



Terms and Conditions

1. Mainland China Number Service ("the Service") and the related charges are only available to 3HK postpaid customer.
2. Upon subscription of the Service, Roaming and IDD Service will be activated automatically and cannot be deactivated while still using the Service. Please visit www.three.com.hk/roaming for details of Roaming and IDD Service.
3. Monthly fee includes one Mainland China mobile number ("Mainland China Number") which can be used for receiving incoming calls, receiving and sending SMS only. Via Mainland China Number:
 - Incoming voice minutes received within Hong Kong are charge as local voice minutes (can be deducted from the mobile service monthly plan entitlement) or charge at standard roaming charges when outside Hong Kong. Please visit www.three.com.hk/roaming for roaming coverage and charges.
 - In Hong Kong, Mainland China and other roaming destinations: (a) Receiving incoming SMS is unlimited. (b) Sending SMS to designated Mainland China phone number ("12306", prefixes begin with "9" or "106") with dialing pattern as [##86] [designated Mainland China phone number], otherwise the message will be sent via HK mobile number. Each SMS sent will be charged as international SMS and extra standard roaming charges when outside Hong Kong. Please visit www.three.com.hk/roaming for roaming coverage and charges.
4. The monthly fee is non-prorated.
5. The Mainland China mobile number in the Service cannot be ported out.
6. All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
7. The above offers are subject to our 3G, 4G and 5G Service Terms and Conditions, the aforesaid and other special terms and conditions. 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of the Service and to suspend or terminate any part of the Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute. Please contact via Travel Expert Hotline at 1037 or via iChat for details.
8. Customers of the Service are required to provide personal data to complete the real name registration process and consent to transfer and disclose the personal data to related telecommunications partner(s) by 3HK. If the personal data provided is incomplete or inaccurate will render the registration process incomplete and the services not be provided. Please contact via Travel Expert Hotline at 1037 or via iChat for details of the registration.