



## **Terms and Conditions**

1. “Getaway” service (the “Service”) is only applicable to 4G/3G postpaid customers of 3HK and is subject to a fixed contract period of 24 months (“Fixed Contract Period”).
2. The following types of services are included within the Fixed Contract Period under the Service:
  - a) Roaming data (“Travel Data”) for 80 days
    - (i) Travel Data may be used in designated destinations and on designated networks on any 80 days.
    - (ii) Subsequent usage of Travel Data in designated destinations and on designated networks will be charged at \$25/day. Usage in non-designated country destinations and on non-designated networks will be charged at standard service fees. For service and coverage details, please visit [www.three.com.hk/tp-e](http://www.three.com.hk/tp-e).
    - (iii) Speed of Travel Data will be adjusted to not higher than 256kbps when usage reaches 500MB in each destination on any day.
    - (iv) Not applicable to in-flight roaming.
    - (v) Usage entitlement of Travel Data will be deducted upon its first use on each day and will be deducted on a full day basis irrespective of volume of the usage. A day means from 00:00 to 23:59 (Hong Kong time) regardless of the physical location of a customer. Usage of Travel Data in different destinations within the same day will be counted according to the number of destinations.
  - b) Voice service
    - (i) Voice call must be made via 3 Super Talk Application (“App”),
      - Inbound calls from all destinations and outbound calls to Hong Kong: Unlimited
      - Outbound calls with the dialing code of [1968] to designated destinations and designated prefixed fixed line or mobile numbers dialing codes: 60 minutes (not applicable to certain destinations or area codes of certain destinations, please refer to [3 Super Talk Excluded Prefixes List](#)). Excess usage or other outbound calls to non-designated destinations and non-designated area codes of certain destinations are subject to the standard service fees of IDD1968 service). For 3 Super Talk terms and conditions, please click [here](#).
    - (ii) You may use roaming voice service under 3 Super Talk via the App through mobile data or Wi-Fi connection irrespective of your physical location whether local or overseas. 3 Super Talk does not include service charges for local and roaming mobile data, Wi-Fi data connectivity, IDD call charges or any other charges that may be incurred for using this service. For 3 Super Talk terms and conditions, please click [here](#).
  - c) Optional Service  
Each principal mobile number having subscribed for the Service may register a supplementary mobile number to use 3 Super Talk service (principal mobile number and supplementary mobile number must be under the same customer name). Optional service is chargeable at \$18/month and is subject to a fixed contract period of 24 months (“Optional Service Fixed Contract Period”).
3. Upon expiration of the Fixed Contract Period of the Service:
  - (i) 3 Super Talk and the remaining usage entitlement of all services under the Service will be forfeited;
  - (ii) Travel Data will be charged at the standard service fee; and
  - (iii) 3 Super Talk service for the supplementary mobile number will be terminated upon expiration of the Optional Service Fixed Contract Period.
4. Upon subscription of the Service, Roaming and IDD Service and 3 Super Talk will be activated simultaneously. All the aforesaid services must remain activated within the Fixed Contract Period. Please visit [www.three.com.hk/roaming](http://www.three.com.hk/roaming) for details of Roaming and IDD Service.
5. Travel insurance offer (effective from 25 Jan 2019): (a) The offer is only applicable to 3HK postpaid customers activated “Getaway” service of 3HK within promotion period, and fulfill the requirement of “China Ping An Insurance (Hong Kong) Online Insurance Cash Coupon Terms and Conditions”. (b) The promotion code will be sent via the promotion code confirmation SMS 3 working days after activation of

“Getaway” service. (c) 3HK shall not be responsible for any matters or disputes relating to the offers provided by China Ping An Insurance (Hong Kong) Co., Ltd.. China Ping An Insurance (Hong Kong) Co., Ltd. are solely responsible for all warranties, obligations and liabilities in relation to such products or services. (d) China Ping An Insurance (Hong Kong) Online Insurance Cash Coupon Terms and Conditions: (i) The promotion code is only applicable to customers who apply travel insurance at China Ping An Insurance (Hong Kong) website [www.pingan.com.hk](http://www.pingan.com.hk) and it can be deducted of HK\$78 when the premium is higher than HK\$200. (ii) The promotion code must be used on or before 30 June 2020 and will lapse on expiry. The promotion code can be used repeatedly for up to 24 times within Valid Period. (iii) Only one promotion code can be used per transaction and cannot be used in conjunction with other offers. (iv) China Ping An Insurance (Hong Kong) Co., Ltd reserved all the rights for final judgment if have argument. (v) For China Ping An Insurance and promotion enquiry, please contact hotline 2531 7804. (vi) These Terms and Conditions are drafted in English and translated into Chinese. In the event of any discrepancy between the two versions, the English version shall prevail.

6. Discount on travel accessories: 45% discount is only applicable to the following items purchased at 3Shop: (a) Verbatim Li-polymer Wireless Charger (10,000mAh) (b) Verbatim x Dustykid Travel Adapter. This discount offer is valid from 21st Jan 2019 till 31st Mar 2019, while stock lasts.
7. Overseas Free Travel Hotline 1037: While overseas, Free Travel Hotline is only applicable for calls made from mobile handset directly.
8. Customer shall pay an early termination charge (equivalent to the monthly services fees and any optional services multiplied by the number of months remaining of their respective Fixed Contract Period and Optional Service Fixed Contract Period) in case of early termination of mobile service plan or relevant optional service (if applicable) during their respective Fixed Contract Period and Optional Service Fixed Contract Period for whatever reasons.
9. The Service cannot be used in conjunction with other roaming offers of 3HK. 3HK reserves the rights to amend the charges, contents, terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of the Service and to suspend or terminate any part of the Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.