



## Terms & Conditions

- 1 For existing 3HK subscribers (“Subscriber”) having registered for 3HK Wi-Fi Service (the “Service”) whose mobile devices are not compatible with the WiFi auto-login function may access the internet by selecting “3HKWi-FiService” network manually at 3HK’s Wi-Fi hotspots within Hong Kong and inputting both 3HK mobile number and Wi-Fi service password.
- 2 The Service can only be used at designated hotspots. Additional mobile data charges can be incurred without the customer's knowledge when using mobile equipment with Wi-Fi capabilities especially for those mobile equipment that have auto-switch to mobile data from Wi-Fi capabilities when the Wi-Fi signal is weak or unavailable, and/or those that have regular automatic update and refresh application features. Customer is reminded to properly log out from such applications after use or disable any automatic feature by switching the function to "manual operation" (if applicable). Customer should check the mobile data usage from time to time to minimize the unnecessary costs incurred.
- 3 Unless otherwise specified, the usage entitlement and service fee is applicable to local service only.
- 4 Applicable to new/existing 3 Hong Kong Rechargeable SIM Card customers.
- 5 Service technology and number of hotspots are provided by 3HK and Hutchison Global Communications Limited, each Wi-Fi service location includes different numbers of hotspots.
- 6 Disclaimer of warranties and limitation of liability.
  - 6.1 Access to any website or use of other relevant internet service (“Internet Service”) through the Service is entirely at your own risk.
  - 6.2 We are not liable and do not have control over all your activities through use of the Internet Service (including all information transmitted or received), and do not guarantee that the Service is free from error or virus.
  - 6.3 We do not guarantee:
    - 6.3.1 the availability of the Service;
    - 6.3.2 the speed at which information may be transmitted or received via the Service; or
    - 6.3.3 the compatibility of the Service with the equipment or any software that you use.
  - 6.4 We do not guarantee the security of information which you may transmit or receive or information stored in any device through use of the Service and you agree that it is your responsibility to protect your information by adopting appropriate security measure (in terms of device and procedures) to ensure the security and confidentiality of your information and use of data.
  - 6.5 We reserve the right to terminate the Service, or change the specifications, manner of use, access codes, names, passwords or other information necessary to access and in respect of the Service at any time.
- 7 Use of Service



- 7.1 You must not use the Service to store, retrieve, transmit or receive through access to the Internet Service, unsolicited bulk messages and e-mails in relation to the following nature;
- 7.1.1 defamatory, threatening, intimidating or may constitute harassment;
  - 7.1.2 obscene, profane or abusive language or content;
  - 7.1.3 contain pornographic content (that is text, pictures, photograph, films, video clips with sexual implication or arousal);
  - 7.1.4 contain text or images that is offensive or discriminatory in respect of sex, race, religion, colour, origin, age, physical or mental disability, medical condition or sexual orientation;
  - 7.1.5 contain content which infringes third party rights (including intellectual property rights);
  - 7.1.6 in our reasonable opinion that may adversely affect the manner in which we carry out our business; or
  - 7.1.7 any other illegal or inappropriate content.
- 7.2 Music, video, pictures, text and other content obtained on the internet that are protected by copyright shall not be downloaded, altered, transmitted or used in any manner unless authorized by the copyright owner.
- 7.3 We may terminate or suspend the Service if we reasonably believe that you are in breach of any provisions of these Terms and Conditions.
- 7.4 We recommend that you do not use the Service to transmit or receive any confidential information or data, otherwise it will be at your own risk.
- 7.5 The Service is intended for individual consumer use only, not for commercial purpose.

## 8 Criminal Activity

You must not use the Service to engage in any activity which constitutes or may constitute a criminal offence, whether in Hong Kong or elsewhere in the world.

## 9 Personal Information Collection

To review 3 Hong Kong's Privacy Policy about 3HK's use and storage of the personal data collected from you, please [click here](#).

10 All usage is subject to [3 Hong Kong Rechargeable SIM Card Service Usage Policy and Fair Usage Policy](#).

11 All service contents and charges are subject to final decision of 3HK. 3HK reserves the right to change the contents and charges without prior notice.

12 Use of the Service is subject to the Terms and Conditions set out in this document and [Prepaid SIM Card Services Terms and Conditions](#).

13 Terms and Conditions of the Service is governed by the laws of Hong Kong.

14 If there is any inconsistency between the Chinese and English versions of the terms and conditions of the Service, the English version will prevail.

