## **Terms & Conditions:**

## 3HK/ SUPREME Smart Watch eSIM Service - Family Plan (the "Service")

- 1. This Service is only applicable to 3HK/ SUPREME subscriber of designated mobile monthly plans ("**Designated Customer**"), and is not applicable to user of prepaid SIM or secondary SIM of Multi-SIM monthly plan.
- 2. Designated Customer may subscribe for the Service (monthly fee at \$22) subject to a fixed contract period (12 or 24 months) ("**Fixed Contract Period**"). The Service will continue to be provided at \$28 per month upon expiry of the Fixed Contract Period unless the customer terminates the Service by calling 3Customer Services Hotline/ SUPREME Hotline at least seven days prior to the expiry of the Fixed Contract Period. If customer within the Fixed Contract Period of the Service, (a) terminates the Service; or (b) terminates the mobile service contract with 3HK/ SUPREME, the customer agrees to pay to 3HK/ SUPREME an early termination charge equivalent to the monthly service fees multiplied by the number of months remaining of the Fixed Contract Period of the Service. The Service is chargeable for fixed monthly fee, the applicable monthly service fee is payable by the customer in full but not refundable at all on any pro-rata basis even if the actual usage of the Service is less than a month.
- 3. This service is only applicable to Designated Customer with designated smart watch which paired with designated smartphone model compatible with designated iOS version ("Pairing").
- 4. Each primary SIM account of monthly plans may subscribe for a maximum of 5 eSIM prepaid cards ("Secondary eSIM") for using the Service. Each Secondary eSIM holds an individual mobile phone number ("Secondary eSIM Mobile Number"). Customer must complete real-name registration for each Secondary eSIM Mobile Number and the Service can be activated and used within 48 hours thereafter.
- 5. The Apple Watch will automatically download a Secondary eSIM and configure a Secondary eSIM Mobile Number after completion of real-name registration and Pairing.
- 6. Each Secondary eSIM Mobile Number can only be paired up with one smart watch ("Original Paired Smart Watch") for using local voice and mobile data services. For switching to another smart watch, your smartphone must first be unpaired with the Original Paired Smart Watch, and then pair with another smart watch to continue to use the Service.
- 7. The voice and data usage incurred by the paired smart watch will be deducted from the usage entitlement or charged against the Secondary eSIM Mobile Number (as the case may be).
- 8. To use the Service with a newly paired smart watch, customer may change the setting by following instructions as shown in My Account with your primary SIM mobile number and select another Secondary SIM Mobile Number for the newly paired smart watch. After the completion of the process, the Service will be charged at a monthly service fee of \$22 per Secondary SIM Mobile Number. Each Secondary SIM Mobile Number is subject to a fixed contract period of 12 or 24 months.
- 9. The Service is not applicable to roaming service.





- 10. International call charges will be payable for any international calls made from HongKong via a paired smart watch.
- 11. 3HK/ SUPREME is not the manufacturer of the product. 3HK/ SUPREME does not guarantee and is not liablefor the quality of the products and/or service provided by manufacturer / supplier.
- 12. Disclaimer and limitation of liability
  - 12.1 3HK/ SUPREME does not guarantee:
    - 12.1.1 the availability and accessibility of the Service;
    - 12.1.2 the speed at which information may be transmitted or received via theService; or
    - 12.1.3 the compatibility of the Service with the equipment or any software that you use.
  - 12.2 3HK/ SUPREME does not guarantee the security of information which you may transmit or receive or information that is stored in any device through use of the Service. Customer is required to adopt appropriate security measure to ensure the security and confidentiality of your information when using the Service.
  - 13. 3HK/ SUPREME reserves the right to change or cancel the Service, the relevant contents and terms and conditions at any time without prior notice.
  - 14. The Service is subject to the terms and conditions contained in the following documents (a) the terms and conditions of the Service; and (b) the 3G, 4G LTE and 5G Service Terms and Conditions of 3HK/ SUPREME (http://www.three.com.hk/ or http://www.supreme.vip/) → Terms & Policies →3G, 4G LTE and 5G Service Terms and Condition). If there is any inconsistency between the terms and conditions of the Service and the 3G, 4G LTE and 5G Service Terms and Conditions of HTCL, the former shall prevail.
  - 15. These terms and conditions are governed by the laws of Hong Kong.
  - 16. In case of any inconsistencies between the Chinese and English versions of these terms and conditions, the English version shall prevail.



