



Terms & Conditions

[^] Local data included: 1GB basic data per month and 4GB bonus data during contract period for Plan \$298; 2.5GB basic data per month and 5.5GB bonus data during contract period for Plan \$408; 6GB basic data per month and 6GB bonus data during contract period for Plan \$538 and 10GB basic data per month and 10GB bonus data during contract period for Plan \$728.

[#] \$298 monthly fee Includes monthly 2,000 basic and 1,000 Heart-to-Heart (minutes), \$408 monthly fee Includes monthly 2,500 basic and 1,200 Heart-to-Heart (minutes), \$538 monthly fee Includes monthly 3,500 basic and 2,000 Heart-to-Heart (minutes), \$728 monthly fee Includes monthly unlimited local voice (minutes) per month.

1. Customer is required to subscribe for designated monthly plan with designated VAS package \$39 or above, commit designated contract ranging 24-32 months with designated prepayment amount, the amount will be credited to customer's mobile number billing account by installments during contract period; and pay for the first month monthly fee. Customer is required to pay for the Admin fee of \$18 per month. Designated monthly fee waiver rebate will be credited to customer's billing account by installments during contract period for designated monthly plan and designated handset subscription.
2. 5GB local data includes designated plan data entitlement of 1GB per month and extra 4GB bonus data per month during contract period.
3. Only applicable during contract period.
4. This local and roaming data usage is applicable to the designated networks in Hong Kong, Macau and Mainland China only. Roaming voice call, roaming SMS, Home Direct Line service and roaming video call are not included. Meanwhile, other 3HK data roaming plan are not applicable to these destinations. Customer is required to activate "Full Roaming Service" to enjoy this offer and cannot be deactivated within the contract period. For details of "Full Roaming Service", please visit www.three.com.hk/roaming. Related roaming usage is subject to roaming coverage, system compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice.
5. If customer uses data service while locates outside Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied. After contract has expired or promotion period, if customer uses data service in Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied.



6. This freely-used service is only applicable during the first 12-month bill months (Plan \$538) / during contract period (Plan \$728). This freely-used service among Mainland China, HK, Macau shared social data usage is solely applied for designated social mobile apps of WhatsApp and WeChat which are VoIP voice call, delivery of text and voice messages, images and video clips, excluding Apps download, software update, playing videos via WeChat Moment, using in- app location based features, using WeChat wallet, accessing or downloading content from and/or redirection to any other websites or applications within the designated Apps and any extra mobile data required by pop up messages. Any other and non-waived mobile data usage will be deducted from the service data entitlement. The designated social mobile apps of WhatsApp and WeChat are provided by a third supplier, namely WhatsApp Inc. and Tencent International Service Pte. Ltd. ("Social Apps"). The content and the settings of the Social Apps service may change from time to time without any notice. 3HK shall not be responsible for any liability incurred from or in connection with the content, the downloading of the Social Apps, the use of Social Apps service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the Social Apps and/or the use of Social Apps service by the Customers or any other persons)and/or failure or unable to use the full or part of the Social Apps service due to the aforesaid changes and other circumstances beyond 3HK's reasonable control. This freely-used service will be ceased automatically after the offer period expires. Customer is required to re-subscribe if intends to continue to use this service and the fee is charged at \$39 per month. This service is applicable to the customer with Mainland China, HK, and Macau Data only.
7. When monthly local mobile data usage reaches the data entitlement of your monthly service plan of basic 6GB (for Plan \$538)/ 10GB (for Plan \$728) and 6GB (for Plan \$538)/ 10GB (for Plan \$728) bonus local data during contract period (total 12GB for Plan \$538)/ 20GB for Plan \$728), local mobile service will continue. However, customers will be allocated with less network resources for access subject to the network conditions and your data service experience may be affected before the next bill cycle date. This Service (Infinity Data Pack) will continue to be provided subject to the monthly service fee of \$198 upon expiration of the contract period unless customer gives termination notice to HTCL. Applicable during contract period.
8. Each Wi-Fi service location provides one or more Wi-Fi hotspots. Wi-Fi is applicable to designated Wi-Fi service locations and hotspots. Number of Wi-Fi service locations and hotspots quoted is based on service provider's information. Each Wi-Fi service location may include different numbers of hotspots. When the Wi-Fi signal is weak or unavailable, service may automatically be accessed by mobile data and mobile data charge will incur based on user's monthly tariff plan.
9. "China Number Service" includes one China mobile number which can be used for receiving incoming SMS and incoming call only. For related charges and service details, please visit www.three.com.hk/cnoe.
10. Customer is required to subscribe this service on the same day of designated handset monthly plan subscription with same contract commitment.



11. Handset Plan subscription: Customer is required to subscribe for designated monthly plan with designated VAS package, commit designated contract period with designated prepayment amount, the amount will be credited to customer's mobile number billing account by installments during contract period; and pay for the first month monthly fee. Customer is required to pay for the Admin fee of \$18 per month. SIM Plan subscription: Customer is required to subscribe for designated SIM monthly plan, commit 12 months or above contract period and pay for the Admin fee of \$18 per month. Prepayment of \$100 SIM card fee is required for SIM subscription and shall be refunded after used for 1 month.
12. Customer is required to purchase designated product in the same time and pay with 24 monthly payments by installment. Credit card autopay is required for settling payment. The credit card holder name must be the same as customer account registration name. In case of early service or Add-On offer disconnection, customer is required to pay the sum of remaining premium payment amount. Each monthly plan can enjoy the Add-offer once. Offer is while stocks last.
- All related product images, specification and product information are provided by vendor(s) / Merchant(s). For any enquiry, please contact respective vendor(s) / Merchant(s) directly. (Vendor(s) Contact information: www.three.com.hk/vendorcontact).
 - Our company makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor(s) / Merchant(s).
 - Stock is limited, subject to availability.
 - All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
 - Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local service only.
 - The above offers are applicable to new and selected existing customers. Terms and conditions applied, please contact our 3Shop staff, call our Sales Hotline 1032 or refer to www.three.com.hk for more information of offers and service plan entitlement.
 - Our Company reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute