



Terms and Conditions:

1. Please read the below terms and conditions on ticketing and admission applicable to the VIVELAND x E.R Studio VR Experience Centre (“the Centre”). By purchasing a ticket and/or entering the centre, you agree to be bound by this Ticketing and Admission Policy including any changes which may be made to the same without further notice. If the Centre considers or suspects that you have violated or are about to violate any terms and conditions of this Ticketing and Admission Policy (including any changes made thereto), the Centre has the right to refuse selling tickets to you and/or refuse your admission to or request you to leave the centre as appropriate.
2. Tickets sold through any channel are non-refundable, non-exchangeable and cannot be re-sold, and can be used for admission of one person in one single session only.
3. Tickets are valid only on the specified date or during the specified period printed on the tickets
4. Children tickets apply for children aged 6-11; Special Discount tickets apply for people with disabilities and full-time students. Free entries apply for children aged 5 or below. Children under 100 cm in height are not allowed to experience the contents of the multiplayer shooting area.
5. Please present valid proof of age or identity when using Children tickets or Special Discount tickets before entering the centre *.
6. Children aged 11 or below must be accompanied by a person aged 15 or above. Children aged 5 or below shall not use any VR equipment.
7. Consent and assistance of staff to put on VR equipment is required for VR experience.
8. In case of any discomfort during VR experience, please inform our staff immediately.
9. For safety reasons, certain facilities are not suited to pregnant women, or those who are suffering from chronic illness, mental illness, epilepsy, motion sickness, claustrophobia, heart disease, high blood pressure, other eye diseases or abnormal vision, physical discomfort, had any form of recent surgery, or under the influence of medications or alcohol. Please refer to the detailed instructions on the site and adhere to the instructions of our staff.
10. Guests shall exercise their own judgment on whether they are physically fit for joining the activities. The Centre shall not be held responsible for any person’s physical conditions.
11. No food, drinks (except water), pets or dangerous items are allowed in the Centre.
12. Please be responsible for your own personal property. The Centre will not be responsible for any damaged, lost or stolen personal items that are brought into the Centre.



13. Invalid, damaged, altered, duplicate and counterfeit tickets will not grant entrance in the venue.
14. In case of inclement weather, including but without limitation to the hoisting of tropical cyclone signal no. 8 or above or black rainstorm warnings, the Centre may be closed with or without prior notice to the public. In case the Centre reaches its maximum capacity, admission control may be imposed and you may not be allowed for entry.
15. The availability of attractions depends on the actual operation circumstances, subject to the information announced on-site.
16. This Ticketing and Admission Policy is subject to change without prior notice.
17. In case of any discrepancy between the English and Chinese versions of this Ticketing and Admission Policy, the English version will prevail.
18. The Centre reserves the right of final decision and interpretation in the case of any dispute.

* Proof of age includes Hong Kong Identity Card, Mainland Travel Permit for Hong Kong and Macau Residents and Passport. Proof of studentship includes valid photograph-bearing full-time student ID Card and student handbook (excluding Lifelong Learner Card and Student Octopus Card).

* The event is organized by Easco Telecommunications Limited, VIVELAND HK and E.R Studio. Attendees should read detailed terms and conditions for the 3Supreme x VIVELAND Member Exclusive VR Experience Session. Upon submitting an entry, a participant is deemed to have accepted all Terms and Conditions of the Event, and also to those that may be later introduced by the Organizer and relevant partners.

* Photos, product specifications and prices are for reference only.

* 3HK makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by the Merchants. 3HK shall bear no responsibility or liability whatsoever with regards to any matters arising from or in connection with the products and/or services provided by the Merchants