



Terms & Conditions

1. Customers who subscribed / upgraded to selected 5G monthly plan with at least 24-month contract from 5 Aug 2022 onward, and the mobile service will be activated in the same month can visit 3Shops to pay for the \$500 prepayment by credit card to join this handset discount offer:
 - New Mobile Number subscription: have to subscribe to net plan price \$228 or above 5G monthly plan
 - Existing Mobile Number upgrade: have to upgrade to net plan price \$178 or above 5G monthly plan
 - This offer exclude 5G Home Broadband Service plan, and Secondary SIM of Multi-SIM plan
2. Each eligible mobile number can join this program once only.
3. \$500 prepayment can be used for purchasing the handset or bill payment.
4. This program is based on first come, first served basis by prepayment time record by customer type (New subscriber and Existing customer); the prepayment time recorded in 3HK system as final.
5. The handset discount offer is applicable to selected coming flagship handset models only, and valid until 31 December, 2022. Any unused handset discount will be forfeited upon expiry.
6. The handset discount cannot be enjoyed in conjunction with other offer.
7. The handset discount is non-refundable, and no change will be given either in cash/product or in other form.
8. The handset discount is not transferable and for resale. It is redeemable only by the person whose name is the same as the registered name of the subscribed service plan.
9. 14-day guarantee is limited to selected coming flagship handset models only, models may change from time to time due to the stock availability without any prior notice. 14-day guarantee refers to the selected coming flagship handset models available for sales in Hong Kong.
10. Selected handset model will be assigned to customer within 14-day, if customer didn't buy the assigned handset within certain period, it deem to withdraw the right of guarantee to get the phone within 14-day guarantee.
11. This handset discount offer is on first-come, first-serve basis. While stock last.
12. This handset discount offer is applicable to HKID subscribers.
13. Hutchison Telephone Company Limited ("HTCL") reserves the right of final decision in case of disputes or changes of the offer without any prior notice.
14. 3HK shall have the final decision in case of any dispute.

- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to [5G Service Terms and Conditions](#) of 3HK.
- All related product images, specification and product information are provided by vendor(s) / Merchant(s). For any enquiry, please contact respective vendor(s) / Merchant(s) directly. (Vendor(s) Contact information: www.three.com.hk/vendorcontact).
- Our company makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor(s) / Merchant(s).
- Stock is limited, subject to availability.
- All usage is subject to [3 Hong Kong Service Usage Policy and Fair Usage Policy](#).
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local service only.
- The above offers are applicable to new and selected existing customers. Subject to our [3G, 4G LTE and 5G Service Terms and Conditions](#), the aforesaid and other special terms and conditions, please contact our 3Shop staff, call our Sales Hotline 1032 or refer to www.three.com.hk for more information of offers and service plan entitlement.
- Our Company reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute

