



#### Terms & Conditions:

1. HK-UK Sharing Monthly Plan ("**Service**") is subject to a 24-month fixed contract period ("**Fixed Contract Period**") and an administration fee of HK\$18 per month. A monthly rebate of HK\$30 will be offered during the Fixed Contract Period. The Service will continue to be provided at the standard monthly fee upon expiry of the Fixed Contract Period.
2. Roaming and IDD services will be activated automatically upon subscription of the Service and cannot be deactivated while the Service is in use. For Roaming & IDD service details please visit: [www.three.com.hk/roaming](http://www.three.com.hk/roaming).
3. The voice and data usage entitlement are applicable to Hong Kong ("**HK**") and designated regions and networks operators (<https://web.three.com.hk/plans/hkuk/index-en.html>) in the United Kingdom ("**UK**") only. Designated roaming regions in UK include England, Scotland, Wales and Northern Ireland. Standard roaming charge applies to other roaming voice and data usage in non-designated regions and on non-designated network in UK, and other non-roaming voice and non-data usage (such as SMS/MMS and roaming video call).
4. Customer may subscribe for and use other roaming voice or data service plans of 3HK for using such services in non-designated regions in the UK at the rate charged under such service plans, otherwise standard roaming charge will apply.
5. All data usage in respect of the 3HK SIM under the Service is subject to the Service Usage Policy and Fair Usage Policy of 3HK. If the aggregate local and overseas data usage within any bill cycle within the Fixed Contract Period reaches the fair data usage limit applicable to the customer, 3HK will have the right to reduce and restrict the upload and download data access speed to not less than 128 kbps. Please refer to [the Service Usage Policy and Fair Usage Policy](#) of 3HK for details.
6. Monthly basic voice minutes entitlement will be deducted according to usage of all voice calls irrespective of inbound or outbound, local or overseas calls made in HK or UK (subject to extra voice minutes charges if monthly basic voice minutes entitlement is exceeded, please refer to Thereafter Charges: <https://web.three.com.hk/servicecharges/thereaftercharges>). Apart from inbound and outbound calls within HK, and inbound calls received in UK from HK and overseas, the following categories of voice calls are all subject to surcharge :
  - (a) Outbound calls from HK to overseas, details of IDD surcharge please visit: :  
[www.three.com.hk/IDD](http://www.three.com.hk/IDD);
  - (b) Outbound calls within UK and to HK, details of surcharge please visit:  
<https://web.three.com.hk/plans/hkuk/index-en.html>; and



- (c) Outbound calls to other countries and non-designated UK regions, details of IDD001 surcharge please visit: please visit [www.three.com.hk/IDD](http://www.three.com.hk/IDD).
7. 3HK will have the right to terminate the Service without prior notice if data usage is incurred due to tethering or PTP including applications such as (but not limited to) BitTorrent, edonkey, flashget, ppstream, etc., or if there is any circumstances of abusive or abnormal use of data. Customer shall not use the Service for any commercial or illegal promotion activities.
8. Free offers for subscription of the Service:
- (a) A UK prepaid SIM card which must be activated on or before 31 December 2022 otherwise it will be invalid. 6GB monthly UK local data usage entitlement will be offered for a period of 24 months upon SIM card activation. Unused monthly data entitlement will be forfeited after each monthly cutoff date. UK prepaid SIM services are provided by 3UK and its designated network operator(s) and are subject to the charges and terms and conditions of 3UK, please review details by visiting: [three.co.uk/paygSIM](http://three.co.uk/paygSIM). For other enquiry, please visit [three.co.uk/support](http://three.co.uk/support) (English only). A deposit of HK\$998 is required for the UK prepaid SIM which will be refunded from the 2<sup>nd</sup> to 12<sup>th</sup> months at HK\$83 per month and in the 13<sup>th</sup> month at \$85 during the Fixed Contract Period. UK prepaid SIM card is available while stocks last.
- (b) 3 Super Talk service is provided free of charge for the first 6-months of the Service and only applicable to \$318 “HK-UK Sharing Monthly Plan”. 3 Super Talk service will continue to be provided at a monthly fee of HK\$18 thereafter. Offer is Valid till 31 October 2021.

## General Terms and Conditions

1. For information of thereafter charges in respect of extra usage of voice calls, video call and SMS, please visit <https://web.three.com.hk/servicecharges/thereaftercharges> as updated from time to time.
2. Mobile data usage and fee incurred for browsing 3HK website and using My3 App within HK will be waived.
3. Calculation of voice minutes and charges incurred in respect of conference call or call waiting services will be based on the aggregate voice minutes incurred under each connected telephone number.
4. The HK SIM is subject to a prepayment of HK\$100 SIM card fee which will be refunded after one month of usage and offset against the outstanding service fee payable.
5. If customer terminates the Service within the Fixed Contract Period, customer agrees to pay to 3HK an early termination charge equivalent to the monthly fees multiplied by the number of months remaining of the Fixed Contract Period of the Service.

6. An SMS alert will be sent to customer when data usage is about to reach the limit of the Fair Usage Policy applicable to the relevant customer. Customer may top-up data by subscribing for standalone value added service via My3 app to enhance the data access speed as that of the principal monthly service plan. Top up data fee will not be refunded after subscription. Any unused data usage entitlement will not be carried forward to the next billing month.
7. Data usage information and record shown on interfaces and SMS alerts etc. may differ from actual usage due to data transmission or other factors. Record of 3HK will be final and conclusive in respect of all service usage of customer. Information of the actual usage and service charge within each bill cycle will be shown on the invoice issued in the following month in respect of such a bill cycle.
8. 4.5G network is applicable to designated mobile device model only.
9. All service contents, additional and thereafter charges are subject to final decision of 3HK.
10. Use of the Service is subject to the terms and conditions of the Service, and also the 3G, 4G LTE and 5G Service Terms and Conditions of 3HK (<https://web.three.com.hk/terms/3g4gstnc/index-en.html>). In case of any conflict between the terms and conditions of this Service and the 3G, 4G LTE and 5G Service Terms and Conditions of 3HK, the former will prevail.
11. 3HK reserves the right to amend the charges and terms and conditions of the Service (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) and to suspend or terminate any part of the Service at any time without prior notice, especially in case where any roaming partner terminates cooperation with 3HK. 3HK shall have the right of final decision in case of any dispute.