



## IMPORTANT NOTICE

### ***Wangiri* or "One Ring and Cut" Call Scam**

3 Hong Kong has received customer enquiries about having received unexpected international calls from unknown and unusual destinations with prefixes such as +678 (Vanuatu), +256(Uganda) and +881(Iridium Satellite). Some customers returned calls to those numbers and incurred international call charges.

3 Hong Kong wishes to alert customers to a telecoms industry-wide scam called *Wangiri* or "one ring and cut" by which fraudsters generate outbound calls to random mobile phone numbers from one or more overseas number, then hang up after one or two rings. Fraudsters may receive a charge out of the IDD calls if the call recipients return call to the unknown number(s).

3 Hong Kong takes the *Wangiri* scam seriously. Mobile phone users are reminded not to answer any suspicious and unknown call from any international number with any prefix that they do not recognise or expect. Do not return call to the unknown number or share any personal information.

Users may report the suspicious number(s) to 3 Hong Kong on 1033 for further investigation.

**3 Hong Kong**

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