



Terms & Conditions

1. This service does not apply to 3G/4G Dongle Plan and Blackberry Plan.
2. This service is applicable to subscribers on iOS, Android, Windows Phone and Blackberry. For details of supported OS, please refer to Whatsapp's website (<https://www.whatsapp.com/faq/en/general/20951556>).
3. The Monthly Fee will be charged on a daily pro rata basis.
4. "\$8 WhatsApp Basic Data Pack" only applies to messages, images, video clips and voice messages delivery. Regular data charges will be incurred for all other usage, including but not limited to the use of Video call function, VoIP voice call function, "Location Share" function, Notifications function, Speech-to-text function and download of WhatsApp application.
5. "\$19 WhatsApp Premium Data Pack" only applies to video call, VoIP voice call, messages, images, video clips and voice messages delivery. Regular data charges will be incurred for all other usage, including but not limited to the use of "Location Share" function, Notifications function, Speech-to-text function and download of WhatsApp application.
6. Customers can only subscribe either "\$8 WhatsApp Basic Data Pack" or "\$19 WhatsApp Premium Data Pack".
7. This service does not include the purchase fee of the "WhatsApp" application.
8. 3HK reserves the right to suspend, modify or terminate any usage abuse of the WhatsApp Data Pack.
9. Data waiving applies on local data usage only.
10. For existing 3HK customers who subscribe to the data pack, service activation is within 2 to 4 hours upon subscription. For new 3HK subscribers, service activation will be subject to the SIM activation date.
11. This service will be terminated upon the disconnection of the subscriber from 3HK services.
12. To terminate the service, please call 3Customer Services Hotline 1033 not less than 7 days before the monthly bill statement cutoff date of the service.
13. All commercial or illegal promotion via this service will be prohibited.
14. To the extent not inconsistent with the above terms and conditions, the use of this service shall also be subject to other applicable service terms and conditions prescribed by 3HK and WhatsApp Inc.