



The terms and conditions relating to “Apple Music” service

1. Apple Music service (“Apple Music”) is a music playback service. Upon successful application, customer may use Apple Music (at \$58 standard monthly service fee) by downloading the software application (App) of Apple Music (the “Apple Music App”) from Google Play (Android users), or opening “Music App” on the iOS device (iOS users).
2. (Applicable to non-designated customers) Subscriber who subscribes for Apple Music may enjoy a free trial period for the first 3 months. The free offer is only applicable to the 3HK customers who are first-time subscribers of Apple Music without having subscribed for Apple Music through any channel or having enjoyed any Apple Music related free trial offer previously. Supplier shall have discretion on eligibility of free trial offer. If a customer is ineligible for the free trial offer after having activated the Apple Music account, \$58 monthly fee will be automatically charged to the relevant registered customer account starting from that month. This free trial promotion cannot be used in conjunction with any other promotional offers. Upon expiry of the free trial period, \$58 monthly fee will be charged automatically to the relevant registered customer account on a monthly basis. To cancel subscription, please call 3Customer Services Hotline at least seven days prior to the expiration day of the free trial period. Supplier shall have final decision on this free trial offer. 3HK reserves the right to change the terms and conditions of the above offer at any time without prior notice.
3. (Applicable to non-designated customers) Customers may subscribe for standalone Apple Music (at \$58 per month). To cancel subscription, please call 3Customer Services Hotline at least seven days prior to the then current statement cutoff date of the service.
4. Apple Music is chargeable for fixed monthly service fees. Even if the actual usage of Apple Music is less than a month, the applicable monthly service fee will still be payable by the customer in full but not refundable at all on any pro-rata basis. Once the subscription for Apple Music is confirmed by customer, the monthly fee will be automatically charged on a monthly basis.
5. Apple Music is only applicable to 3G, 4G LTE and 5G mobile customers of 3HK and not applicable to the prepaid SIM card customers.
6. Apple Music is applicable to the operation system of iOS and Android or computer. For details, please visit <https://support.apple.com/zh-hk/HT205365> (Android users) or <https://support.apple.com/en-hk/HT204930> (iOS/ computer users).

7. Local or overseas mobile data fees will be charged for downloading Apple Music App and/or use Apple Music by using mobile data whether locally or overseas (as the case may be) unless otherwise specified.
8. 3HK will not be liable for any extra fee or loss incurred or suffered by customer for his application or subscription for Apple Music through any other manner after having subscribed for Apple Music through 3HK.
9. To terminate Apple Music, customer must call the 3Customer Services Hotline 1033 not less than seven days before the then current statement cutoff date of Apple Music. Termination of Apple Music will forthwith become effective upon receipt of the termination notice from the customer by 3HK or customer may continue to use Apple Music for the period within which monthly service fee is paid (as the case may be) while the service fee paid for such relevant month will not be refundable at all on any pro-rata basis.
10. The content of Apple Music is provided by a third party supplier, namely Apple Distribution International. The content of the Apple Music may change without any prior notice. 3HK shall not be responsible for any liability incurred from or in connection with the content, the downloading of the Apple Music App and/or use of Apple Music (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the Apple Music Apps and/or use of Apple Music by the customer or any other person). 3HK shall have final decision on any dispute in respect of Apple Music.
11. Customer who successfully subscribed for and activated Apple Music will be subject to the terms and conditions relating to the service as contained herein, and the 3G, 4G LTE and 5G Service Terms and Conditions (<http://www.three.com.hk/> → Terms & Policies → 3G, 4G LTE and 5G Service Terms and Conditions). If there is any conflict between the terms and conditions relating to Apple Music as contained herein and the 3G, 4G LTE and 5G Service Terms and Conditions of 3HK, the former shall prevail.
12. Customer gives consent for 3HK to provide his mobile number to the service provider for service activation and provision. For privacy policy of supplier, please visit <https://www.apple.com/legal/internet-services/itunes/hk/terms.html> → Privacy Policy.
13. In case of any inconsistency between the Chinese and English versions of these terms and conditions, the English version shall prevail.