



Terms & Conditions

Net+ and 4.5G Infinity Data Pack Bundle Service / 4.5G Infinity Data Service:

- Applicable to customers who subscribe for designated 5G monthly plan (“monthly plan) with 100GB data entitlement or above, and other selected customers.
- The fixed contract period of the Service may be extended by the remaining contract period of the relevant monthly service plan under which the Service is being subscribed for according to the applicable terms and conditions of the relevant monthly service plan.
- Cannot be subscribed together with Top Up Data Pack.
- The usage entitlement of the Service applies to local mobile data service only.
- Upon expiry of the contract period of the Service, 3HK will continue to provide the Service at the monthly fees of \$98 (Net+) and or \$238 (4.5G Infinity Data Pack service) respectively unless customer terminates the Service.
- To terminate the Service, customer must notify by calling the 3Customer Services Hotline 1033 not less than seven days before the then current statement cutoff date. Customer can continue to use the Service until the next payment due date of the monthly fee, and the service fee payable for such relevant month shall not be refundable at all on any pro-rata basis. If customer terminates the Service during the contract period, customer shall pay an early termination charge equivalent to the monthly services fees multiplied by the number of months remaining of the contract period.
- “Net+” : You will be allocated with more network resources and prioritized on network usage to enhance your data usage experience.
- “4.5G Infinity Data Pack”: Once the mobile data usage reaches the data entitlement of your monthly service plan, data service will continue subject to the maximum download speed of 4.5G network but less network resources will be allocated according to network condition which may affect your data service experience until the cutoff date of the relevant bill cycle.
- 3HK shall have the right to amend or terminate the contents and terms and conditions of the Service at any time without notice. 3HK shall have the right of final decision in case of any dispute.
- In case of any inconsistency between the Chinese and English versions of these terms and conditions, the English version shall prevail.

Flexi Data Top Up:

- An SMS alert will be sent to the customer when data usage nearly reaches the limit. Customer may purchase data top-up options through www.three.com.hk/3Care_eng which can be used for the remaining period of the month before bill cut-off date. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended.
- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.

- Local data usage information shown on different interfaces and message alerts may vary from real-time usage. Hutchison Telephone Company Limited shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- Once the top-up data has been purchased, the related payment will not be refunded.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
- The above offers are subject to our 3G, 4G LTE and 5G Service Terms and Conditions, the aforesaid and other special terms and conditions.