



## Terms & Conditions

# "Fair Usage Data Threshold" varies from customers to customers depending on the Rechargeable SIM card purchased, as specified on the relevant packing or our website. Once the aggregate local data usage of a customer in the relevant period beginning from the data usage reaches the relevant Fair Usage Data Threshold applicable to the customer, 3 Hong Kong shall have the right to reduce and restrict the data access speed (upload and download) to not less than 128 kbps. Please refer to "[3Hong Kong Prepaid SIM Card Service Usage Policy and Fair Usage Policy](#)" for details.

1. The \$0.5 administration fee will be waived for the first 30 days and subsequent \$0.5 administration fee will be deducted every 30 days automatically.
2. Card is valid for 365 days from the activation date. Each time you recharge your card, its validity will be reset for further 360 days to retain the remaining balance and mobile number, or else they will be forfeited.
3. Daily cut-off time is on the next day of package expired at 00:00 (Hong Kong time).
4. The package charge will be deducted automatically from the SIM card after 7-day/30-day if the remaining balance is enough. Otherwise, the package will be suspended. Manual termination before package end date will be effective on the next day of package expired at 00:00 (Hong Kong time) and the remaining data usage will be forfeited at the same time.
5. Recommended to Subscribe Roaming Data Day Pass via [3Care](#) / USSD on the date of departure. Designed destinations & networks are subject to change, for latest info please click [here](#) (TBC).
6. Customers are required to activate Roaming Data Day Pass and package charge will be deducted from the stored value. An SMS confirmation will be sent to prepaid mobile number upon subscription.
7. Once Data Roaming Day Pass is effective, the data Network Shield service will be activated and data roaming service is only applicable to designated destinations and networks. Designated operators may change from time to time.
8. An SMS confirmation will be sent to prepaid mobile number upon termination of Roaming Data Day Pass. Manual subscription is required for new Package. Manual termination before package end date will be effective instantly and the remaining data usage will be forfeited at the same time.
9. Usage of the Day Pass is subject to the coverage, system compatibility and other relevant conditions of the designated networks, which are subject to changes without prior notice.
10. Day Pass shall not be applicable to usage on Peer to Peer ("PTP"). If usage is incurred from or by PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, foxy, ppstream, winmx, etc, or if there is any abusive or abnormal usage, 3HK shall have the right to forthwith terminate Day Pass without prior notice. All commercial or illegal promotion activities via the use of Day Pass shall be prohibited.
11. Tethering availability depends on network operators in the destinations. 3HK does not restrict the use of tethering with Data Roaming Day Pass.
12. Day Pass shall not be applicable to aircraft roaming/maritime roaming/satellite roaming.



13. All charges and details (including but not limited to designated destinations and designated networks and their coverage) in respect of Data Roaming Day Pass service shall be subject to the final decision of 3HK, and 3HK shall seem necessary in its absolute discretion without prior notice. Notwithstanding anything contained herein, 3HK shall also reserve the right to accept, reject or otherwise terminate any customer's subscription of the Pass at any time as 3HK deems necessary in its absolute discretion.
14. 20GB Social Media Data is only available to the use of mobile apps (Facebook, Instagram, WhatsApp, LINE & WeChat) The social data is applicable for using Facebook (Including Facebook Messenger & Mobile Web m.facebook.com) & Instagram for local data usage, VoIP voice call, video call, delivery of text and voice messages, images and video clips as well as browse content in word, image or video format except: designated apps download and update, using in-app location based & check in features, playing videos via WeChat Moment & using WeChat wallet, accessing or downloading content from and/or redirection to any other websites or applications within the designated apps and any extra mobile data required by pop up messages. Any other and non-waived mobile data usage will be deducted from the local mobile data. The designated social mobile apps are provided by third party suppliers, the content and the settings of the Social Apps service may change from time to time without any notice. 3HK shall not be responsible for any liability incurred.
15. Once the local data usage has been used up, the social media data will not be used.
16. From 10 May 2019, the intra-operator SMS charge will be adjusted to the first 500 SMS FREE for 30 days and thereafter charge at \$0.3/SMS
17. "Night Fever" Unlimited Data Pack is required to subscribe \$99/30-Day Local Data Package at the same time.
18. The speed experienced by customer may be less than this and will be affected by the network setting, network specification, user's device, transmission technology, individual network and software used, coverage, usage level and extraneous factors.
19. When the data pack has been consumed (if applicable) or the mobile data is consumed under non "Night Fever" period, mobile data will be deducted from \$99/30-Day local data of plan entitlement. Data usage during the change of the time zone period may be different from the actual data usage due to time difference or delay.
20. The Data usage should comply with "3Hong Kong Prepaid SIM Card Service Usage Policy and Fair Usage Policy".
21. "Night Fever" Unlimited Data Usage and charges is applicable to local data service only.