



Important Notice

Beware of phishing emails pending to be 3 Hong Kong's electronic bills

It has come to our attention that some people have received emails suspected to be 3 Hong Kong's electronic bills. Those emails contain a phishing link to a third party's website called formeliving.com. We would like to stress that 3 Hong Kong's electronic bills only hyperlink to the official website of three.com.hk, not any other third party's website.

We urge members of the public to stay vigilant against phishing emails in order to protect their personal information. Do not response or reply to any suspicious emails especially those requesting recipients to input important personal data such as user names, passwords or ID numbers. We have reported those phishing scams to the police and reserve all rights to take legal actions.

For enquiries, please email us at cs.mobile@three.com.hk or contact us via 3iChat. Customers who suspect that they have fallen prey into such scams should report them to the law enforcement agency immediately.

3 Hong Kong

18 October 2021