

## **Terms & Conditions**

≤Local data included: 100GB basic data per month for Plan \$638. ≥\$638 monthly fee Includes monthly 3,000 local voice (minutes) per month.

- 1. Customer is required to subscribe to designated 5G monthly plan commit designated contract with designated prepayment amount (the prepayment amount will be credited to customer's billing account by Instalments during the contract period). Customer is required to subscribe \$58 "4.5G Infinity Data Pack" on the same day of designated handset monthly plan subscription with same contract commitment. Customer is required to pay for the first month's monthly fee and the Admin Fee of \$18 per month. Free designated VAS package during contract period (Choose one out of four):
  - hmvod (T&C https://web.three.com.hk/tnc/200401/tnc-vas-commitment-hmvod.pdf) or
  - Flexi Entertainment Pack (T&C https://web.three.com.hk/tnc/190708/flexi ent en.pdf) or
  - 3Gamer Deluxe Pack (T&C https://web.three.com.hk/tnc/200401/tnc-3gamer-deluxe-pack.pdf) or
  - Handset Switch Service (T&C <a href="https://web.three.com.hk/tnc/200324/tnc-hsswitchservice-en.pdf">https://web.three.com.hk/tnc/200324/tnc-hsswitchservice-en.pdf</a>)
- 2. (\$608/\$588) monthly fee is net monthly fee after deducting Net Monthly Fee Rebate during contract period (\$88/\$108 per month) for designated handset model and designated Plan \$638.
- 3. Once the mobile data usage reaches the data entitlement of your monthly service plan, data service will continue subject to the maximum download speed of 4.5G network. Upon expiry of the contract period of the Service, 3HK will continue to provide the Service at the monthly fees \$238, unless customer terminates the Service.
- 4. Customers can pay for the price difference to subscribe "Net+ and 4.5G Infinity Data Pack Bundle Services" (monthly fee \$98) instead of "4.5G Infinity Data Service" (monthly fee \$58). Customer is required to subscribe this service on the same day of designated 5G monthly plan subscription with same contract commitment. "Net+ and 4.5G Infinity Data Pack Bundle Services": You will be allocated with more network resources and prioritized on network usage to enhance your data usage experience and once the mobile data usage reaches the data entitlement of your monthly service plan, data service will continue subject to the maximum download speed of 4.5G network but less network resources will be allocated according to network condition which may affect your data service experience until the cut off date of the relevant bill cycle. Upon expiry of the contract period of the Service, 3HK will continue to provide the Service at the monthly fees of \$98 (Net+) and \$238 (4.5G Infinity Data Pack service) respectively unless customer terminates the Service. (Terms and condition <a href="https://web.three.com.hk/tnc/200331/5G">https://web.three.com.hk/tnc/200331/5G</a> Data Topup EN.pdf)
- 5. Delivery service is not applicable to designated districts such as Ma Wan, Discovery Bay, Lantau Island and other designated districts of outlying areas.





- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to <u>5G Service Terms and Conditions</u> of 3HK.
- All related product images, specification and product information are provided by vendor(s) / Merchant(s).
  For any enquiry, please contact respective vendor(s) / Merchant(s) directly. (Vendor(s) Contact information: www.three.com.hk/vendorcontact).
- Our company makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor(s) / Merchant(s).
- · Stock is limited, subject to availability.
- All usage is subject to <u>3 Hong Kong Service Usage Policy and Fair Usage Policy</u>.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local service only.
- The above offers are applicable to new and selected existing customers. Subject to our <u>3G</u>, <u>4G</u> <u>LTE</u> and <u>5G</u> <u>Service Terms and Conditions</u>, the aforesaid and other special terms and conditions, please contact our 3Shop staff, call our Sales Hotline 1032 or refer to <u>www.three.com.hk</u> for more information of offers and service plan entitlement.
- Our Company reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute



