



Terms & Conditions

≤Local data included: 20GB basic data per month for Plan \$248; 30GB basic data per month for Plan \$288; 100GB basic data per month for Plan \$388; 200GB basic data per month for Plan \$688.

≥\$248/\$288/\$388/\$688 monthly fee includes monthly 3,000 local voice (minutes) per month.

1. Customer is required to subscribe to designated monthly plan, \$40 monthly Fee Rebate during contract period, commit designated contract with designated prepayment amount (the prepayment amount will be credited to customer's billing account by Instalments during the contract period and pay \$100 SIM card fee is required for SIM subscription and shall be refunded after used for 1 month, credit card autopay is required for settling payment. The credit cardholder name must be the same as customer account registration name and the Admin Fee of \$18 per month. Customer is required to purchase the Watsons Water Package at \$40 per month during contract period (this payment will be off-set by monthly fee rebate) while subscribing designated bundle offer. Credit card autopay is required for settling payment. The credit cardholder name must be the same as customer account registration name. Each handset subscription can enjoy this offer once. If service for the registered mobile number is terminated for whatever reason within the Payment Period, customer shall settle the remaining outstanding product payment pursuant to the bill. Subject to package available, while stocks last.

Watson Water Package Offer T&C

- The Wats Touch mini Package will be charged to monthly statement by 36 installment (\$40 per month for 36 months). If the customer forfeit to redeem the product, s/he shall still be required to pay for the redemption fee on monthly basis within designed period. If the account is terminated within the contract period, the customer is liable to pay a cancellation charge and the reminding unpaid redemption fee.
- Customer agrees to provide Watsons Water accurate, complete and updated information, including Name, Mobile Number, email Address & Delivery Address for the maintenance of your registered account and Watsons Water shall rely upon the same information for the provision of services.
- All eCoupons are applicable to direct delivery area within Hong Kong territory and redeemable in 1 year from purchase date, non-refundable, non-transferable and cannot be exchanged for cash.
- Minimum order 2 cases of 8L Watsons Water. Free delivery is applicable to locations accessible by delivery vehicles to building with lift facility or its first floor up to 20 staircases in Hong Kong Island, Kowloon and New Territories. Delivery to outlying islands, remote or restricted areas is subject to Watsons Water's decision and the following delivery charge will be applied. For delivery locations without lift facility or equivalent delivery distance, a surcharge HK\$5 will be applied for each unit of product items from 21st to 40th staircases. All sold items are non-refundable.



Hutchison Telecom
Hong Kong Holdings



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- Delivery service is not applicable to remote areas (e.g. restricted area), outlying islands, Discovery Bay, Lau Fau Shan, Ma Wan (except Tung Chung town) and other regions, and some remote areas or places hard to reach by Watsons Water's vehicle.
 - Customer is responsible for inspection of products on arrival and shall by next working day notify Watsons Water customer service center in office hours for any problem found. If such notice is not given within seven days, Customer shall be bound to accept the products.
 - Hutchison Telephone Company Limited ("HTCL") makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor(s) / Merchant(s). For Watsons Water details T&C, please refer to <https://www.watsons-water.com/Terms-and-Conditions>.
 - Hutchison Telephone Company Limited ("HTCL") reserves the right of final decision in case of disputes or changes of the offer without any prior notice.
2. Customer is required to subscribe \$248/288/\$388/\$688 5G Monthly Plan and compulsory "Infinity Data Pack" \$58 per month during contract period and subscribe to this service on the same day of designated 5G monthly plan subscription with same contract commitment. Upon expiry of the contract period of the Service, 3HK will continue to provide the Service at the monthly fees \$238, unless customer terminates the Service.

General Terms and Conditions:

- Once the customer terminates the add-on Secondary SIM during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.
- The Local Data and Voice of 5G Multi-SIM Plan (Data + Voice Sharing) are shared by all SIMs.
- All secondary SIMs must be activated within 30 days from the primary SIM activation.
- All secondary SIMs will be disconnected if the primary SIM service is suspended by whatever reasons.
- Sending and receiving voice calls and MMS to and from 3 subscribers are deemed as HeartTo-Heart voice and Intra MMS.
- Please visit <https://web.three.com.hk/servicecharges/thereaftercharges> for charging details of video call, SMS and voice thereafter service which maybe updated by us from time to time.
- There would be no surcharge for receiving a video call from a subscriber of other Hong Kong designated mobile operator.
- Wireless local data usage charge is applicable to Phone email application usage or access to Mail via video mobile phone, access to sites other than the 3Service and wireless modem application.
- All plans include unlimited mobile IDD local talk time ("001", "1968" & "+" only). – For international voice and video calls, international call rates apply.
- For international roaming services, roaming rates apply.
- Talk time guarantee (One minute of video and voice call talk time will be rebated if your call accidentally drops out and either the calling party calls back or you dial the number again within 1 minute of the call drop-out).
- When a customer uses the Conference Call or Call Waiting service, airtime will be calculated according to the total time spent on all connected lines.
- In case of early termination of service plan or value added service plan (if applicable) during the contract



period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.

- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services. Customer may purchase flexi data top-up options through www.three.com.hk/3Care_eng which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit <https://web.three.com.hk/data/topupdatapack/index-en.html> as maybe updated by us from time to time.
- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month. – Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. Our company shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
- The above offers are subject to our 3G, 4G LTE and 5G Service Terms and Conditions, the aforesaid and other special terms and conditions. Please contact 3Shop staff for details.
- 4.5G / 5G network is applicable to designated mobile device model only.
- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to 5G Service Terms and Conditions of 3HK.
- Hutchison Telephone Company Limited (“3HK”) reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute

