

## **Terms & Conditions**

^ Local data included: 6GB basic data per month and 6GB bonus data during contract period for Plan \$538. # \$538 monthly fee Includes monthly 3,500 basic and 2,000 Heart-to-Heart (minutes).

- 1. Customer is required to subscribe to designated handset and designated \$538 monthly plan, Samsung Galaxy A9 (8GB RAM version) / Samsung Galaxy S9 64GB (\$220 rebate per month within contract period) or Samsung Galaxy S9+ 128GB (\$190 rebate per month within contract period) or Samsung Galaxy Note9 128GB (\$175 rebate per month within contract period) or Samsung Galaxy A8s (\$250 rebate per month within contract period), subscribe specific VAS packages of \$39 or above (VAS packages commitment waiver, if commit to upgrade Infinity Data Pack \$50/mth during contract period), commit ranging 30-34 months contract with designated prepayment amount (the prepayment amount will be credited to customer's billing account by Instalments during the contract period), pay for the first month's monthly fee and the Admin Fee of \$18 per month. Customer can subscribe \$18/mth to enjoy (eSIM Service) to connect Samsung Galaxy Watch LTE to mobile network and share the same mobile number with your primary handset, enjoying to share local mobile data and voice service. Customer is required to purchase the designated Samsung Galaxy Watch (LTE version) 46mm or 42mm at \$75 - \$80 per month with ranging 30 - 32 monthly payment while subscribing designated handsets bundle. Credit card autopay is required for settling payment. The credit cardholder name must be the same as customer account registration name. Each iPhone subscription can enjoy this offer once. If service for the registered mobile number is terminated for whatever reason within the Payment Period, customer shall settle the remaining outstanding product payment pursuant to the bill.
- 2. Customer is required to subscribe to designated handset and designated \$538 monthly plan, Samsung Galaxy S10 128GB (\$185 rebate per month within contract period) or Samsung Galaxy S10 512GB (\$115 rebate per month within contract period) or Samsung Galaxy S10+ 128GB (\$170 rebate per month within contract period) or Samsung Galaxy S10+ 512GB (\$100 rebate per month within contract period), subscribe specific VAS packages of \$49 or above, commit ranging 32-36 months contract with designated prepayment amount (the prepayment amount will be credited to customer's billing account by Instalments during the contract period), pay for the first month's monthly fee and the Admin Fee of \$18 per month. Customer can subscribe \$18/mth to enjoy (eSIM Service) to connect Samsung Galaxy Watch LTE to mobile network and share the same mobile number with your primary handset, enjoying to share local mobile data and voice service. Customer is required to purchase the designated Samsung Galaxy Watch (LTE version) 46mm or 42mm at \$70 - \$75 per month with ranging 32 - 36 monthly payment while subscribing designated handsets bundle and purchase the designated Samsung Galaxy Buds (applicable to Samsung Galaxy S10 128GB / S10+ 128GB) at \$30 per month with ranging 32 - 34 monthly payment while subscribing designated handsets bundle. Credit card autopay is required for settling payment. The



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credit cardholder name must be the same as customer account registration name. Each iPhone subscription can enjoy this offer once. If service for the registered mobile number is terminated for whatever reason within the Payment Period, customer shall settle the remaining outstanding product payment pursuant to the bill. Applicable to successful subscription with Samsung Galaxy S10/S10+ 128GB/512GB/1TB. Customer cannot choose the color of premium. Subject to stock availability, while stocks last. Each subscription can enjoy the offer once. Premium is only applicable to selected plan and cannot enjoy in conjunction with other offer. Samsung Galaxy S10 / S10+ 128GB can enjoy Samsung Galaxy Buds (black color): stock available in middle of April 2019, subject to vendor final arrangement. Customer must go to 3Shop for redemption. Samsung Galaxy S10 / S10+ 512GB/1TB can enjoy Samsung Galaxy Buds (white color): This premium is offered by Samsung. Please visit www.samsung.com/hk for details

- 3. Only applicable during contract period.
- 4. Customer can upgrade to Infinity Data Pack \$50/mth during contract period. When monthly local mobile data usage reaches the data entitlement of your monthly service plan of basic 6GB (for Plan \$538) and 6GB (for Plan \$538) bonus local data during contract period (total 12GB for Plan \$538), local mobile service will continue. However, customers will be allocated with less network resources for access subject to the network conditions and your data service experience may be affected before the next bill cycle date. This Service (Infinity Data Pack) will continue to be provided subject to the monthly service fee of \$218 upon expiration of the contract period.
- 5. This local and roaming data usage is applicable to the designated networks in Hong Kong, Macau and Mainland China only. Roaming voice call, roaming SMS, Home Direct Line service and roaming video call are not included. Meanwhile, other 3HK data roaming plan are not applicable to these destinations. Customer is required to activate "Full Roaming Service" to enjoy this offer and cannot be deactivated within the contract period. For details of "Full Roaming Service", please visit www.three.com.hk/roaming. Related roaming usage is subject to roaming coverage, system compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice.
- 6. This freely-used service among Mainland China, HK, Macau shared social data usage is solely applied for designated social mobile apps of WhatsApp and WeChat which are VoIP voice call, delivery of text and voice messages, images and video clips, excluding Apps download, software update, playing videos via WeChat Moment, using in-app location based features, using WeChat wallet, accessing or downloading content from and/or redirection to any other websites or applications within the designated Apps and any extra mobile data required by pop up messages. Any other and non-waived mobile data usage will be deducted from the service data entitlement. The designated social mobile apps of WhatsApp and WeChat are provided by a third supplier, namely WhatsApp Inc. and Tencent International Service Pte. Ltd. ("Social Apps"). The content and the settings of the Social Apps service may change from time to time without any notice. 3HK shall not be responsible for any liability incurred from or in connection with the content, the downloading of the Social Apps, the use of Social Apps service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred form or caused by the downloading of the Social Apps and/or the use of Social Apps



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service by the Customers or any other persons) and/or failure or unable to use the full or part of the Social Apps service due to the aforesaid changes and other circumstances beyond 3HK's reasonable control. This freely-used service will be ceased automatically after the first 12-month/contract period expires. Customer is required to re-subscribe if intends to continue to use this service and the fee is charged at \$39 per month. This service is applicable to the customer with Mainland China, HK, Macau Data only.

- 7. If customer uses data service while locates outside Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied. After contract has expired or promotion period, if customer uses data service in Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied
- 8. Each Wi-Fi service location provides one or more Wi-Fi hotspots. Wi-Fi is applicable to designated Wi-Fi service locations and hotspots. Number of Wi-Fi service locations and hotspots quoted is based on service provider's information. Each Wi-Fi service location may include different numbers of hotspots. When the Wi-Fi signal is weak or unavailable, service may automatically be accessed by mobile data and mobile data charge will incur based on user's monthly tariff plan.
- 9. "China Number Service" includes one China mobile number which can be used for receiving incoming SMS and incoming call only. For related charges and service details, please visit www.three.com.hk/cnoe.
- 10. Customer is required to subscribe this service on the same day of designated handset monthly plan subscription with same contract commitment.
- All related product images, specification and product information are provided by vendor(s) / Merchant(s). • For any enquiry, please contact respective vendor(s) / Merchant(s) directly. (Vendor(s) Contact information: www.three.com.hk/vendorcontact).
- Our company makes no responsibility or guarantee as to the quality and availability of the products and/or . service provided by vendor(s) / Merchant(s).
- Stock is limited, subject to availability. .
- All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local service only.
- The above offers are applicable to new and selected existing customers. Terms and conditions applied, please contact our 3Shop staff, call our Sales Hotline 1032 or refer to www.three.com.hk for more information of offers and service plan entitlement.
- Our Company reserves the rights to amend the charges and terms and conditions (including but not limited • to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute



