



Health Fit 5G Plan Terms and Conditions:

This service plan is only available to customers aged 60 or above at the time of subscription.

5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of the individual mobile device, transmission technology, network traffic and usage, speed of website servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to [5G Service Terms and Conditions](#) of 3HK.

Free Value-Added Services: Caller Number Display, Call Waiting, Conference Call, Call Barring, VoiceMail, Roaming Default Call, Call Forward Bundle and Call Forward Minute Package

- ▲ Applicable during the contract period.
- ^ Monthly fee \$128/\$148/\$238/\$288/\$408/\$528 is net monthly fee after deducting basic \$50/\$30/\$150/\$100/\$220/\$100 monthly fee rebate (original monthly fee at \$178/\$178/\$388/\$388/\$628 /\$628). Monthly fee rebate will be credited to customer's billing account by instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired. If customer terminates the contract for any reason before the contract period expires, need to pay an early termination fee equivalent to the monthly fee multiplied by the remaining number of months in the contract period. Prepayment of 2 months monthly fee is required for SIM subscription and shall be refunded after used for 1 month.
- △ When the monthly data usage reaches the plan entitlement, Hong Kong local data service can continue with a maximum local data access speed of 1Mbps.
- # The Local Data and Voice of 5G Multi-SIM Plan (Data + Voice Sharing) are shared by 5G add-on secondary SIMs.
- ∨ Applicable during the contract period. Voice minute is applicable to incoming calls and outgoing calls to Chinese Mainland, Hong Kong and Macau within Chinese Mainland and Macau.
- ◇ Free Chinese Mainland Number is provided during contract period.
- * Product photos are for reference only. The gifts are only applicable to designated model and color, with limited quota and available on a first-come, first-served basis while stocks last. Please visit our shops for details. Customers who subscribe via online will receive a SMS notification from 3 Hong Kong after successfully activating the service, with details of gift redemption.
- ~ For local use only.
- ✓ Applicable to specified time slots and routes only.
- Upon successful activation of the Health Fit 5G Plan service, extra MoneyBack Points will be distributed to customer's 5G Monthly Plan mobile/service number Account ("3HK account") over the 3rd, 4th, 5th month within the contract period. Customers are required to link their relevant MoneyBack account to their 3HK account via the designated 3HK platform (" My3 App") to collect MoneyBack Points. No MoneyBack Points will be distributed if the subscription to 3HK is cancelled or terminated within 30 days of the subscription date. Designated MoneyBack Points are required to be collected via the Company Platform within 30 days of receiving the SMS notification (details are provided in the notification content). Extra Money Back Points will not apply to the auto-renewal of the contract term. Each account can enjoy the offer only once. 3HK reserves the right to change the

MoneyBack Points reward scheme for different plans at any time without prior notice. Please [click here](#) for more details.

- ❖ Customer is required to successfully link up the relevant MoneyBack App account to the 3HK postpaid service account of the customer via My3 App, and activate the “Simply Use-Easy Earn Points Service” to settle monthly bills and earn the relevant MoneyBack Points automatically. Offer is subjected to related terms and conditions. For more details, please refer to <https://bit.ly/382CrDg>.
- (If applicable) For “FiROAM QuadTrack Pro Locator”, please visit <https://bit.ly/4uVzA4J> for more details.
- (If applicable) The “Health Check-up Offer” will be distributed in the form of e-vouchers. Customers are required to redeem the services at designated webpages. The services are provided by third parties, and 3 Hong Kong accepts no liability. For more details, please click <https://bit.ly/4wtqMUS>.
- (If applicable) “Trans-Island Chinalink Bus Pass” can be redeemed via the designated 3HK platform (“My3 App”) 30 days after the customer successfully activates the 5G Monthly Plan service. For more details, please click <https://bit.ly/4frWJXx>.
- (If applicable) For “Anti Scam Service”, please visit <https://bit.ly/4ePID22> for more details.
- (If applicable) For “Infinite Streaming & Social Data Pack”, please visit <https://bit.ly/4divsWa> for more details.
- (If applicable) For “Vickong Dental Services”, please visit <https://bit.ly/4nDXKhe> for more details.

General Terms and Conditions

- Offer is valid till further notice.
- Prepayment of \$100 per SIM card fee is required for SIM subscription and shall be refunded after used for 1 month.
- Sending and receiving voice calls and MMS to and from 3 subscribers are deemed as Heart-To-Heart voice and Intra MMS.
Please visit <https://web.three.com.hk/servicecharges/thereaftercharges> for charging details of video call, SMS and voice thereafter service which maybe updated by us from time to time.
- There would be no surcharge for receiving a video call from a subscriber of other Hong Kong designated mobile operator.
- Wireless local data usage charge is applicable to Phone email application usage or access to Mail via video mobile phone, access to sites other than the 3Service and wireless modem application.
- All plans include unlimited mobile IDD local talk time (“001”, “1968” & “+” only).
- For international voice and video calls, international call rates apply.
- For international roaming services, roaming rates apply.
- Talk time guarantee (One minute of video and voice call talk time will be rebated if your call accidentally drops out and either the calling party calls back or you dial the number again within 1 minute of the call drop-out).
- When a customer uses the Conference Call or Call Waiting service, airtime will be calculated according to the total time spent on all connected lines.
- In case of early termination of service plan or value added service plan (if applicable) during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services.
Customer may purchase flexi data top-up options through <https://www.three.com.hk/3Care/eng/home.jsp?lang=eng> which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the

limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit <https://web.three.com.hk/data/topupdatapack/index-en.html> as maybe updated by us from time to time.

- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.
- Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. Our company shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
- The above offers are subject to our 3G, 4G LTE and 5G Service Terms and Conditions, the aforesaid and other special terms and conditions. Please contact staff for details.
- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to 5G Service Terms and Conditions of 3HK.
- Hutchison Telephone Company Limited (“3HK”) reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.