



Terms and Conditions MoneyBack@3:

A. Earning of MoneyBack Points:

A1. Link Up My3 App and MoneyBack App Account

1. Customers can earn 500 MoneyBack Points upon successful link-up from now to 31 December 2022.
2. Customers will be notified of collecting the points in My3 App during designated period via SMS within 5 working days upon successful linking up MoneyBack App account.
3. The points will be forfeited if not collected within designated period.
4. Only one MoneyBack App account can only be linked to each customers' mobile number account. The mobile number registered in MoneyBack App must be the same as the one in My3 App.
5. Customers can enjoy the offer in conjunction with other MoneyBack Points-related offers.
6. 3HK and MoneyBack (as defined under General Terms and Conditions No.2) reserve the right to change the MoneyBack Points Reward Scheme offers at any time without prior notice. Please obtain further information from our staff, or call our Customer Service Hotline 1033.

A2. New Sales or Contract Renewal or Plan Upgrade

7. Customers who subscribe to 3HK or MO+ designated monthly service plans (includes 5G Broadband Service) of minimum 24 months' contract with \$18 administration fee charged per month, on or before 31 December 2022, are eligible for the offer of MoneyBack Points.
8. To earn MoneyBack Points, customers are required to link their mobile number accounts to MoneyBack App accounts via My3 App. One MoneyBack App account can only be linked to each mobile number account.
9. MoneyBack Points will be allocated to customers' mobile number accounts as follows:
 - i. Within 10 days after the new service contract is activated; customers will be notified via SMS and should login to My3 App to collect MoneyBack Points within 30 days upon receipt of SMS ('**First Allocation**')
 - ii. The balance of MoneyBack Point offer will be evenly allocated to customers' mobile number accounts within the contract period of new service contract (all rounded down to nearest MoneyBack Points). Any odd points, when applicable, will be allocated together in the last instalment ('**Second Allocation**') of the whole contract period. Customers are required to collect the MoneyBack Points in My3 App within 30 days from monthly bill date, otherwise the points will be forfeited.

Monthly Net Tariff*	MoneyBack Points to be Earned	Issuance of MoneyBack Points	
		First Allocation	Second Allocation
Under \$400	800	500	300
\$400 - \$599	1,800	1,000	800
\$600 or over	3,000	2,000	1,000

*Monthly Net Tariff = Monthly Gross Tariff – Monthly Fee Rebate + \$18 Administration Fee; Exclude all the fee of value-added services

10. The MoneyBack Points will be forfeited and not be allocated given the following conditions:
 - i. Early termination of the existing contract.
 - ii. Canceled or terminated within 30 days of new service subscription date
11. Customer shall collect MoneyBack Points before designated expiry dates, otherwise they will be forfeited. No restoration or validity extensions will be allowed. The earning and redemption of MoneyBack Points are

subject to the Terms and Conditions for MoneyBack Program (please refer to <http://www.moneyback.com> for further details).

12. If service plan is terminated within contract period, 3HK reserves the rights to forfeit MoneyBack Points rewards to be given in the entire contract/ retrieve back from customers collected MoneyBack Points rewards (or charge the customers for the value of the MoneyBack Points at the current prevailing exchange rate) without prior notice.
13. This offer can be enjoyed in conjunction with other MoneyBack offers.
14. All service plans are subject to relevant service terms and conditions of 3HK.
15. 3HK and MB (as defined under General Terms and Conditions No.2) reserve the right to change the MoneyBack Points reward scheme offer at any time without prior notice, please obtain further information from our staff, or call our Customer Service Hotline.

A3. Member Referral Programme

1. Offer is valid until 31 December 2022 ('Offer Period')
2. For details, please refer to <https://web.three.com.hk/tnc/220107/tnc-3hkmgm-en.pdf> .

B. Redemption of MoneyBack Points:

1. The MB Account is required to be linked up to 3HK Account via 3HK Platforms. Each MB Account can only be linked to one 3HK Account and vice versa.
2. Offer is only applicable to customer who settles 3HK monthly invoice and relevant charges as specified via credit card autopay. MoneyBack Members (as defined under General Terms and Conditions No.2) may offset/settle relevant 3HK invoice amount / redeem designated value-added service ("**VAS**") with specified MoneyBack Points via 3HK Platforms.
3. For 3HK invoice payment:
 - i. Customer is required to complete the relevant steps via 3HK Platforms within 7 days after monthly bill date with specified MoneyBack Points to offset/settle invoice amount of 3HK ("3HK Invoice Amount") subject to the conversion rate mentioned under paragraph 3(ii).
 - ii. Standard conversion rate: Every 50 MoneyBack Points to offset/settle HK\$1 of 3HK Invoice Amount.
 - iii. A maximum of 25,000 MoneyBack Points in total can be offset/settled against HK\$500 3HK Invoice Amount through 3HK Platforms each month.
4. For VAS redemption:
 - i. Offer is applicable to designated VAS only.
 - ii. You may redeem designated VAS via designated webpage on 3HK Platforms using the requisite full amount of MoneyBack Points or a combination of MoneyBack Points and cash.
 - iii. Offer is also subject to the related service terms and condition of VAS.
5. Customer must ensure that sufficient MoneyBack Points are available for redemption for offsetting/settlement of 3HK Invoice Amount or VAS redemption, otherwise such redemption transaction will fail for which 3HK will not be liable.
6. MoneyBack Points transaction will be shown under customer's 3HK Account upon completion of each transaction.
7. All transactions are non-refundable, non-transferable and non-reversible.
8. 3HK and MB are not liable for any loss of MoneyBack Points resulted from the loss of MoneyBack membership cards.

C. General Terms and Conditions:

1. Unless otherwise specified, the offers are valid until 31 December 2022 (based on transaction date) ("**Promotion Period**").
2. Only members of the MoneyBack program ("**MoneyBack Members**") (operated by A.S. Watson MoneyBack (HK) Limited ("**MB**")) are entitled to the Offers.
3. The earning and redemption of MoneyBack Points are subject to the Terms and Conditions for MoneyBack Program (please refer to www.moneyback.com.hk for further details).
4. The Offers cannot be transferred, redeemed or exchanged for cash or other products.
5. Unless otherwise specified, the usage entitlement and service fee of the monthly plan apply to local services only.
6. Unless otherwise specified, the offer cannot be used in conjunction with any other discounts or promotional offers (including other MoneyBack Points promotional offers).
7. All 3HK service contents and charges are subject to final decision of 3HK. 3HK reserves the right to change the service contents and charges at any time without prior notice.
8. The above offers are subject to 3G, 4G LTE and 5G Service Terms and Conditions of 3HK, as well as the abovementioned Special and General Terms and Conditions relating to the Offers. For further details, please contact 3HK via 3HK shops, 3Hotline 1033 or visit www.three.com.hk.
9. 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to [5G Service Terms and Conditions of 3HK](#). All service usage is subject to [Service Usage Policy and Fair Usage Policy](#).
10. 3HK and MB reserve the rights to amend, suspend or terminate the content, terms and conditions of the Offers at any time without further notice. 3HK and MB will have the right of final decision in case of any dispute.