



Terms & Conditions

1. The Service is a location-based service. Upon successful application, customer may make use of the Service by searching for and downloading the software application (Apps) of Follow Me Follow You (the "FMFU Apps") from Google Play or App Store.
 - o Subscription of the Service at standard service fee at \$28, or as the designated value-added service commitment when engaging for a fixed contract term for newly subscribed for or upgrade of mobile devices at \$28, subscribers can search and get map location of your tracking 3HK 3G/4G/5G postpaid customers by mobile number provided that the authorization from other party is obtained in FMFU Apps before searching.
2. Customer may subscribe for standalone Service or subscribe for Service as engagement for its value-added service contract, or as the designated value-added service commitment when engaging for a fixed contract term for its newly subscribed for or upgrade of mobile devices, and to sign up for a designated contractual term, and/or to subscribe for a designated monthly plan for mobile devices (if applicable). For the avoidance of doubt, immediately after the completion of the designated contractual term for the Service, such Service shall continue to be charged at the standard service fees, namely \$28 per month (save and except that HTCL has been notified by the customer of its intention to terminate the Service).
3. If the customer is to subscribe for the Service as the designated value-added service commitment when engaging for a fixed contract term for its newly subscribed for or upgrade of mobile devices, then any termination of the monthly plan for the mobile devices for whatever reasons shall also lead to the automatic termination of the Service accordingly.
4. The Service is a channel chargeable for fixed monthly service fees. Even if the customer is to actually use the Service for less than a month, the applicable monthly service fee shall still be payable by the customer in full but not refundable at all on any pro-rata basis. Once the customer has confirmed its subscription for the Service, the service fee shall automatically be chargeable on a monthly basis.
5. The Service shall only be applicable to the 3G or 4G LTE mobile customers of HTCL but not any prepaid SIM card customers.
6. The Service shall only be applicable to the operation system of Android 2.0 or above, iOS 9.0 or above.
7. When the customer is to download the FMFU Apps and/or use the Service through the data network, the relevant data transfer fee shall additionally be charged by HTCL. If the customer is to download the FMFU Apps overseas, it may be required to pay separately the relevant data roaming fee, the Service is available primarily intended for those who use it from within Hong Kong.

8. If, at the time of or after subscribing for the Service through HTCL, the customer is also to apply or subscribe for the Service through any other way for whatever reasons and results in any extra fee or loss therefrom, HTCL shall not in any event be responsible for any such extra fee or loss.
9. To terminate the Service, customer must notify HTCL by calling the 3Customer Services Hotline 1033 not less than 7 days before the then current statement cutoff date of the Service. Termination of the Service shall forthwith become effective as from HTCL's receipt from the customer of the termination notice, or customer can continue to use the Service until the next payment due date of the monthly fee (as the case may be), and the service fee payable for such relevant month shall not be refundable at all on any pro-rata basis.
10. Any subsequent or renewal subscription for the Service by the customer after any prior termination of Service for whatever reasons shall be regarded as a new subscription for such service. The customer shall have to call directly to the 3 customer hotline 1033 for completing the subscription procedure, and the contractual term and billing for the Service shall commence accordingly as from the completion of the relevant subscription procedure by the customer.
11. The content of the Service shall be provided by HTCL. The content of the Service may change without any prior notice. HTCL shall have the final discretion as to any dispute in all respects in relation to the Service.
12. Once the customer has successfully subscribed for the Service, it shall be subject to the terms and conditions relating to the service as contained herein, and shall also be subject to the 3G, 4G LTE and 5G Service Terms and Conditions of HTCL which can be found on HTCL's website <http://www.three.com.hk/> > Terms & Policies > 3G, 4G LTE and 5G Service Terms and Conditions. If there is any conflict between the terms and conditions relating to the Service as contained herein and the 3G, 4G LTE and 5G Service Terms and Conditions of HTCL, the former shall prevail.
13. Should there be any inconsistencies between the Chinese and English versions of these terms and conditions, the English version shall prevail.