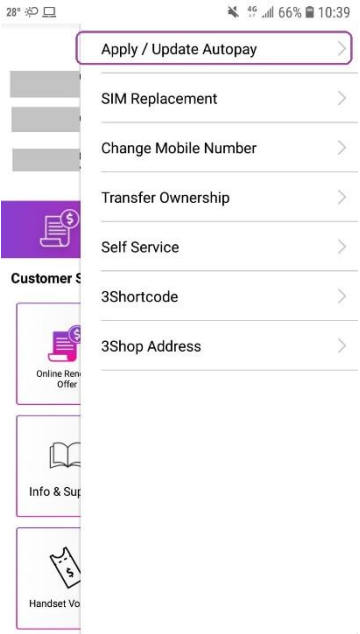
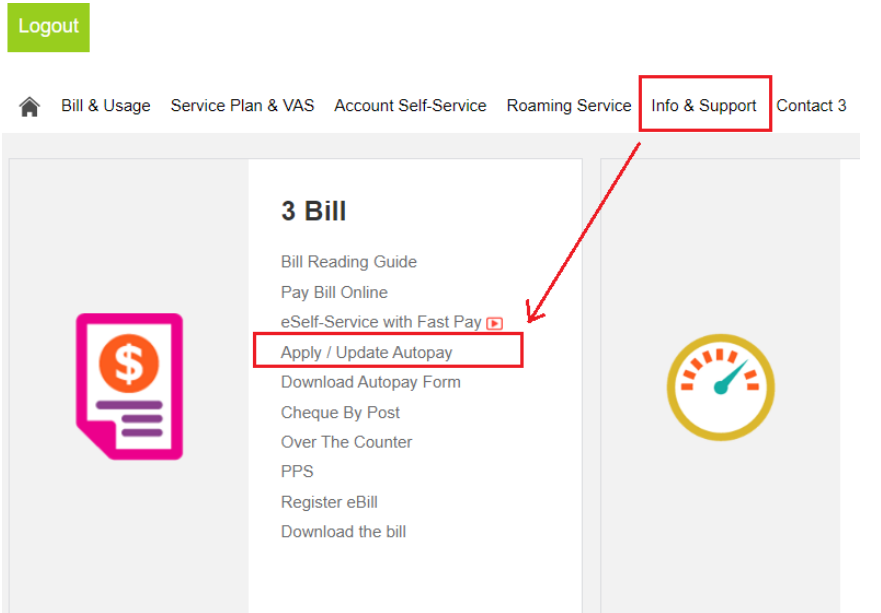




Setting up autopay

1/ Log in My3 App / My Account > Apply / Update Autopay

My3 App	My Account Website
<p>Tap top right menu > Info & Support > Apply / Update Autopay</p>  <p>The screenshot shows the My3 App interface. At the top right, there is a menu icon. Below it, the 'Info & Support' option is selected, and the 'Apply / Update Autopay' option is highlighted with a red box. Other menu items include SIM Replacement, Change Mobile Number, Transfer Ownership, Self Service, 3Shortcode, and 3Shop Address.</p>	<p>Info & Support > Apply / Update Autopay</p>  <p>The screenshot shows the My Account Website interface. At the top, there is a 'Logout' button. Below it, there is a navigation menu with options: Bill & Usage, Service Plan & VAS, Account Self-Service, Roaming Service, Info & Support, and Contact 3. The 'Info & Support' option is highlighted with a red box. Below the navigation menu, there is a '3 Bill' section with a list of options: Bill Reading Guide, Pay Bill Online, eSelf-Service with Fast Pay, Apply / Update Autopay, Download Autopay Form, Cheque By Post, Over The Counter, PPS, Register eBill, and Download the bill. The 'Apply / Update Autopay' option is highlighted with a red box. A red arrow points from the 'Info & Support' menu item to the 'Apply / Update Autopay' option.</p>

2/ Complete one-time password verification

Click “Confirm”; receive the One Time Password (OTP) via SMS and fill in. Afterwards, click “Confirm” again to proceed.

The image displays two sequential screenshots of a mobile application interface for 'Apply/Update Autopay'.

Left Screenshot:

- Navigation: Home icon, back arrow, forward arrow, and refresh icon.
- Progress: A horizontal bar with four steps: 1 (One-Time Password, highlighted in pink), 2 (Information Input), 3 (Preview Details), and 4 (Complete).
- Text: "Settle your bills with Autopay. It's more convenient! Apply Now!"
- Text: "Press 'Confirm' and we will send the One Time Password (OTP) to your mobile phone [redacted] via SMS within 5 mins. So you can complete the transaction with greater peace of mind."
- Text: "Remarks: 1) Autopay application is applicable for Credit Card / Weblab Debit Card only. 2) Upon successfully authorization, the autopay will be effective from next bill. During this application period, please use other methods to settle your payment."
- Button: A green "Confirm" button at the bottom.

Right Screenshot:

- Navigation: Home icon, back arrow, forward arrow, and refresh icon.
- Progress: A horizontal bar with four steps: 1 (One-Time Password, highlighted in pink), 2 (Information Input), 3 (Preview Details), and 4 (Complete).
- Form: "Your mobile no.:" followed by a greyed-out input field.
- Form: "One-Time Password:" followed by a white input field.
- Buttons: A green "Resend" button below the password field and a green "Confirm" button below the mobile number field.
- Text: "Remark: 1) For the sake of security, the One-Time Password will be expired in 5 minutes after generation."

3/ Submission for autopay payment details

System will auto-fill in the Customer Information (Mobile number / Account number / Customer name). Customer will have to complete the Card Information^ (Card type / Card No. / Expiry Date / Holder Name), tick the Terms and Conditions and click "Submit".

^Credit card needs to have a valid period of 3 months of above.

Customer Information has been filled in.

Complete the Card Information* (Card type / Card No. / Expiry Date / Holder Name), and agree to Terms and Conditions. Then submit.

Preview details and click "Confirm".

Autopay set up complete!

Customer's application is received, autopay will be effective from next bill.

