



3HK Prepaid Card - Real-name Registration Terms and Conditions (“Terms and Conditions”):

1. This information relates to all prepaid SIM Services. These terms and conditions are in addition to the [Service Term](#).
2. On 1 September 2021, the Telecommunications (Registration of SIM Cards) Regulation (**Regulation**) require operators to implement a system for customers to provide personal information to their operator prior to the use of prepaid SIM service.
3. The Regulation will be implemented in phases as follows:
 - Phase one: on 1 March 2022, all prepaid SIM cards that are available for sale in the market and new prepaid SIM service plans starting from that date must complete real-name registration before activation.
 - Phase two: on or before 23 February 2023, all existing prepaid SIM card users must complete the real-name registration with their respective operators on a mandatory basis (**Effective Date**) to use the prepaid SIM services.
4. In anticipating the Effective Date of the Regulation, we provide 3HK mobile application for customers to pre-register the Specified Information of prepaid SIM services to meet the Regulation requirements on a voluntary basis prior to the Effective Date. The Specified Information, for individual users, it shall include the full name, date of birth, identification document and its number; for organization user, it shall include the information of the business registration or a branch registration and the responsible person name and identification document.
5. According to the Regulation,
 - i) you cannot use the prepaid SIM services, if you fail to provide the Specified Information to the respective operator by the Effective Date and we reserve the rights to suspend and terminate the local services of the prepaid SIM cards without prior notice.
 - ii) if you are a holder of Hong Kong Identity Card, you must register the SIM cards with the Hong Kong Identity Card. For customers who does not hold a Hong Kong Identity Card may register with a valid travel document, which do not include a British National (Overseas) (BN(O)) passport.
 - iii) quota applies for subscribing to prepaid SIM service, for Individual users no more than 10 prepaid SIM cards and for organization user, 25 prepaid SIM cards for a business registration certificate or a brand registration certificate.

6. We will verify the Specified Information provided by you via 3HK mobile application. You will receive a SMS confirmation upon successful registration of the prepaid SIM services.
7. We collect the Specified Information and personal information of customers in accordance to the Privacy Policy and the Regulation.
8. If there is inconsistency between the English and Chinese version of this Terms and Conditions, the English version shall prevail.