



**Terms and Conditions for HSBC Visa Platinum Card Exclusive Offers:**

**Promotion Period:**

1. The promotional period for the offers is valid until 31 December 2024 (“Promotion Period”).

**Earning of 3X MoneyBack Points:**

2. New Subscription or Contract Renewal or Plan Upgrade
  - A. Customer is required to connect the related HSBC Visa Platinum Card to MoneyBack App account before making any relevant transactions. Customer only need to connect once during the promotional period. Once Customer have disconnected the related Visa Platinum Card from the MoneyBack App account, customer will not earn any offer and the MoneyBack Points will be forfeited.
  - B. To be eligible for the Promotion, Customer is required to settle payment of eligible transactions and pay the monthly service fee and relevant charges as specified by 3 Hong Kong through autopay with HSBC Visa Platinum Card. The Cardholder’s name must be same as the customer’s name registered for mobile service account of 3 Hong Kong.
  - C. Customer is required to subscribe designated Monthly Service Plan, commit to minimum 24 months contract, pay for the Admin fee of \$28 per month (if applicable) and successfully link up MoneyBack App Account to 3 Hong Kong Mobile Number Account via My3 App (“the Company Platforms”) to enjoy designated MoneyBack Points.
  - D. Each 3 Hong Kong Mobile Number Account can only be linked to one MoneyBack App Account and vice versa. The mobile number registered in MoneyBack App Account must be the same as the 3 Hong Kong Mobile Number Account registration mobile number of the Company Platforms.
  - E. Designated MoneyBack Points will be allocated to Customer’s Mobile Number Account as follows:
    - I. 1<sup>st</sup> Allocation:
      - Customer will be notified via SMS within 10 days after 3 Hong Kong service activation. Designated basic MoneyBack Points is required to be collected via the Company Platforms within 30 days upon received SMS (details refer to the SMS content).
    - II. 2<sup>nd</sup> Allocation:
      - The balance of basic MoneyBack Points will be allocated to Customer’s Mobile Number Account by instalment (rounded down to nearest integer) during contract period. Any odd Points (if applicable) will be allocated in the last instalment. Designated MoneyBack Points is required to be collected via the Company Platforms within 30 days of monthly bill date.
    - III. 3<sup>rd</sup> Allocation:
      - The extra 2X bonus MoneyBack Points will be allocated to the MoneyBack App Account linked with related Customer’s Mobile Number Account via the Company Platform by instalment (rounded down to nearest integer) during contract period. Any odd Points (if applicable) will be allocated in the last instalment.

Net Monthly Fee*	MoneyBack Points to be Earned	Issuance of MoneyBack Points		
		Basic Points		Extra 2X bonus Points
		1 <sup>st</sup> Allocation	2 <sup>nd</sup> Allocation	3 <sup>rd</sup> Allocation
Below \$400	2,400	500	300	1,600
\$400 - \$599	5,400	1,000	800	3,600
\$600 or over	9,000	2,000	1,000	6,000

\*Net Monthly Fee = Monthly Fee - Monthly Fee Rebate + \$28 Admin Fee; all value-added services fee are excluded

- F. The related MoneyBack Points will be forfeited and not be allocated under the following conditions:
  - I. Early termination of existing contract;
  - II. Canceled or terminated any non-activated service within 30 days of service subscription;
  - III. Not yet linked or delinked the related MoneyBack App account with the Company Platform;



- IV. Unconnected or disconnected the related Visa Platinum Card with the MoneyBack App account;
- V. Cancelled the related Visa Platinum Card or switched to another credit card for autopay service;
- VI. Terminate the related HSBC credit card account during the committed contract period
  
- G. All uncollected basic MoneyBack Points will be forfeited after designated collection period and will not be re-issued or extend the validity.
- H. If service plan is terminated within contract period, 3 Hong Kong reserves the rights to forfeit MoneyBack Points rewards to be given in the entire contract / retrieve back from customers collected MoneyBack Points rewards (or charge the customers for the value of the MoneyBack Points at the current prevailing exchange rate) without prior notice.
- I. This offer can be enjoyed in conjunction with other MoneyBack Points offers.
- J. All service plans are subject to relevant service terms and conditions of 3 Hong Kong.
- K. 3 Hong Kong and MoneyBack (as defined under General Terms and Conditions No.2) reserve the right to change the MoneyBack Programme offer at any time without prior notice. Please contact our staff or call our Customer Service Hotline 1033 for more details.

### **Servicing Privilege:**

#### **3. Data Transfer Service**

- A. Customer is required to present the Enrolled Credit Card on MoneyBack App before enjoying the Data transfer service (the Service).
- B. Before the use of the Service, Customer is required to agree and authorizes our staff to access the content in the customer's phone for the sole purpose of data transfer and required to sign the Agreement of Mobile Equipment Content Transfer Services.
- C. The holder of this service agreement (the devices owner) can collect the above-mentioned devices with this receipt. We are not liable for any loss arising from the lost of this receipt by customer or any damage caused by fire, accident, or majeure force.
- D. The lead time of data transfer may vary between models and is subject to the operating systems, models, content type and volume stored in the mobile device.
- E. Due to different file types of the old and new handset, content may not be entirely transferred to the new handset during the process.
- F. 3 Hong Kong is not responsible or liable for any loss of content, which may occur at any stage during the Data Transfer Service due to configuration problems, negligence or any other reasons whatsoever. 3 Hong Kong is not liable for any direct or indirect, incidental or consequential damages arising from any such loss of content.
- G. The service is not available to device which has been modified in an unauthorized way (e.g. jailbreaking).
- H. Customer is strongly advised to backup all data and information on their device prior to the Data Transfer Service. The Customer agrees to assume the sole risk for any loss of content.
- I. This service does not store or wipe content from customer's existing device, but simply copy to customer desired device.
- J. 3 Hong Kong will not support applications & purchased & digital protected music / video transfer.
- K. Customer is strongly advised to re-download applications and the digital protected music / video which have been purchased to the new devices.
- L. Customer is required to check all the restored content loaded in the relevant device prior to leaving our shop.
- M. The Privacy Policy of 3 Hong Kong shall apply, visit [www.three.com.hk/terms/privacypolicy](http://www.three.com.hk/terms/privacypolicy) for details.
- N. The phones will only be stored in anti-theft appliance during the data transfer.
- O. 3 Hong Kong will not be liable or responsible to any property loss and damage.
- P. 3 Hong Kong reserves the right to change the offer at any time without prior notice, please contact the staff for details.
- Q. 3 Hong Kong shall have the final decision in case of any dispute.

### **Birthday Offer:**

- 4. HK\$50 on selected online purchase of single item of HK\$500 or more at online store (XtraMall)
  - A. The offer is only applicable to eligible MoneyBack members who have provided the birthday month in the member profile and is non-transferable.
  - B. Eligible MoneyBack Members are required to successfully connect the related Visa Platinum Card to MoneyBack App account.
  - C. Eligible MoneyBack Members can enjoy a HK\$50 off in birthday month upon spending of HK\$500 or above on a single item at designated XtraMall website and the transaction is fully



settled by Enrolled Credit Card and input unique discount code in Check-out page during designated redemption period.

- D. MoneyBack members can enjoy the birthday discount once a year. The promo code will be issued in the birthday month based on the birthday month provided in the MoneyBack App account information.
- E. The offer is applicable to selected products only.
- F. This unique discount code cannot be exchanged for other products / offers.
- G. The unique discount code cannot be redeemed for cash and cannot be returned or resold (except where required by law).
- H. Unless otherwise specified, this unique discount code cannot be used in conjunction with other promotions.
- I. Lost unique discount code will not be re-issued.
- J. The product model(s) / colour is available while stock last.
- K. All related product images, specification and product information are provided by vendor(s) / Merchant(s). For any enquiry, please contact respective vendor(s) / Merchant(s) directly.
- L. For details of delivery service, please visit <https://www.xtramallhk.com/home/terms-and-conditions>.
- M. 3 Hong Kong and XtraMall makes no responsibility or guarantee as to the quality and availability of the products and/or service provided by vendor(s) / Merchant(s).
- N. Only applicable to eligible MoneyBack Member and purchase at XtraMall.
- O. 3 Hong Kong and XtraMall reserve the right to change the offer at any time without prior notice.
- P. In case of any dispute, the matters are subjected to the final decision of 3 Hong Kong and XtraMall.

#### General Terms and Conditions:

- 5. Only members of the MoneyBack program ("**MoneyBack Members**") (operated by A.S. Watson MoneyBack (HK) Limited ("**MB**")) are entitled to the Offers.
- 6. Only Cardholders whose bank accounts maintained valid and in good standing during the Promotional Period will be eligible for the Offer(s).
- 7. The Promotion is only applicable to the designated outlets located in Hong Kong and designated 3Shop. Please contact the staff for details.
- 8. The earning and redemption of MoneyBack Points are subject to the Terms and Conditions for MoneyBack Program (please refer to [www.moneyback.com.hk](http://www.moneyback.com.hk) for further details).
- 9. The Offers cannot be transferred, redeemed or exchanged for cash or other products.
- 10. Unless otherwise specified, the usage entitlement and service fee of the monthly plan apply to local services only.
- 11. Unless otherwise specified, the offer cannot be used in conjunction with any other discounts or promotional offers (including other MoneyBack Points promotional offers).
- 12. All 3 Hong Kong service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the service contents and charges at any time without prior notice.
- 13. The above offers are subject to [3G, 4G LTE and 5G Service Terms and Conditions](#) of 3 Hong Kong, as well as the abovementioned Special and General Terms and Conditions relating to the Offers. For further details, please contact our staff, call our Customer Service Hotline 1033 or visit 3 Hong Kong website [www.three.com.hk](http://www.three.com.hk).
- 14. 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to 5G Service Terms and Conditions of 3 Hong Kong. All service usage is subject to [Service Usage Policy and Fair Usage Policy](#).
- 15. Hutchison Telephone Company Limited ("**3 Hong Kong**") and MB reserve the rights to amend, suspend or terminate the content, terms and conditions of the Offers at any time without further notice. 3 Hong Kong and MB will have the right of final decision in case of any dispute.

**To borrow or not to borrow? Borrow only if you can repay!**

