



Terms and Conditions

1. Customer is required to subscribe designated 5G SIM Monthly Plan (by way of new subscription or service plan upgrade) for a term of at least 24 months or above (“Contract Period”) and commit to the payment of the monthly administration fee of \$18 in order to be eligible for subscription of the “IN3” Handset Upgrade Program (“Program”). Customer is required to purchase designated handset model (“Purchased Handset”) at the same time and settle the payment according to the terms of the Program. Each subscriber can only subscribe the Program once during the Contract Period.

2. Payment of the Purchased Handset will be made in the following manner :

- Phase 1 – the first 24 months

Upon service subscription, customer will settle the part payment of the Purchased Handset by one-off payment or by credit card interest-free installment (see table below). Such payment will be reduced by the value of the trade-in device (if any) according to the terms of 3HK Handset Trade-in Policy as referred to <https://web.three.com.hk/tnc/190829/tnc-tradein-en.pdf>.

- Phase 2 – the subsequent 9 months for iPhone SE; the subsequent 12 months for iPhone 13 Series

➤ Starting from 25th month, customer will settle the residual payment of the Purchased Handset via the monthly bills issued by 3HK. Customer’s mobile account must be active. In case of early service or Add-On offer disconnection, customer is required to pay Phase 2 monthly payment the sum of remaining residual payment amount.

Model	Phase 1 Payment (before deducting the trade-in price)	Phase 2 Monthly Payment (for 9 months)
iPhone SE 64GB	\$2,340	\$111
iPhone SE 128GB	\$2,613	\$124
iPhone SE 256GB	\$3,159	\$150

Model	Phase 1 Payment (before deducting the trade-in price)	Phase 2 Monthly Payment (for 12 months)
iPhone 13 mini 128GB	\$3,627	\$151
iPhone 13 mini 256GB	\$4,155	\$172
iPhone 13 mini 512GB	\$5,187	\$216
iPhone 13 128GB	\$4,155	\$172
iPhone 13 256GB	\$4,671	\$194
iPhone 13 512GB	\$5,715	\$237
iPhone 13 Pro 128GB	\$5,187	\$216
iPhone 13 Pro 256GB	\$5,715	\$237
iPhone 13 Pro 512GB	\$6,749	\$280



iPhone 13 Pro 1TB	\$7,781	\$324
iPhone 13 Pro Max 128GB	\$5,715	\$237
iPhone 13 Pro Max 256GB	\$6,221	\$259
iPhone 13 Pro Max 512GB	\$7,265	\$302
iPhone 13 Pro Max 1TB	\$8,309	\$345

3. Customer must fill in and complete the prescribed application form(s) issued by the relevant financial institutions if he wishes to settle the Phase 1 payment by credit card interest-free installment with designated credit cards.
4. Credit card autopay is required for settling payment during the Contract Period. The credit cardholder name must be the same as the registered name of mobile account.
5. If customer returns the Purchased Handset at any time before the end of the 24th month of the Contact Period, he will not have to settle the payment obligations for Phase 2. If customer returns the Purchased Handset after the initial 24 months of the Contract Period, he will not have to settle the remaining unbilled payment amount under phase 2. The operation of this paragraph 5 is subject to the terms set out in paragraph 6 below.
6. Customer must return the Purchased Handset in order to off-set the unbilled payment amount under Phase 2. The returned handset must bear the same IMEI, model and capacity with that mentioned in the subscription contract, in good condition in terms of appearance, functionality and operational. 3HK has the right to inspect and evaluate the returned device and reserves the right to refuse return of any Purchased Handset at its discretion. The returned device cannot be reclaimed under any circumstance. Customer is responsible to ensure all the data in the returned device is deleted or backed up prior to return. 3HK makes no responsibility as to any loss, retrieval, restoration or transfer of the data. For change IMEI due to handset repair in Apple store, please bring along the Work Authorization & Service Confirmation issued by Apple Inc to 3Shop for update the handset IMEI record. 3HK reserves the right to amend the terms and conditions of the Program at any time without prior notice.
7. In case of early termination of service plan under the Program during the Contract Period for whatsoever reasons, 3HK will charge the customer early termination charges, which are the sum of the outstanding payments under Phase 1 and Phase 2, together with the 5G SIM monthly plan subscription fees for the remaining unexpired period.
8. This service is applicable to personal account and designated service plans only.
9. Unless otherwise specified, this offer cannot be enjoyed in conjunction with other offer.

General Terms and Conditions

- Sending and receiving voice calls and MMS to and from 3 subscribers are deemed as Heart-To-Heart voice and Intra MMS.
- Please visit <https://web.three.com.hk/servicecharges/thereaftercharges> for charging details of video call, SMS and voice thereafter service which maybe updated by us from time to time.

- There would be no surcharge for receiving a video call from a subscriber of other Hong Kong designated mobile operator.
- Wireless local data usage charge is applicable to Phone email application usage or access to Mail via video mobile phone, access to sites other than the 3Service and wireless modem application.
- All plans include unlimited mobile IDD local talk time ("001", "1968" & "+" only).
- For international voice and video calls, international call rates apply.
- For international roaming services, roaming rates apply.
- Talk time guarantee (One minute of video and voice call talk time will be rebated if your call accidentally drops out and either the calling party calls back or you dial the number again within 1 minute of the call drop-out).
- When a customer uses the Conference Call or Call Waiting service, airtime will be calculated according to the total time spent on all connected lines.
- In case of early termination of service plan or value added service plan (if applicable) during the contract period for whatsoever reasons, liquidated damages will be charged by 3HK.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services. Customer may purchase flexi data top-up options
- through www.three.com.hk/3Care_eng which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit <https://web.three.com.hk/data/topupdatapack/index-en.html> as maybe updated by us from time to time.
- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.
- Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. Our company shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- All usage is subject to 3 Hong Kong Service Usage Policy and Fair Usage Policy.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
- The above offers are subject to our 3G, 4G LTE and 5G Service Terms and Conditions, the aforesaid and other special terms and conditions. Please contact [3Shop](#) staff for details.
- 5G network is applicable to designated mobile device model only.
- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to 5G Service Terms and Conditions of 3HK.



- Hutchison Telephone Company Limited (“3HK”) reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of the Service and to suspend or terminate any part of the Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute

