



### Terms and Conditions of “Exclusive Offer for Citi Credit Cardholders”:

1. Extra Monthly 33% Local Data:

- Customer is required to subscribe for designated 5G monthly service plan with 24 months to enjoy the extra 33% local data per month during the fixed contract period. Entitled monthly bonus data is calculated based on the monthly basic data entitlement and bonus data of the service plan (Value-added data pack is not included).
- SIM Plan subscription: Customer is required to subscribe for the designated 5G SIM / Multi-SIM monthly service plan subject to 24-month contract period or above. The Admin fee of HK\$28 per month is also required. Prepayment of HK\$100 SIM card fee (per SIM) is required for each SIM subscription and shall be refunded after one month from the date of SIM activation.
- Handset / Handset Voucher or Travel Voucher or FORTRESS Voucher Plan: Customer is required to subscribe for the designated handset monthly service plan with designated VAS package subject to a 24-month contract period or above with designated prepayment amount and admin fee of HK\$28 per month. The prepayment amount will be credited into customer's mobile number service account by equal instalments during the fixed contract period. Monthly fee for the first month must be settled in advance successfully.
- Offer cannot be enjoyed in conjunction with other local bonus data offers (unless otherwise specified).

2. Standalone 5G Handset Offer:

- Customer is required to subscribe for designated 5G monthly service plan with 24-month contract or above and pay for the admin fee of HK\$28 per month within the fixed contract period upon purchase of designated standalone handset. Each transaction can only enjoy the offer once. The Offer is applicable to designated handset models only and the handset models / colour are available while stocks last.

3. Add-on Offer:

- Customer is required to subscribe for designated 5G monthly service plan and purchase designated product at the same time, and pay for designated amount per month (subject to models purchased) for 24-month fixed contract period. In case of early service or Add-on offer cancellation, customer is required to pay an early termination charge equivalent to the monthly fees multiplied by the number of months remaining of the fixed contract period of the subscribed for service plan and the sum of remaining premium payment amount. The Offer is available while stock last.

4. Autopay Offer:

- Customer can earn up to HK\$60 rebates upon fulfilling the conditions herein: (i) successfully subscribe for the 3 Hong Kong's mobile bills autopay service with Eligible Cards within the Promotion Period, (ii) activate autopay for his/her mobile service bills within 3 months upon successful subscription for the service, and (iii) remain subscribed and settle the mobile service bills via autopay for 12 consecutive months or above. The offer is limited to the first 2,000 successful autopay service applications during the Promotion Period on a first-come-first-served basis while the quota is available.
- The rebates will be credited to Customer's mobile service account in equal instalments of HK\$10 rebate each on the 4th, 6th, 8th, 10th, 12th and 14th bill month upon the successful subscription of the autopay service. If the Customer's mobile service account and/or its autopay subscription with an Eligible Card is terminated, all unposted rebated will be forfeited without any form of reissue.
- Each Customer can enjoy the offer once only during the entire Promotion Period.
- The Offer is not applicable to the customer who (i) has already applied autopay service for payment of 3 Hong Kong bills with Eligible Card; and (ii) cancelled & re-applied autopay service for payment of 3 Hong Kong bills with Eligible Card during Promotion Period; and (iii) hold a mobile service account of any 3 Hong Kong secondary SIM. Customer with negative payment history of 3 Hong Kong bills or service has been suspended due to late payment are not eligible for this Offer.
- Reward cannot be exchanged for cash or other products and services. Not applicable to returns and refunds.



