



Terms & Conditions:

1. IDD1969 Special Package (“this Package”) are applicable to 3HK postpaid customers
2. Upon subscription, Roaming & IDD service will be activated automatically and cannot be deactivated when using this Package, for service details, please visit www.three.com.hk/roaming. Additional roaming charges shall apply for any roaming usage occurs. Customer will be able to use IDD code 001 and 1968 to make IDD calls. Additional IDD charge shall be applied on these calls. For IDD 001 and 1968 standard charges, please click here ([IDD 001](#) / [IDD 1968](#)) for details
3. This Package is applicable to using IDD 1969 to call from Hong Kong to below designated countries/destinations:

IDD 1969 dialing method:			
1969	Country code	Area code	Telephone No.
Designated countries / destinations:			
<u>Calling to Fixed Lines and Mobile Numbers</u> USA, Canada, Singapore			
<u>Calling to Fixed Lines</u> UK, Australia, Taiwan, Japan, South Korea, Malaysia, New Zealand, Austria, Belgium, Denmark, France, Germany, Ireland, Italy, Netherlands, Norway, Spain, Sweden, Switzerland			

4. If customers make calls with IDD 1969 to Mainland China, discounted calls are charged at \$0.2 per minute; if make calls to destinations not included in the Package, IDD 1969 standard charge shall apply. For IDD1969 standard charge, please [click here](#) for details
5. In order to ensure quality of service, we will take traffic control measures to optimize network performance. If your IDD1969 monthly usage level exceeds 400 minutes for that month, you can continue to use the service. However, we cannot guarantee that all call attempts will be successful: this will depend on how busy the network is at any given period. The usage level will be reset on the 6th of each month. If it falls on a holiday, it will be reset on the next working day.
6. If customers use his mobile to reply an incoming overseas call with caller number display under call history, the call will be treated as using IDD 001 and will be charged according to IDD 001 tariff.
7. Local airtime charges shall apply for all IDD 1969 calls.
8. This Package is calculated on a monthly basis which follows the applicable individual bill cycle. No pro-rata charging if use less than a month.
9. This Package does not apply to International Call Forward service, video conferencing service.

10. This Package is not applicable to selected number prefixes, please refer to [Excluded Numbering List](#).
11. All service charges and details are subject to final decision of 3HK. 3HK reserves the right to change the service charges and details without prior notice.