

Terms and Conditions

1. Boku payment platform service (“Service”) is only applicable to the 3G or 4G LTE and 5G postpaid mobile customers of 3HK/ SUPREME, not applicable to prepaid SIM customers. For the 4.5G Family Monthly Plan customers, this Service is only applicable to the primary SIM only and cannot be shared with Secondary SIMs.
2. Customers may use Direct Carrier Billing service by selecting Boku payment platform to settle payment for products purchased from business partners of Boku through 3HK/ SUPREME service account (“Purchase”). SMS from Boku will be dispatched to confirm you used 3HK/ SUPREME service account for settlement of the Purchase.
3. Amount of Purchase shall be settled in accordance with invoice issued by 3HK/ SUPREME.
4. A Purchase limit of HK\$300 for is set for Direct Carrier Billing service (“Purchase Limit”) each month during the first 90 days after activation of postpaid monthly plan for new customers of 3HK/ SUPREME. Monthly Purchase Limit may thereafter be adjusted to a maximum of HK\$3,000 (subject to the account status). 3HK/ SUPREME shall have the right to adjust the monthly Purchase Limit without prior notice to the customers.
5. Monthly Purchase Limit will be reset automatically after the billing cutoff date of the relevant 3HK/ SUPREME service account each month.
6. Purchaser must obtain consent from postpaid account holder of 3HK/ SUPREME for making any Purchase through such a 3HK/ SUPREME service account if the purchaser is not the postpaid account holder of 3HK/ SUPREME.
7. Boku payment platform service is provided by Boku Inc., and is subject to the terms and conditions of Boku (<https://www.boku.com/terms/>).
8. Transaction records of Purchase made through Boku payment platform can be checked by logging in the Boku account (<https://customer.boku.com/login>).
9. Any question relating to Purchase made through Boku payment platform (including refund of Purchase) must be dealt with in accordance with the support instructions shown in the SMS confirmation and receipt from Boku or Boku’s online support service (<https://boku.zendesk.com/>). Refund for all Purchases will be arranged by the merchant(s) or Boku. Please contact online customer service of Boku (<https://boku.zendesk.com/hc/enus/requests/new>) for general information of Boku payment platform.
10. 3HK/ SUPREME reserves the right to cancel or suspend any 3HK/ SUPREME service account from using the Service at any time without notice.
11. Customer who uses the Service is subject to (a) the terms and conditions set out in this document, (b) the 3G and 4G LTE and 5G Service Terms and Conditions of 3HK/ SUPREME (<http://www.three.com.hk/> or <http://www.supreme.vip/> > Terms & Policies > 3G and 4G LTE and 5G Service Terms and Conditions). In case of any conflict between the terms and conditions of the Service in this document and in the 3G and 4G LTE and 5G Service Terms and Conditions, the former shall prevail.
12. 3HK/ SUPREME reserves the right to change, modify or terminate this Service, and amend the relevant terms and conditions without prior notice. 3HK/ SUPREME shall have the final decision in case of any dispute.
13. Should there be any inconsistencies between the Chinese and English versions of these terms and conditions, the English version shall prevail.