

BowtieGo Dietitian Consultation Plan Terms and Conditions

1. In order to use the Service, the Customer must read, understand and consent to (a) becoming a BowtieGo member and be bound by the membership terms and conditions of BowtieGo (“Bowtie Terms and Conditions”) and (b) agree to the terms and conditions for the Services (“Services Terms and Conditions”). The Bowtie Terms and Conditions and the Service Terms and Conditions may be updated from time to time and Customer may access the latest Bowtie Terms and Conditions and the Service Terms and Conditions at any time at <https://3care.com.hk/bowtiego/dietitian-en.html> / <https://www.surpreme.vip/home/vas/dietitian/index-en.html> and <https://www.bowtiejphealth.com/>.
2. Customer will receive an activation code from 3HK/ SUPREME via SMS or email upon entering into this Contract for the Services. Customer must apply to be a BowtieGo member and activate the Service via Bowtie’s designated website by inputting the activation code and their personal information. To use the Service, Customer may login to the Bowtie web portal.
3. The Service is provided by Bowtie & JP Health and is bound by the Service Terms and Conditions. Customer must consent to the Service Terms and Conditions before activating and using the Service.
4. Customer are entitled to the Service which includes the following services which will be provided in accordance with the instructions given by Bowtie & JP Health from time to time:
 - a) Up to four Dietitian Consultations for each 12 month period for the first 24 month period. Following the first 24 month period, Customer is entitled to one Dietitian Consultation for each 12 month period thereafter and the Dietitian Consultation may be used at any time during that 12 month period provided this Contract or the Services has not been terminated or suspended. Dietitian Consultations will either be provided at the Bowtie & JP Health Clinic in person or online, and the first Dietitian Consultation should ideally be provided in person. Body analyzer reports will be provided at the Bowtie & JP Health Clinic during each Dietitian Consultation if provided in person. If the Dietitian Consultation is provided online, the Customer can arrange a time to visit the Bowtie & JP Health Clinic to generate the body analyzer report.
 - b) Unlimited access to dietitian advice from Dietitians over WhatsApp after the first Dietitian Consultation throughout the term of this Contract.
 - c) The Service includes a Body Check (valued at \$2,400). Customers can login to Bowtie’s web portal to make an appointment for the Body Check three months after Service activation and the Body Check must be redeemed within the first 24 months.
5. Any unused Dietitian Consultations and Body Check Plan for the periods specified in clauses 4(a) and 4(c) above respectively will be forfeited upon their respective expiry dates.

6. The Service is only available for Customers aged 14 or above. For Customers under the age of 18, their guardian's consent is required for them to receive any medical treatment. For Customers under the age of 16, it is recommended that they come along with their guardian or main carer. Please visit <https://www.bowtiejphealth.com/en> for details of the Bowtie & JP Health Terms and Conditions.
7. 3HK/ SUPREME is not the provider of the Service and makes no representation or guarantee as to the quality of the Service and is not responsible for any matter relating to the Service. Bowtie & JP Health is responsible for all matters relating to the Service including providing the Services and for any issues or disputes that may arise in relation to the Service. Please email Bowtie & JP Health at info@bowtiejphealth.com for any matters concerning the Service.
8. After the expiration of the Fixed Contract Period, this Contract will continue on a rolling monthly basis and the Customer will be charged a service fee of \$69 per month until such time that this Contract is terminated pursuant to its terms. The Customer will be entitled to: (a) one Dietitian Consultation for each 12 month period and the Dietitian Consultation may be used at any time during that 12 month period; and (b) unlimited access to dietitian advice from Dietitians over WhatsApp, provided this Contract has not been terminated.
9. To terminate this Contract, Customer must contact 3Customer Service Hotline 1033/ SUPREME Hotline 31668866 not less than seven days before the then current statement cutoff date of the Service. Termination of this Contract shall become effective as from 3HK/ SUPREME's receipt of the termination notice from the Customer or Customer may continue to use the Service until the next payment due date of the monthly fee (as the case may be), and the monthly fee payable for such relevant month will not be refundable in whole or in part.
10. This Contract will be terminated immediately if the designated mobile service plan is terminated by the Customer or 3HK/ SUPREME for any reason.
11. If this Contract is terminated before the expiry of the Fixed Contract Period for any reason, the Customer agrees to pay to 3HK/ SUPREME an early termination charge equivalent to the monthly service fees multiplied by the number of months remaining of the Fixed Contract Period of the Contract.
12. Customer authorizes 3HK/ SUPREME to charge the service fees for the Service as specified. Customer agrees to provide Customer information to 3HK/ SUPREME as set out in the 3HK/ SUPREME Customer Consent Form and for 3HK/ SUPREME to collect and use such information in accordance with 3HK/ SUPREME Privacy Policy and Personal Information Collection Statement (<http://www.three.com.hk/> or <http://www.supreme.vip/>) Customer information collected by Bowtie are subject to Bowtie's Privacy Policy and Personal Information Collection Statement <https://www.bowtie.com.hk/en>.
13. The Services are subject to the terms set out in this Contract, the Bowtie Terms and Conditions (<https://3care.com.hk/bowtiego/dietitian-en.html> / <https://www.supreme.vip/home/vas/dietitian/index-en.html>), the Bowtie & JP Health Terms and Conditions (<https://www.bowtiejphealth.com/en>) and 3HK/ SUPREME 3G, 4G LTE and 5G Service Terms and Conditions (<http://www.three.com.hk/> or <http://www.supreme.vip/>). Bowtie

has the sole discretion as to whether to accept the Customer as a BowtieGo member and to provide the Services to Customer.

14. These terms and conditions are governed by the laws of Hong Kong.
15. In case of any inconsistency between the Chinese and English versions of these terms and conditions, the English version will prevail.