

Bangkok/Taipei Round-trip Flight Ticket Terms and Conditions:

1. This offer is applicable to customer who subscribed and activated the designated 5G service plan during promotion period, and commit designated contract period to get one Bangkok/Taipei Round Trip flight ticket.
2. The Redemption Period for the redemption code is from now on till 15 May 2023 (both dates inclusive).
3. Travel Period is from now till 31 July 2023, except blackout period and is subject to seat availability of flights.
4. Blackout Period: 1-10 Apr 2023, 26-29 Apr 2023, 25-26 May 2023, 21-22 Jun 2023, 29 Jun – 1 Jul 2023.
5. The redemption code is only applicable for one economy class (HKG-BKK/TPE) round-trip flight tickets with Greater Bay Airlines (HB).
6. The redemption code is not applicable for any applicable taxes, cost of levy and fuel surcharges. The relevant fees and charges should be settled by customers.
7. No check-in baggage is included.
8. All flight tickets redemption must be made on the designated website.
9. Redemption must be done at least 10 working days before flight departure.
10. Only one redemption code can be used for redemption, and cannot be used in conjunction with other promotional offers or discounts and cannot be redeemed for cash or cash equivalent neither.
11. Once the redemption is confirmed, refund, rebook or amendment is not allowed.
12. Any unused services, refund is not applicable and not valid for exchange of other services. Any expired or invalid redemption code will not be re-issued.
13. You must not store the redemption Code in a data retrieval system outside of this website; or reproduce, copy, change or publish the redemption Code in any form or by any means; or misuse redemption Code. Any of the foregoing acts is a violation of the terms and conditions of redemption Code, which may result in the rejection or cancellation of the relevant redemption Code. All consequences, losses and/or damages shall be borne by you, Hutchison Telephone Company Limited ("3HK") & hutchgo.com will not be responsible or bear any legal responsibility.
14. If the flight ticket bookings redeemed fails to depart or stay due to any force majeure factors (such as flight cancellation, rescheduling, failure to leave the country or compulsory quarantine caused by the pandemic), 3HK & hutchgo is not responsible for any loss and will not make any refund or compensation of the redemption code used.
15. Limited quota, while stock last.
16. If the flight ticket bookings redeemed fails to depart or stay due to any force majeure factors (such as flight cancellation, rescheduling, failure to leave the country or compulsory quarantine caused by the pandemic), 3HK & hutchgo is not responsible for any loss and will not make any refund or compensation of the redemption code used.
17. The air ticket is offered by Hutchison Travel Limited ("hutchgo.com ") (License number: 351033) and this flight ticket redemption offer is governed by the terms & conditions of 3HK and hutchgo.com. The flight ticket is provided by a third party service provider. 3HK shall not be liable for any products and services provided by the third party or shall not have any liability to Customer for any charge, expenditure, loss or damage arising from the use or the quality of product and service quality provided by the third party service provider. For enquiries, please email to leisurehk@hutchisontravel.com or call 3192 0900.
18. All travel product bookings apply with hutchgo.com terms and conditions.
19. 3HK & hutchgo.com reserves the right to cancel, revise, suspend or terminate all or any part(s) of the promotion, of the terms and conditions herein contained, at any time without prior notice or reason. 3HK & hutchgo.com reserves the right to amend the terms and conditions of redemption code use without prior notice, and of final decision on all matters of dispute.
20. In case of any discrepancy between the English version and the Chinese version, the English version shall prevail.