



## **Important Notice**

### **Beware of phishing SMS appearing to be 3 Hong Kong's SMS texts**

3 Hong Kong has received enquiries from members of the public receiving fake SMS messages purportedly sent out by us. The suspicious scam texts trick recipients into revealing their personal information by clicking on an embedded third party hyperlink [three-hk.life](http://three-hk.life) immediately if they want to receive a gift.

We hereby clarify that all SMS texts sent out by 3 Hong Kong will only direct customers to the official website of [three.com.hk](http://three.com.hk), and not any third-party websites. We urge the public to stay vigilant against phishing SMS messages that lure customers into revealing personal data. Do not respond to any suspicious texts nor reply any scam messages, especially when asked to provide important personal data such as credit card numbers and ID card numbers. 3 Hong Kong has reported the SMS phishing attack to the police. We reserve all rights to take legal actions.

For enquiries about the scam, please contact us by emailing [cs.mobile@three.com.hk](mailto:cs.mobile@three.com.hk) or via 3iChat. Customers who suspect that they have fallen prey into such scams should report them to the law enforcement agency and contact their credit card issuing banks immediately.

**3 Hong Kong**

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