

## **Terms & Conditions**

- 1. You can use your 3HK Account to buy Apps, Games and Books and rent Movies.
- 2. If you are not the account holder you must get permission from the account holder to incur charges on their account.
- 3. You can only use your 3HK Account to pay using your handset (not applicable to 2G or Prepaid Account)
- 4. All purchases are made from Google and existing Google Play Terms apply, including Google refund policy.
- 5. If you have a problem with an item purchased you must follow the support instructions provided in your e-mail receipt, sent by Google.
- 6. Refunds can only be performed by the developer or Google (please see your email receipt sent by Google).
- 7. Purchase through 3HK Billing Service under service accounts of new 3HK customers within the first 90 days after activation of monthly plan service will be subject to a monthly purchase limit of HK\$300 to HK\$500 (depending on the service accounts' status) ("Purchase Limit"). The monthly purchase limit will be adjusted to HK\$300 to HK\$3,000 (depending on the service accounts' status) thereafter. 3HK may adjust the monthly purchase limit without giving the customers any advance notice.
- 8. When you pay using your 3HK Account, 3HK will also send you a text message to confirm that you have made the charge to your 3HK Account.
- 9. 3HK reserve the right to remove the facility to pay using your 3HK Account without prior notice.
- 10. 3HK reserves the right to amend these Terms of Service without any prior notice.

