



## Terms & Conditions

1. “5G LIVE Connect” service (the “Service”) is only applicable to postpaid and personal account customers of 3HK’s 5G monthly plan (not applicable to 5G Multi-SIM plan) and is subject to a fixed contract period of 12 months or 24 months (“Fixed Contract Period”) (according to monthly service plan and contract period selected by customer). A monthly rebate of HK\$50 will be offered during the Fixed Contract Period. Customers can choose to use the existing 3HK mobile number or new mobile number to subscribe to the Service.
2. The following types of services are included within the Fixed Contract Period under the Service:
  - (a) 120 days or 240 days local data usage (“5G LIVE Connect Pass”) (according to monthly service plan and contract period selected by customer)
    - i. 5G LIVE Connect Pass is only available to use in Hong Kong with designated applications, including YouTube, Facebook, Instagram, WeChat, Zoom. One 5G LIVE Connect pass will be deducted, based on uplink local data usage of more than 500MB accumulated within a day (A day means from 00:00 to 23:59 Hong Kong time), subsequent excessive usage of 5G LIVE Connect Pass will be charged at \$15/day. The download speed of the above designated application will not be higher than 4Mbps.
    - ii. The data used in Hong Kong through non-designated applications mentioned above will be deducted based on the service plan’s entitlement selected by the customer
  - (b) Customer who subscribed for the Service with a new mobile phone number can enjoy unlimited local data usage; local voice minute is not included. Unlimited local data usage only applicable to non-designated applications mentioned above and maximum data access speed is not more than 128kbps.
3. Upon expiration of the Fixed Contract Period of the Service, the remaining of 5G LIVE Connect Pass / Net+ Live service will be forfeited. The Service will continue to be provided at the standard monthly fee of \$148, including 10 days of 5G LIVE Connect Pass per month.
4. Net+ Live service is provided free of charge during the Fixed Contract Period of the Service. Customer will be allocated with more network resources and prioritized on network upload speed to enhance the data usage experience (applicable to designated applications mentioned above). Offer is valid until further notice.
5. Customer shall pay an early termination charge (equivalent to the original monthly services fees multiplied by the number of months remaining of the Service) in case of early termination of the Service during the Fixed Contract Period for whatever reasons.
6. Unless otherwise specified, the usage entitlement and fee of the Service apply to local services only.
7. 3HK reserves the rights to amend the charges, contents, terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of the Service and to suspend or terminate any part of the Service at any time without prior notice. 3HK shall have the final decision in case of any dispute.