wallet, accessing or downloading content from and/or redirection to any other websites or applications within the designated Apps and any extra mobile data required by pop up messages. Any other and non-waived mobile data usage will be deducted from the service data entitlement. The designated social mobile apps of WhatsApp and WeChat are provided by a third supplier, namely WhatsApp Inc. and Tencent International Service Pte. Ltd. ("Social Apps"). The content and the settings of the Social Apps service may change from time to time without any notice. 3HK shall not be responsible for any liability incurred from or in connection with the content, the downloading of the Social Apps, the use of Social Apps service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the Social Apps and/or the use of Social Apps service by the Customers or any other persons) and/or failure or unable to use the full or part of the Social Apps service due to the aforesaid changes and other circumstances beyond 3HK's reasonable control. This freely-used service will be ceased automatically after the first 12-month free period expires. Customer is required to re-subscribe if intends to continue to use this service and the fee is charged at \$39 per month. This service is applicable to the customer with Mainland China, HK, Macau Data only.
6. If customer uses data service while locates outside Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied. After contract has expired or promotion period, if customer uses data service in Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied
7. Each Wi-Fi service location provides one or more Wi-Fi hotspots. Wi-Fi is applicable to designated Wi-Fi service locations and hotspots. Number of Wi-Fi service locations and hotspots quoted is based on service provider's information. Each Wi-Fi service location may include different numbers of hotspots. When the Wi-Fi signal is weak or unavailable, service may automatically be accessed by mobile data and mobile data charge will incur based on user's monthly tariff plan.
8. "China Number Service" includes one China mobile number which can be used for receiving incoming SMS and incoming call only. For related charges and service details, please visit



www.three.com.hk/cnoe.

9. Customer is required to subscribe this service on the same day of designated handset monthly plan subscription with same contract commitment.

- All related product images, specification and product information are provided by vendor(s) / Merchant(s). For any enquiry, please contact respective vendor(s) / Merchant(s) directly. (Vendor(s) Contact information: www.three.com.hk/vendorcontact).
- Our company makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor(s) / Merchant(s).
- Stock is limited, subject to availability.
- All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local service only.
- The above offers are applicable to new and selected existing customers. Terms and conditions applied, please contact our 3Shop staff, call our Sales Hotline 1032 or refer to www.three.com.hk for more information of offers and service plan entitlement.
- Our Company reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute