

**Terms & Conditions:**

**These service plans are applicable to selected current corporate customers, selected new and MNP (Mobile Number Porting) corporate customers only.**

- Free Value-Added Services: Caller Number Display, Call Waiting, Conference Call, Call Forward Bundle, Voice Mail, Call Barring, Roaming Default Forward and Call Forward Minute Package

- Free Value-Added Services within contract period: Unlimited Local Voice Minutes, and Monthly 50 Intra SMS

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1. Customer is required to subscribe designated 4.5G 42mbps SIM Monthly Plan and commit to 24 months' contract. Monthly fee \$78 is net monthly fee after deducting monthly fee rebate \$30 (original monthly fee at \$108), monthly fee rebate will be credited to customer's billing account by instalments during contract period.). Monthly fee will be charged at the original plan fee (or at prevailing plan fee) upon expiration of the contract period.

2. Monthly local mobile data entitlement of your monthly service plan is 10GB 42mbps local data and 9GB local social data.

3. When monthly mobile data usage reaches the data entitlement of your monthly service plan, data service will continue. However, you will be allocated with less network resources for access subject to the network conditions and your data service experience may be affected before the next bill cycle date.

4. Cancellation Fee/ Liquidated Damage during contract period: Original plan price x the remaining months of the contract

Prepayment of \$100 SIM card fee is required for SIM subscription and shall be refunded after used for 1 month.

5. Monthly unlimited local voice minutes within contract. Monthly local voice minutes included are 3,000 respectively.

6. Maximum Download Speed for thereafter data is 128kbps. The aforesaid maximum download speed may be affected and varied by the following factors: network setting and specification, network coverage and usage level, user's device and software, transmission technology and other relevant factors. Compatible mobile device is required.

7. Local Social Data is applicable to designated social mobile apps, including Facebook, Instagram, WhatsApp, LINE, WeChat, Signal & YouTube. The social data is applicable for using Facebook (Including Facebook Messenger & Mobile Webm.facebook.com) & Instagram to use VoIP voice call, video call, delivery of text and voice messages, images and video clips as well as browse content in word, image or video format. When social data usage reaches the limit of subscribed data services, data usage will be deducted from the service local data entitlement. For the terms and conditions of Local Social Data pack, please refer to <https://bit.ly/33RcoaH>.

General Terms and Conditions:

- These service plans are applicable to current staff members of selected corporate employees only (resigned or retired staff members are not eligible to the Service Plan) and applicable to new or MNP (Mobile Number Porting) customers only.
- Sending and receiving voice calls and MMS to and from 3 subscribers are deemed as Heart-To-Heart voice and Intra MMS.
- Please visit <https://web.three.com.hk/servicecharges/thereaftercharges> for charging details of video call, SMS and voice thereafter service which maybe updated by us from time to time.
- There would be no surcharge for receiving a video call from a subscriber of other Hong Kong designated mobile operator.
- Wireless local data usage charge is applicable to Phone email application usage or access to Mail via video mobile phone, access to sites other than the 3Service and wireless modem application.
- All plans include unlimited mobile IDD local talk time ("001", "1968" & "+" only).
- For international voice and video calls, international call rates apply.
- For international roaming services, roaming rates apply.
- Talk time guarantee (One minute of video and voice call talk time will be rebated if your call accidentally drops out and either the calling party calls back or you dial the number again within 1 minute of the call drop-out).
- When a customer uses the Conference Call or Call Waiting service, airtime will be calculated according to the total time spent on all connected lines.
- In case of early termination of service plan or value added service plan (if applicable) during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services. Customer may purchase flexi data top-up options through [https://www.three.com.hk/3Care\\_eng](https://www.three.com.hk/3Care_eng) which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit <https://web.three.com.hk/data/topupdatapack/index-en.html> as maybe updated by us from time to time.

- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.
- Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. Our company shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- Once the top-up data has been purchased, the related payment will not be refunded.
- 4.5G network is applicable to designated mobile device model only.
- All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy. For details please visit <https://web.three.com.hk/terms/supfup/index-en.html>.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
- The above offers are subject to our 3G and 4G LTE Service Terms and Conditions, the aforesaid and other special terms and conditions. For details please visit <https://web.three.com.hk/terms/3g4gstnc/index-en.html>.
- For the additional clause of Service Information/ Fixed Term Contract, please refer to [https://web.three.com.hk/tnc/200224/tnc\\_ssa\\_en.pdf](https://web.three.com.hk/tnc/200224/tnc_ssa_en.pdf)
- Hutchison Telephone Company Limited ( "3HK" ) reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.