



Terms and Conditions

1. This monthly plan is only applicable to designated full time local tertiary student and staff aged 18 or above, with valid designated local tertiary student ID card/ staff card/ other proof of identity. Each HKID no. or Passport no. can only subscribe to this monthly plan once. The name on student ID card/ staff card/ other valid certificate must remain the same when subscription.
2. Customer is required to subscribe designated 5G Tertiary Student SIM Monthly Plan, commit to 24 months contract and pay for the Admin fee of \$18 per month. \$194 monthly fee is net monthly fee after deducting basic \$30 monthly fee rebate and extra \$194 monthly fee rebate (original monthly fee at \$418) and monthly fee rebate will be credited to customer's billing account by instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired. Prepayment of \$100 SIM card fee is required for SIM subscription and shall be refunded after used for 1 month.
3. Customer is required to subscribe the monthly \$58 "4.5G Infinity Data Pack" service on the same day of designated 5G \$194 Tertiary Student monthly plan with 36 months contract commitment with \$1,500 prepayment (prepayment will be credited to customer's billing account by 18 installment), pay Admin fee of \$18 per month and the first month's monthly fee. \$194 monthly fee is net monthly fee after deducting designated monthly fee rebate (\$194 per month) (originally monthly fee at \$388), Monthly fee rebate will be credited to customer's billing account by instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired.
4. Applicable during contract period.
5. Once the mobile data usage reaches the data entitlement of your monthly service plan, data service will continue subject to the maximum download speed of 4.5G network. Upon expiry of the contract period of the Service, 3HK will continue to provide the Service at the monthly fees \$238, unless customer terminates the Service.
6. Handset Voucher Offer
 - Handset Voucher is valid within 36 months contract period (according to the offer selected). Handset Voucher value varies according to the monthly plan subscribed. Each Handset Voucher is of \$500 denomination. If the remaining value of Handset Voucher is less than \$500, it will be replaced by a Handset Voucher of \$100 denomination.
 - Handset Voucher can only be used for designated standalone handset, tablets and smart watch at 3Shops in Hong Kong. Not applicable to accessories. Any unused Handset Voucher will be forfeited upon expiry.
 - Customer is required to purchase designated handset, tablets and smart watch purchase at the prevailing 3HK suggested retail price.
 - Multiple Handset Voucher can be used in each purchase. The remaining balance amount of Handset Voucher will be forfeited automatically. No refund or exchange will be made for any remaining balance amount of Handset Voucher.
 - For enquiry of Handset Voucher remaining amount, please contact shop staff or Customer Service representative.
 - Handset Voucher is not transferable and for resale. It is redeemable only by the person whose name is the same as the registered name of the subscribed service plan.
 - Handset Voucher cannot be enjoyed in conjunction with other offer.
 - Handset Voucher is non-refundable, and no change will be given either in cash/product or in other form.
 - The available standalone handset, tablets and smart watch will be updated and amended from time to time. Please ask our shop staff for details - Hutchison Telephone Company Limited ("HTCL") reserves the right of final decision in case of disputes or changes of the offer without any prior notice.
7. Freely use ZOOM Data:
 - Freely use data usage can only be used for the local mobile data usage incurred for using designated mobile apps of "ZOOM Cloud Meeting", excluding the mobile data required for Apps download, account registration and login and software update. Any other and non-waived mobile data usage will be deducted from the free data/paid data or data of plan entitlement. If your local data usage reaches the limit and the service is suspended, this freely use data usage will also be suspended until next bill month and will only be resumed



- once you purchase/ redeem data top-up options.
 - The designated mobile app of "ZOOM Cloud Meeting" is provided by a third supplier. The content and the settings of the App service may change from time to time without any notice. We shall not be responsible for any liability incurred from or in connection with the content, the downloading of the App, the use of the App service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred from or caused by the downloading of the App and/or the use of the App service by the Customers or any other persons) and/or failure or unable to use the full or part of the Social Apps service due to the aforesaid changes and other circumstances beyond our reasonable control.
 - The maximum download speed of local mobile data usage from the Service will be subject to the relevant designated monthly service plan under which this Pack is subscribed for.
 - Upon expiry of the contract period of the Service, 3HK will continue to provide the Service at monthly fees \$59, unless customer terminates the Service.
8. Customer is required to subscribe KKBOX Tertiary Student Plan service on the same day of designated 5G Tertiary Student monthly plan subscription with same contract commitment as an engagement for its value-added service contract and to sign up for a designated contractual term to enjoy the preferential monthly service fee (at \$24.5 per month). This promotional offer is only applicable to Tertiary Student. The above promotional offers cannot be used in conjunction with any other promotional offers. KKBOX Tertiary Student Plan service will continue to be provided at standard monthly service fee of \$49 upon expiry of the designated contract period unless the customer terminates the service by calling 3Customer Services Hotline at least seven days prior to the expiry of the contract period. HTCL reserves the right to change the content, terms and conditions of the above offer at any time without prior notice. If customer terminates KKBOX Tertiary Student Plan service prior to expiry of the applicable contract period, the customer agrees to pay to HTCL an early termination charge equivalent to the monthly services fees multiplied by the number of months remaining of the minimum contract period of the subscribed for services. For details of the above, please refer to <http://bit.ly/kkboxStudentPlan>.

General Terms and Conditions

- Offer is valid until further notice.
- Sending and receiving voice calls and MMS to and from 3 subscribers are deemed as Heart-To-Heart voice and Intra MMS.
- Please visit <https://web.three.com.hk/servicecharges/thereaftercharges> for charging details of video call, SMS and voice thereafter service which maybe updated by us from time to time.
- There would be no surcharge for receiving a video call from a subscriber of other Hong Kong designated mobile operator.
- Wireless local data usage charge is applicable to Phone email application usage or access to Mail via video mobile phone, access to sites other than the 3Service and wireless modem application.
- All plans include unlimited mobile IDD local talk time ("001", "1968" & "+" only).
- For international voice and video calls, international call rates apply.
- For international roaming services, roaming rates apply.
- Talk time guarantee (One minute of video and voice call talk time will be rebated if your call accidentally drops out and either the calling party calls back or you dial the number again within 1 minute of the call drop-out).
- When a customer uses the Conference Call or Call Waiting service, airtime will be calculated according to the total time spent on all connected lines.
- In case of early termination of service plan or value added service plan (if applicable) during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services. Customer may purchase flexi data top-up options through www.three.com.hk/3Care_eng which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit <https://web.three.com.hk/data/topupdatapack/index-en.html> as maybe updated by us from time to time.

- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.
- Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. Our company shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- All usage is subject to [3 Hong Kong Service Usage Policy and Fair Usage Policy](#).
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
- The above offers are subject to our [3G, 4G LTE and 5G Service Terms and Conditions](#), the aforesaid and other special terms and conditions. Please contact [3Shop](#) staff for details.
- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to [5G Service Terms and Conditions](#) of 3HK.
- Hutchison Telephone Company Limited (“3HK”) reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.