

Terms & Conditions:

These service plans are applicable to selected current corporate customers, selected new and MNP (Mobile Number Porting) corporate customers only.

1. Customer is required to subscribe the designated 5G Business Broadband SIM, 2 designated 5GB 4.5G SIM, 5 Cloud Payroll accounts and 3 designated 5GB 4G 21M SIM (Mobility Package) or designated 5G Business Broadband SIM, 1 designated 100GB 5G SIM, 5 Microsoft 365 Business Standard accounts and 3 designated 5GB 4G 21M SIM (Productivity Package) or designated 5G Business Broadband SIM, 1 designated 100GB 5G SIM, 10 designated 5GB 4G 21M SIM and 12,000/15,000 mobile advertising messages (Exposure Package). Commit the designated 24/30-months contract period (depends on 5G Broadband router model) and pay for the first month's monthly fee. Admin Fee of \$28 per month is waived within contract period. Customer is required to prepay the Handset Discount of subscribed service plan. Selected customer can enjoy prepayment exemption, please contact Account Manager for details.
2. Monthly fee \$890/ \$1,490/ \$2,688 is net monthly fee after deducting monthly fee rebate \$132 (original monthly fee at \$1,022)/ \$147 (original monthly fee at \$1,637), \$300 (original monthly fee at \$2,988) monthly fee rebate will be credited to customer's billing account by instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) upon expiration of the contract period.
3. 5G Business Broadband Data is only applicable to fixed location and with designated device. Maximum download speed is 100Mbps. 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to 5G network service terms and conditions of 3HK.
4. 4.5G network is applicable to designated mobile device model only. Actual customer Internet experience may be affected and varied by the following factors: network setting and specification, network coverage.

5. Maximum Download Speed of 4G 21M SIM for the first 5GB is 21Mbps, but the thereafter data access speed (upload and download) will be restricted to not less than 128 kbps. The aforesaid maximum download speed may be affected and varied by the following factors: network setting and specification, network coverage and usage level, user's device and software, transmission technology and other relevant factors. Compatible mobile device is required.
6. Stock is limited, subject to availability. All related product images, specification and product information are provided by vendor(s) / Merchant(s). For any enquiry, please contact respective vendor(s) / Merchant(s) directly. (Vendor(s) Contact information: www.three.com.hk/vendorcontact). Our company makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor(s) / Merchant(s).
7. The local data of 4.5G Multi-SIM Monthly Plan is shared by all SIMs. All Secondary SIMS will be disconnected if the Primary SIM service is suspended by whatever reasons.
8. Handset Discount value varies according to the monthly plan subscribed, immediate redemption of Handset Discount is required upon contract signed. Handset Discount can only be used for designated standalone handset, tablets and smart watch at 3Shops in Hong Kong. Not applicable to accessories. Any unused Handset Discount will be forfeited upon expiry. Customer is required to purchase designated handset, tablets and smart watch purchase at the prevailing 3HK suggested retail price. The remaining balance amount of Handset Discount will be forfeited automatically. No refund or exchange will be made for any remaining balance amount of Handset Discount. Handset Discount is not transferable and for resale. It is redeemable only by the person whose name is the same as the registered name of the subscribed service plan. Handset Discount cannot be enjoyed in conjunction with other offer. Handset Discount is non-refundable, and no change will be given either in cash/product or in other form. The available standalone handset, tablets and smart watch will be updated and amended from time to time. Please contact Account Manager for details.
9. Please refer to <https://web.three.com.hk/3business/o365/index-en.html> for the details of Microsoft 365.
10. Mobile Advertising is valid for a period of 3 months from the date of successful activation of monthly plan. Customer is required to send all promotional messages to specific



customer groups at a time. 15,000 promotional messages are included in 30-months contract and 12,000 promotional messages are included in 24-months contract. (Details: <https://web.three.com.hk/tnc/200714/Leaflet-MobileAdvertising-ENG.pdf>)

11. Each Cloud Payroll account is applicable to one employee. Minimum subscription order is 5 employee accounts. Incremental subscription block is 5 employee accounts. (Details: <https://web.three.com.hk/3business/ehr/index-en.html>)
 12. A 120-minute free trial of 5G LIVE Up Solution is given to the first 20 customers who subscribed “Exposure Package”. The session includes decoration, equipment set-up and on-air time. 3HK provides the venue and livestreaming equipment only, where the 5G LIVE Station is located at Shop A&F on G/F & the whole basement of McDonald's Building, Nos 46-54 Yee Wo Street, Causeway Bay. 3HK reserves the rights to amend the charges and terms at any time without prior notice. 3HK shall have the final decision in case of any dispute.
 13. Customers of Exposure Package are entitled to free 3Mall up-shelf service. 3HK charges commission on each successful transaction and reserves the right of approving products to be sold in 3Mall and the final decision for aftersales service. Customers of the Exposure Package who entitles 3Mall up-shelf service (Vendors) should handle logistic and delivery issues while 3HK should handle complaint issues, customer service issues and refunds case by case. 3HK reserves the rights to amend the charges and terms at any time without prior notice. 3HK shall have the final decision in case of any dispute. 3HK shall receive payment of each transaction in advance and will pay vendors in 30 days after verifying and auditing vendor bills.
- The offers are subject to related terms and conditions and are not exhaustive. Please contact Account Manager for details.
 - All usage is subject to 3HK’s Service Usage Policy and Fair Usage Policy.
 - Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
 - Hutchison Telephone Company Limited (“3HK”) reserves the right to change the offers without prior notice.