



Terms and Conditions

1. \$598 - \$628 monthly fee is net monthly fee rebate, customer is required to subscribe to designated \$638 5G monthly plan, \$108 - \$112 rebate per month within contract period and commit designated contract with designated prepayment amount (the prepayment amount will be credited to customer's billing account by Instalments during the contract period), pay for the first month's monthly fee and the Admin Fee of \$18 per month. Customer is required to purchase the designated one Samsung Galaxy Watch4 Series at \$52 - \$78 per month during contract period (depending on the selected model) and one Galaxy Buds2 at \$20 per month during contract period (this payment will be off-set by monthly fee rebate) while subscribing designated handsets bundle. Credit card autopay is required for settling payment. The credit cardholder name must be the same as customer account registration name. Each handset subscription can enjoy this offer once. If service for the registered mobile number is terminated for whatever reason within the Payment Period, customer shall settle the remaining outstanding product payment pursuant to the bill. Samsung Galaxy Watch4 Series and Galaxy Buds3, customer cannot choose the color of premium. Subject to stock available, while stocks last. Free designated VAS package during contract period:
 - 3Care BowtieGo VDoctor+ Membership Plan (T&C
https://3care.com.hk/bowtiego/pdf/59_vdoctorplus_en.pdf)
2. Customer is required to subscribe designated 5G Monthly Plan and upgrade "Infinity Data Pack" \$58 per month during contract period and subscribe to this service on the same day of designated 5G monthly plan subscription with same contract commitment 36 months. Upon expiry of the contract period of the Service, 3HK will continue to provide the Service at the monthly fees \$238, unless customer terminates the Service.
3. \$98/month "5G 100M Infinity Data" Service ("Service") is applicable to customers who subscribe for designated 5G monthly plan. Customer is required to subscribe to this Service on the same day of designated 5G monthly plan subscription with same contract commitment. Upon expiry of the contract period of the Service, 3HK will continue to provide the Service at the monthly fees of \$148, unless customer terminates the Service. The Service applies to local mobile data service only. Once the mobile data usage reaches the data entitlement of your monthly service plan, data service will continue while the thereafter data access speed (upload and download) will be restricted to not more than 100 Mbps.
4. Applicable to successful subscription and purchase designated model. Gift is stock limited. Customer cannot choose the color of premium, first come first served, while stocks last.



General Terms and Conditions

- Sending and receiving voice calls and MMS to and from 3 subscribers are deemed as Heart-To-Heart voice and Intra MMS.
- Please visit <https://web.three.com.hk/servicecharges/thereaftercharges> for charging details of video call, SMS and voice thereafter service which maybe updated by us from time to time.
- There would be no surcharge for receiving a video call from a subscriber of other Hong Kong designated mobile operator.
- Wireless local data usage charge is applicable to Phone email application usage or access to Mail via video mobile phone, access to sites other than the 3Service and wireless modem application.
- All plans include unlimited mobile IDD local talk time ("001", "1968" & "+" only).
- For international voice and video calls, international call rates apply.
- For international roaming services, roaming rates apply.
- Talk time guarantee (One minute of video and voice call talk time will be rebated if your call accidentally drops out and either the calling party calls back or you dial the number again within 1 minute of the call drop-out).
- When a customer uses the Conference Call or Call Waiting service, airtime will be calculated according to the total time spent on all connected lines.
- In case of early termination of service plan or value added service plan (if applicable) during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services. Customer may purchase flexi data top-up options through www.three.com.hk/3Care_eng which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit <https://web.three.com.hk/data/topupdatapack/index-en.html> as maybe updated by us from time to time.
- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.
- Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. Our company shall not be held liable for any matters arising



from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.

- All usage is subject to [3 Hong Kong Service Usage Policy and Fair Usage Policy](#).
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
- The above offers are subject to our [3G, 4G LTE and 5G Service Terms and Conditions](#), the aforesaid and other special terms and conditions. Please contact [3Shop](#) staff for details.
- 4.5G / 5G network is applicable to designated mobile device model only.
- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to [5G Service Terms and Conditions](#) of 3HK.
- Hutchison Telephone Company Limited (“3HK”) reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute

