



Terms and Conditions of “Getaway Service Double Rewards”

1. “Getaway Service Double Rewards” (“**The Offer**”) is valid from 19th August 2022 to 30th September 2022, both days inclusive (“**Promotion Period**”).
2. The Offer is only applicable to customers under a personal account and who successfully subscribe to “Getaway Service” within the Promotion Period and book “Quarantine Stay Package” via a Designated Link provided by The Kowloon Hotel (“**Designated Link**”) on or before 28th October 2022 (“**Eligible Customers**”).
3. Eligible Customers who successfully subscribe to “Getaway Service” will receive a confirmation SMS, in which the Designated Link is included. If “Quarantine Stay Package” is not booked via the Designated Link, the Eligible Customers will not be able to enjoy The Offer.
4. Eligible Customers must present the confirmation SMS to the Front Desk Staff of The Kowloon Hotel during check-in in order to redeem the below privileges provided by 3HK and The Kowloon Hotel respectively:
 - (i) Unlimited local data package;
 - (ii) Welcome Veggie Dip (one set) and Summer Drink (one glass) (“**Welcome Privileges**”)
5. The unlimited local data package can only be activated by dialing a designated short code. The unlimited local data package will be activated instantly and valid for 4 days upon activation. An activation SMS will be sent upon successful activation of the unlimited local data package. Unlimited local data package will be canceled automatically upon expiry.
6. The data speed of the unlimited local data package is subject to the designated speed of the subscribed monthly plan and is subjected to the Fair Usage Policy. Within unlimited local data package validity, when local data usage reaches 300GB, thereafter data speed will be limited to no higher than 1Mbps.
7. Welcome Privileges will be delivered to the room of the Eligible Customer on the first day of the stay. The delivery time cannot be rescheduled or changed.
8. Eligible Customers can enjoy The Offer once only.
9. The confirmation SMS and the Designated Link cannot be forwarded. 3HK and The Kowloon Hotel reserve the right to cancel customers’ eligibility to enjoy The Offer for any violation of the above terms and conditions.
10. The Offer is non-refundable and not exchangeable for cash nor other products/services.
11. Welcome Privileges or other hotel products or services are provided by The Kowloon Hotel. 3HK shall not be held liable for anything relating to the Welcome Privileges or other hotel products or services. For Terms & Conditions of ‘Quarantine Stay Package’, please refer to <https://www.harbour-plaza.com/kowloonhotel/en/offers/offer-1369.html> . Should there be any disputes, The Kowloon Hotel reserves the right of final decision.
12. 3HK and The Kowloon Hotel reserve the rights to amend the charges, contents, terms and conditions of The Offer and to suspend or terminate any part of the Terms and Conditions at any time without prior notice. 3HK and The Kowloon Hotel shall have the right of final decision in case of any dispute.
13. In case of any inconsistency between the Chinese and English versions of these terms and conditions, the English version will prevail.

