



Terms & Conditions

1. Customer represents and warrants that they are the owner of the trade-in mobile device ("Trade-in Device") and are legally entitled to sell the Trade-in Device.
2. Customer must ensure all data and SIM in the Trade-in Device are removed, deleted and backed up prior to trade-in. Hutchison Telephone Company Limited ("3HK") will not be responsible for any loss of data or SIM.
3. 3HK may assist Customer with transferring data from the Trade-in Device to another device upon Customer's request. In such case, 3HK is not responsible for any loss of data which may occur during the data transfer process. 3HK is not liable for any direct or indirect, incidental or consequential damages arising from any loss of data.
4. Customer may elect to collect the payment for the Trade-in Device through the following methods (a) Fast Payment System ("FPS"); (b) credit to Customer's 3HK mobile account; or (c) used immediately to offset payments for items purchased at 3Shop.
5. If Customer elects to be paid via FPS:
 - A. Customer consents to 3HK providing their personal data (including name, mobile number, name of bank and email address to MRR International Limited for the purpose of handling the payment transfer.
 - B. Customer acknowledges that MRR International Limited is making the payment transfer for and on behalf of 3HK.
 - C. The trade-in price of the Trade-in Device will be made by MRR International Limited to Customer's designated account within 2 working days.
6. If Customer elects to be paid via credit to Customer's 3HK mobile bill, the trade-in price of the Trade-in Device will be credited to Customer's 3HK mobile account within the next working day.
7. The Trade-in Devices cannot be reclaimed by Customer under any circumstances.
8. In case of any inconsistency between the Chinese and English versions of these Terms and Conditions, the English version will prevail.