



Terms & Conditions

1. Customer is required to subscribe the designated handset bundle models, subscribe to designated 4.5G Multi-SIM Monthly Plan with smartphone with specific VAS packages of \$39 or above per month, commit designated contract with designated prepayment amount (the prepayment amount will be credited to customer's billing account by Instalments during the contract period), pay for the first month's monthly fee and the Admin Fee of \$18 per month.
2. \$568/\$558/\$548 monthly fee is net monthly fee after deducting monthly fee rebate (\$60 rebate per month for iPhone XR 64GB/HUAWEI Mate20 Pro and PALM; \$70 rebate per month for Samsung Galaxy Note9 128GB and PALM; \$80 rebate per month for Samsung Galaxy A9 and PALM) during contract period for Plan \$628.
3. Applicable during contract period.
4. This local and roaming data usage is applicable to the designated networks in Hong Kong, Macau and Mainland China only. Roaming voice call, roaming SMS, Home Direct Line service and roaming video call are not included. Meanwhile, other 3HK data roaming plan are not applicable to these destinations. Customer is required to activate "Full Roaming Service" to enjoy this offer and cannot be deactivated within the contract period. For details of "Full Roaming Service", please visit www.three.com.hk/roaming. Related roaming usage is subject to roaming coverage, system compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice.
5. If customer uses data service while locates outside Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied. After contract has expired or promotion period, if customer uses data service in Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied.
6. This freely-used service is only applicable during the first 12-month bill months. This freely-used service among Mainland China, HK, Macau shared social data usage is solely applied for designated social mobile apps of WhatsApp and WeChat which are VoIP voice call, delivery of text and voice messages, images and video clips, excluding Apps download, software update, playing videos via WeChat Moment, using in-app location based features, using WeChat wallet, accessing or downloading content from and/or redirection to any other websites or applications within the designated Apps and any extra mobile data required by pop up messages. Any other and non-waived mobile data usage will be deducted from the service data entitlement. The designated social mobile apps of WhatsApp and WeChat are provided by a third supplier, namely WhatsApp Inc. and Tencent International Service Pte. Ltd. ("Social Apps"). The content and the settings of the Social Apps service may change from time to time without any notice. 3HK shall not be responsible for any liability incurred from or in connection with the content, the downloading of



the Social Apps, the use of Social Apps service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the Social Apps and/or the use of Social Apps service by the Customers or any other persons) and/or failure or unable to use the full or part of the Social Apps service due to the aforesaid changes and other circumstances beyond 3HK's reasonable control. This freely-used service will be ceased automatically after the first 12-month/contract period expires. Customer is required to re-subscribe if intends to continue to use this service and the fee is charged at \$39 per month. This service is applicable to the customer with Mainland China, HK, Macau Data only.

7. Includes monthly 3,000 basic and 2,000 Heart-to-Heart (minutes).
 8. Applicable to designated hotspots. When the Wi-Fi signal is weak or unavailable, service may automatically be accessed by mobile data and mobile data charge will incur based on user's monthly tariff plan.
 9. Stock is limited, while stock last.
 10. \$98 monthly instalment payment with 28 months (total \$2,744) applicable to PALM with Lanyard case. This promotion applies to handset or designated SIM subscription with signing up 12 months or above contract period. Each handset or SIM subscription can enjoy the offer for once. The products are available while stocks last. Customers are required to purchase the designated product while subscribing any handset or SIM subscription. Credit card autopay is required for settling payment. The credit cardholder name must be the same as customer account registration name. In case of early service or Add-On offer disconnection, customer is required to pay the sum of remaining premium payment amount.
- All related product images, specification and product information are provided by vendor(s) / Merchant(s). For any enquiry, please contact respective vendor(s) / Merchant(s) directly. (Vendor(s) Contact information: www.three.com.hk/vendorcontact).
 - Our company makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor(s) / Merchant(s).
 - Stock is limited, subject to availability.
 - All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
 - Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local service only.
 - The above offers are applicable to new and selected existing customers. Terms and conditions applied, please contact our 3Shop staff, call our Sales Hotline 1032 or refer to www.three.com.hk for more information of offers and service plan entitlement.
 - Our Company reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute