



Terms & Conditions

1. Data Roaming Daily Pass service (“Daily Pass”) and the Daily Pass rates (“Daily Charge”) are applicable to designated 3HK 3G Rechargeable / Prepaid SIM Card customers who have subscribed to Daily Pass and using 3G data roaming service in the designated destinations and on the designated networks. Standard data roaming charges will apply otherwise.
2. A confirmation will be displayed when Daily Pass subscription is effective. Confirmations will be displayed by way of SMS, on My Account of 3HK website and/or Planet 3, as the case maybe.
3. Daily Charge only includes data transmission charges and does not include any other charges that might incur from using any other data service.
4. Daily Charge commences on the first data usage upon the successful subscription of Daily Pass. Daily Charge is levied on a daily basis. There is no pro-rata calculation of Daily Charge even if Daily Pass is effective and will be terminated on the next day of package expired at 00:00 (Hong Kong time) automatically and there is no pro-rata calculation even the Pass is effective in the middle of the day, wherever a Customer is. If data roaming usage extends beyond the daily cut-off time, another day of Daily Charge will apply. If the data roaming usage extends over the daily cut-off time, another day of Daily Charge will be applied.
5. If a Customer visits and uses Daily Pass in more than one designated destinations within the same day, separate Daily Charges relevant to the destinations will apply.
6. Once Daily Pass is effective, the Data Network Shield service will also be activated (unless it has been released manually) and data roaming service at Daily Pass designated destinations will only be available on the designated networks. All other roaming services (including voice calls, SMSs and video calls) will remain to be accessible on all available networks. The code for release of Data Network Shield via handset is [#127*44#] .
7. Daily Pass can be terminated via the same channels for subscription, the code for termination via handset is [#127*31#]. Customer will receive an acknowledgement SMS to confirm the receipt of the request. Termination will be immediate effective. Once the termination is effective, the standard roaming charges will apply to data roaming usages.
8. Data Network Shield service will be released upon the receipt of the Daily Pass termination request. Once the Data Network Shield is terminated, data roaming will be available on non-designated networks and standard data roaming charges will apply to such data usage.
9. Usage of the Daily Pass is subject to the coverage, system compatibility and other relevant conditions of the designated networks, which are subject to changes without prior notice.
10. Daily Pass is not applicable to usage on Peer to Peer (“PTP”). If usage on applications such as (but are not limited to) BitTorrent, edonkey, flashget, foxy, ppsstream, winmx is found, or if abusive or abnormal usage is found, 3HK reserves the right to forthwith terminate Daily Pass without prior notice. All commercial or illegal promotion activities via this service will be prohibited.



11. All service charges and details (including but not limited to designated destinations and designated network and their coverage) are subject to final decision of 3HK. 3HK reserves the right to change the service charges and details without prior notice.
12. Toll Free Hotline - If you have any enquiry on the roaming service while travelling out of Hong Kong, simply call our toll free hotline for assistance. Please [click here](#) for more details.

