



## Terms & Conditions

# The top-up data can be shared in Mainland China, Hong Kong, and Macau<sup>b,c</sup> for customer who is enjoying Fun sharing data.

- a. Applicable during contract period.
- b. This local and roaming data usage is applicable to the designated networks in Hong Kong, Macau and Mainland China only. Roaming voice call, roaming SMS, Home Direct Line service and roaming video call are not included. Meanwhile, other 3HK data roaming plan are not applicable to these destinations. Customer is required to activate "Full Roaming Service" to enjoy this offer and cannot be deactivated within the contract period. For details of "Full Roaming Service", please visit [www.three.com.hk/roaming](http://www.three.com.hk/roaming). Related roaming usage is subject to roaming coverage, system compatibility and other relevant conditions of the designated networks, which are subject to change without prior notice.
- c. If customer uses data service while locates outside Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied. After contract has expired or promotion period, if customer uses data service in Macau and Mainland China, customer could purchase or use 3HK's other data roaming service plans, customer will be charged at this particular data plans accordingly, otherwise, Standard Roaming Rate will be applied.
- d. This freely-used service among Mainland China-HK-Macau shared social data usage is solely applied for designated social mobile apps of WhatsApp and WeChat which are VoIP voice call, delivery of text and voice messages, images and video clips, excluding Apps download, software update, playing videos via WeChat Moment, using in-app location based features, using WeChat wallet, accessing or downloading content from and/or redirection to any other websites or applications within the designated Apps and any extra mobile data required by pop up messages. Any other and non-waived mobile data usage will be deducted from the service data entitlement. The designated social mobile apps of WhatsApp and WeChat are provided by a third supplier, namely WhatsApp Inc. and Tencent International Service Pte. Ltd. ("Social Apps"). The content and the settings of the Social Apps service may change from time to time without any notice. 3HK shall not be responsible for any liability incurred from or in connection with the content, the downloading of the Social Apps, the use of Social Apps service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred form or caused by the downloading of the Social Apps and/or the use of Social Apps service by the Customers or any other persons) and/or failure or unable to use the full or part of the Social Apps service due to the aforesaid changes and other circumstances beyond 3HK's reasonable control. This freely-used service will be ceased automatically after the contract period expires. Customer is required to re-subscribe if intends to continue to use this service and the fee is charged at \$39 per month. This service is applicable to the customer with Mainland China-HK-Macau Data only.
- e. Local data included: 1GB basic data per month and 4GB bonus data during contract period for Plan \$298; 2.5GB basic data per month and 7.5GB bonus data during contract period for Plan \$408; 6GB basic data per month and 9GB bonus data during contract period for Plan \$538 and 10GB basic data per month and 15GB bonus data during contract period for Plan \$728.



- f. \$298 monthly fee Includes monthly 2000 basic and 1000 Heart-to-Heart (minutes); \$408 monthly fee Includes monthly 2500 basic and 1200 Heart-to-Heart (minutes); \$538 monthly fee Includes monthly 3500 basic and 2000 Heart-to-Heart (minutes); \$728 monthly fee Includes monthly unlimited local voice (minutes) per month.
1. Customer is required to subscribe to designate iPhone with designated monthly plan and specific VAS packages of \$49 or above per month, commit designated months contract with designated prepayment amount (the prepayment amount will be credited to customer's billing account by Instalments during the contract period), pay for the first month's monthly fee and the Admin Fee of \$18 per month.
  2. Customer who uses designated HSBC, Hang Seng, SCB, BOC, DBS, Citibank, Dah Sing or CCB(Asia) credit cards for 24-month interest-free instalment can enjoy handling fee waiver. Any participation of the bank's instalment plan will constitute the cardholder's acceptance and agreement to the bank's terms and conditions of "Credit Card Instalment Programme Cardholder Agreement" and any other relevant and applicable terms and conditions. For the details of the instalment plan, please contact the related bank for enquiry. The name of credit cardholder must be the same as the iPhone plan subscriber.
  3. When monthly local mobile data usage reaches the data entitlement of your monthly service plan of basic 6GB (for Plan \$538)/ 10GB (for Plan \$728) and 9GB (for Plan \$538)/ 15GB (for Plan \$728) bonus local data during contract period (total 15GB for Plan \$538)/ 25GB for Plan \$728), local mobile service will continue. However, customers will be allocated with less network resources for access subject to the network conditions and your data service experience may be affected before the next bill cycle date. This Service (Infinity Data Pack) will continue to be provided subject to the monthly service fee of \$238 upon expiration of the contract period unless customer gives termination notice to HTCL.
  4. "China Number Service" includes one China mobile number which can be used for receiving incoming SMS and incoming call only. For related charges and service details, please visit [www.three.com.hk/cnoe](http://www.three.com.hk/cnoe).
  5. Customer is required to subscribe this service on the same day of designated iPhone monthly plan subscription with same contract commitment.
- 4.5G network is applicable to designated mobile device model only.
  - An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services. Customer may purchase flexi data top-up options through [www.three.com.hk/login/eng](http://www.three.com.hk/login/eng) which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit <https://web.three.com.hk/data/topupdatapack/index-en.html> as maybe updated by us from time to time.
  - For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.
  - Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. Our company shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.

- Thereafter charges please refer to [iphone.three.com.hk](http://iphone.three.com.hk).
- All related product images, specification and product information are provided by manufacturer(s)/ vender(s). For any enquiry, please contact respective manufacturer(s)/ vendor(s) directly. (Contact information: [www.three.com.hk/vendorcontact](http://www.three.com.hk/vendorcontact)).
- Our company makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor.
- Stock is limited, subject to availability.
- All usage is subject to [3 Hong Kong Service Usage Policy and Fair Usage Policy](#).
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local service only.
- In case of early termination of service plan or value added service plan (if applicable) during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.
- The above offers are applicable to new and selected existing customers. Terms and conditions applied, please contact our 3Shop staff, call our 3Sales Hotline or refer to [www.three.com.hk](http://www.three.com.hk) for more information of offers and service plan entitlement.
- Hutchison Telephone Company Limited ("3HK") reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.