

^The aforesaid maximum download speed may be affected and varied by the following factors: network setting and specification, network coverage and usage level, user's device and software, transmission technology and other relevant factors. Compatible mobile device is required. When monthly mobile data usage exceeds the fair data usage of the monthly plan 30GB, data service will continue, but the thereafter data access speed (upload and download) will be restricted to not more than 1Mbps.

Terms and Conditions

- 1. This monthly plan is only applicable to designated full time local tertiary student and staff aged 18 or above, with valid designated local tertiary student ID card/ staff card/ other proof of identity. Each HKID no. or Passport no. can only subscribe to this monthly plan once. The name on student ID card/ staff card/ other valid certificate must remain the same when subscription.
- 2. Customer is required to subscribe designated 5G \$124 15GB Tertiary Student monthly plan with 24 months contract, pay Admin fee of \$18 per month. Customer can enjoy extra 15GB monthly local data during contract period. \$124 monthly fee is net monthly fee after deducting basic \$30 monthly fee rebate and extra \$164 monthly fee rebate (original monthly fee at \$318). Monthly fee rebate will be credited to customer's billing account by instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) after contract expired.
- 3. Applicable during contract period.
- 4. Freely use ZOOM Data:
 - Freely use data usage can only be used for the local mobile data usage incurred for using designated mobile apps of "ZOOM Cloud Meeting", excluding the mobile data required for Apps download, account registration and login and software update. Any other and non-waived mobile data usage will be deducted from the free data/paid data or data of plan entitlement. If your local data usage reaches the limit and the service is suspended, this freely use data usage will also be suspended until next bill month or will be resumed once you purchase/ redeem data top-up options.
 - The designated mobile app of "ZOOM Cloud Meeting" is provided by a third supplier. The content and the settings of the App service may change from time to time without any notice. We shall not be responsible for any liability incurred from or in connection with the content, the downloading of the App, the use of the App service (including but not limited to the accuracy of the information provided by the third party supplier, and any fees, expenses, losses and damages incurred form or caused by the downloading of the App and/or the use of the App service by the Customers or any other persons) and/or failure or unable to use the full or part of the Social Apps service due to the aforesaid changes and other circumstances beyond our reasonable control.
 - The maximum download speed of local mobile data usage from the Service will be subject to the relevant designated monthly service plan under which this Pack is subscribed for.
 - Upon expiry of the contract period of the Service, 3HK will continue to provide the Service at monthly fees \$59, unless customer terminates the Service.
- 5. Customer is required to subscribe KKBOX Tertiary Student Plan service on the same day of designated 5G Tertiary Student monthly plan subscription with same contract commitment as an engagement for its value-added service contract and to sign up for a designated contractual term to enjoy the preferential monthly service fee (at \$24.5 per month). This promotional offer is only applicable to Tertiary Student. The above promotional offers cannot be used in conjunction with any other promotional offers. KKBOX Tertiary Student Plan service will continue to be provided at standard monthly service fee of \$49 upon expiry of the designated contract period unless the customer terminates the service by calling 3Customer Services Hotline at least seven days prior to the expiry of the contract period. HTCL reserves the right to change the content, terms and conditions of the above offer at any time without prior notice. If customer terminates KKBOX Tertiary Student Plan service prior to expiry of the applicable contract period, the customer agrees to pay to HTCL an early termination charge equivalent to the monthly services fees multiplied by the number of months remaining of the minimum contract period of the subscribed for services. For details of the above, please refer to http://bit.ly/kkboxStudentPlan.
- 6. Customer is required to subscribe Infinity Streaming & Social Data service on the same day of designated 5G Tertiary Student monthly plan subscription with same contract commitment as an engagement for its value-added service contract and to sign up for a designated contractual term to enjoy this service. Local Streaming & Social Data is applicable to designated mobile applications,





including YouTube, Netflix, Apple TV, hmvod, myTV SUPER, Facebook, Instagram, WhatsApp, WeChat, LINE, Signal & Zoom mobile applications. The streaming & social data is applicable for using Facebook (Including Facebook Messenger & Mobile Webm.facebook.com) & Instagram to use VoIP voice call, video call, delivery of text and voice messages, images and video clips as well as browse content in word, image or video format; WhatsApp, LINE, WeChat, Signal and Zoom to use VoIP voice call, delivery of text and voice messages, images and video clips; and YouTube, Netflix, Apple TV, myTV SUPER and hmvod to deliver text and voice messages, images and video clips. Upon expiry of the contract period of the Service, 3HK will continue to provide the Service at monthly fees \$38, unless customer terminates the Service. For the terms and conditions of Local Streaming & Social Data Pack, please refer to https://bit.ly/3jWkxog.

General Terms and Conditions

- Offer is valid until further notice.
- Sending and receiving voice calls and MMS to and from 3 subscribers are deemed as Heart-To-Heart voice and Intra MMS.
- Please visit https://web.three.com.hk/servicecharges/thereaftercharges for charging details of video call, SMS and voice thereafter service which maybe updated by us from time to time.
- There would be no surcharge for receiving a video call from a subscriber of other Hong Kong designated mobile operator.
- Wireless local data usage charge is applicable to Phone email application usage or access to Mail via video mobile phone, access to sites other than the 3Service and wireless modem application.
- All plans include unlimited mobile IDD local talk time ("001", "1968" & "+" only).
- For international voice and video calls, international call rates apply.
- For international roaming services, roaming rates apply.
- Talk time guarantee (One minute of video and voice call talk time will be rebated if your call
 accidentally drops out and either the calling party calls back or you dial the number again within 1
 minute of the call drop-out).
- When a customer uses the Conference Call or Call Waiting service, airtime will be calculated according to the total time spent on all connected lines.
- In case of early termination of service plan or value added service plan (if applicable) during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services. Customer may purchase flexi data top-up options through <a href="https://www.three.com.hk/3Care_eng_which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit https://web.three.com.hk/data/topupdatapack/index-en.html as maybe updated by us from time to time.
- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.
- Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. Our company shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- All usage is subject to <u>3 Hong Kong Service Usage Policy and Fair Usage Policy.</u>
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves
 the right to change the contents and charges without prior notice.
- The above offers are only applicable to "3HK@Fortress", subject to our <u>3G, 4G LTE and 5G Service</u>
 <u>Terms and Conditions</u>, the aforesaid and other special terms and conditions. Please contact shop staff for details.
- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of





- other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to <u>5G Service Terms and Conditions</u> of 3HK.
- 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.



