



### 3Care Extended Warranty Plan 3Care 保養延長計劃

#### 1. 3Care Extended Warranty Plan 3Care 保養延長計劃 (“Service”)

a. 於3香港購買之 ‘3 5G BroadBand’ CPE Pro 3路由器產品 (“產品”) (不適用於配件，如可拆式電池、充電器、數據線、保護套除外) 可於簽訂之此服務合約期 (“合約期”) 內享此服務。

'3 5G BroadBand' CPE Pro 3 router (“Product”) purchased at 3HK is entitled to the Service within the contract period of the Service (“Contract Period”) (not applicable to accessories, such as detachable batteries, chargers, data cables, and protective covers).

b. 於合約期內，如產品出現任何非人為損壞的功能故障，客戶可經指定3Shop (請參考第5項資料) 為產品進行免費檢測。若3香港 經合理評估確定產品屬技術或功能性故障後，將為產品提供一次免費更換同型號的路由器產品。 3香港有權酌情決定更換的路由器是全新或經整修後之裝置 (“更換裝置”)。一般情況下更換裝置將具相同品牌、型號、顏色和規格 (“相等裝置”)。若因供應商事宜等其他因素影響未能安排更換相等裝置，3香港將提供與產品具相應規格及功能的更換裝置。被更換之產品的所有權將由客戶轉交予3香港時轉移給3香港。更換裝置的價值可能低於產品。

The Product may be inspected for free at designated 3Shops (please refer to paragraph 5 for details) if the Product malfunctions within the Contract Period unless the malfunction arises from human damage. If 3HK is of the reasonable opinion and confirms that the malfunction is a technical or functional failure, a free replacement of the Product with another router of the same model will be arranged. 3HK will have the discretion as to the replacement of the Product with a brand new or refurbished router (the “Replacement Device”). In general, the Replacement Router will be of an identical make, model, colour and specification (“Identical Device”). If for the reason of supplier or otherwise which renders replacement of Identical Device impracticable, 3HK will provide a Replacement Device of comparative specification and function to the Product. The title to the replaced Product will pass to 3HK upon receipt of the same by 3HK from customer. Value of the Replacement Device may be lower than the Product.

c. 產品內所儲存資料 (如有) 有可能因檢查時遭刪除，客戶需事先將資料自行作備份。3香港將不會就產品經3香港提供檢查或保養服務而引致的任何損失或損害負任何責任。

Customer has to back up the data being stored in the Product (if any) as such data may be erased during the course of inspection 3HK will not be liable for any loss or damage arising from the provision of inspection or warranty services.

## 2. 原廠保養服務於下列情況下不適用 **Manufacturer's warranty service does not apply under the following circumstances**

a. 任何未經3香港授權許可的改裝、拆卸或修理產品之任何部分。

Any alteration, disassembly or repair of any part of the Product that is not authorized by 3HK.

b. 保養期內因任何原因（不論是否固意）導致產品損壞，如因液體、摔損、不合適電壓、過度擠壓、溫度異常或其他原因導致主機板變形等。

The Product is damaged due to any reason (irrespective of whether intentional) such as liquid, drop damage, inappropriate voltage, excessive extrusion, irregular temperature or other reason leading to deformation of the mainboard, etc.

c. 未按使用說明書指示之安裝、使用及保存導致的產品故障或損壞。

Product failure or damage caused by installation, use and storage not in accordance with the instructions of the user manual.

d. 產品上列明機身編號的標籤已損毀或丟失，防拆標損毀或私自更換，防水標變色等。

Label bearing the serial number attached to the Product is damaged or lost, tamper-proof labels are damaged or replaced without permission, waterproof labels are discolored, etc.

e. 延長保養期已屆滿。

The extended warranty period is expired.

f. 因使用未經授權之軟件、病毒攻擊、其他軟件相關因素。Malfunction due to the use of unauthorized software, virus attack or other software related issues.

g. 因不可抗力因素（如火災、地震、水災等）而造成的故障或損壞。

Failure or damage caused by force majeure events (such as fire, earthquake, flood, etc.).

## 3. Termination of the Service 終止此服務

3.1 The Service will be immediately and automatically terminated and no refund on any pro-rata basis in the event of :本產品於以下情況將立即自動終止。此種情況下，閣下將不會獲得退款。

3.2 One-off replacement for the Product has been provided by 3HK under the Service .3香港已為產品作一次性更換。

4. 若本條款及細則之中英文本有任何差異，則以英文本為準。 此服務條款及細則受香港法律管轄。 Should there be any inconsistencies between the Chinese and English versions of these terms and conditions, the English version will prevail. Terms and conditions of the extended warranty service are governed by the laws of Hong Kong.

5. 香港指定保養中心 3HK Warranty Centres:

Shop Code	Mon - Fri	Sat	Sun & PH	Address	Tel. No.
R118	11:00 a.m. - 09:00 p.m.	11:00 a.m. - 09:00 p.m.	11:00 a.m.- 09:00 p.m.	Ground Floor of Eastern Flower Centre, Nos. 22-24 Cameron Road, Tsim Sha Tsui, Kowloon.	2286 0688
				九龍尖沙咀金馬倫道 22-24 號東麗中 心地下	
R888	11:00 a.m. - 09:00 p.m.	11:00 a.m. - 09:00 p.m.	11:00 a.m.- 09:00 p.m.	Shop A&F on G/F & the whole basement of McDonald's Building, Nos 46-54 Yee Wo Street, Causeway Bay, Hong Kong.	2121 1201
				香港銅鑼灣怡和街 46-54 號麥當勞 大廈地下 A&F 舖連地庫	
FMOB16	11:00 a.m. - 09:00 p.m.	11:00 a.m. - 09:00 p.m.	11:00 a.m.- 09:00 p.m.	Shop 139B, 1/F, Metroplaza, 223 Hing Fong Road, Kwai Chung, New Territories.	2423 9779
				新界葵涌興芳路 223 號 新都會廣場 1 樓 139B 號舖	
FMUL23	11:00 a.m. - 09:00 p.m.	11:00 a.m. - 09:00 p.m.	11:00 a.m.- 09:00 p.m.	Shop E, G/F., Lee King Building, 3 - 19 Hong King Street, Yuen Long, New Territories.	2442 2778
				新界元朗康景街 3-19 號地下 E 號舖	

6. 有關保養服務請致電 3 香港 客戶服務熱線 1033。 Any query, please call 3HK hotline: 1033