### General Terms and Conditions:

- The promotion period is valid until 30 June 2024 (the "Promotion Period"). All Single Net Transactions (based on transaction dates) must be conducted during the Promotion Period.
- Unless otherwise specified, the promotion applies to Cardholders of Citi Credit Cards issued by Citibank (Hong Kong) Limited ("Citibank") ("Eligible Cards") ("Cardholders"). Offer 1/Offer 3/Offer 4 are not applicable to Citi Rewards UnionPay Card. 3 Hong Kong may reject an Eligible Card if their payment system cannot handle some of the Eligible Card type, please contact shop staff for details.
- The Promotion is only applicable to the designated outlets located in Hong Kong and designated online shop of 3 Hong Kong. Please contact the staff for details of the designated outlets and online shop.
- A "Single Net Transaction" refers to the final amount of the Single Net Transaction after deduction of all applicable discounts, reductions and value of cash vouchers. Other transactions, including but not limited to purchase of cash vouchers, or unposted/cancelled/refunded/falsified/unauthorized transactions are excluded.
- Installments under Citi iPhone for Life Plan are excluded from Eligible Transaction.
- To be eligible for the Promotion, cardholder ("Customer") is required to settle payment of eligible transactions and pay the monthly service fee and relevant charges as specified by 3 Hong Kong through autopay with Eligible Cards. The Cardholder's name must be same as the name registered for mobile service account of 3 Hong Kong.
- If a Cardholder fails to settle all relevant autopay payments with the Eligible Cards or terminates the contract/ the autopay service during the committed contract period, offers will be terminated and all the remaining rebates will be forfeited (if applicable). Citibank reserves the right to debit from the Cardholder's account the equivalent amount of the offer(s) granted without prior notice.
- Citibank and / or 3 Hong Kong will determine the eligibility of Cardholders to participate in this promotion as well as the transactions based on Citibank's records.
- The promotions, products and services mentioned in the referenced document are not offered to individuals residing in the European Union, European Economic Area, Switzerland, Guernsey and Jersey, Monaco, San Marino, Vatican, The Isle of Man, the UK, Brazil, New Zealand, Jamaica, Ecuador or Sri Lanka. The referenced document is not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the promotions, products and services mentioned therein to such individuals.
- In case of any fraud/abuse/reversal or cancellation of transactions in respect of which the offers were awarded, Citibank reserves the right to debit from the Cardholder's Eligible Card account the equivalent amount of the offers without prior notice.
- Cardholders' Eligible Card accounts must be valid and with good credit record during the Promotion Period and the fulfilment period in order to be eligible to receive the offers, otherwise Citibank and / or 3 Hong Kong reserves the right to forfeit the offers without prior notice.
- Cardholders must keep and submit the relevant original credit card sales slips and original merchant sales receipts and/or other documents in respect of the Single Net Transactions for inspection upon request by Citibank. All documents submitted to Citibank will not be returned.
- Unless otherwise specified, the offers cannot be used in conjunction with other special promotions, discounts or promotional coupons, nor be transferred or exchanged for cash or other offers.
- Citibank shall not be responsible for any matters in relation to the related products or services provided by 3 Hong Kong. 3 Hong Kong is solely responsible for all obligations and liabilities relating to such products or services and all auxiliary services. Please contact the shop staff for details.
- Cardholders shall be deemed to have accepted any risks and liabilities in whatsoever nature associated with the products/ services/ auxiliary services supplied by 3 Hong Kong and shall waive any claim against Citibank in relation to such risks and liabilities when Cardholders make the relevant transactions.
- The Promotion, irrespective of its form, including but not limited to bonus local data or designated discounts, are not redeemable for cash, exchangeable or transferable, and cannot be used in conjunction with other promotional offers unless otherwise specified.
- The Promotion is applicable to regular-priced items only and not applicable to fixed-priced, discounted, promotional, festive and items designated by 3 Hong Kong.
- The price(s) of the handset and monthly service fee(s) listed in the Offers are for reference only. Citibank and / or 3 Hong Kong reserves the right to change the product price(s), monthly service fee(s) and any applicable terms and conditions without prior notice.
- Availability of the offers is subject to offer or service availability, account status checking and final acceptance by Citibank and 3 Hong Kong at their absolute discretion. Photos, product specifications and prices are for reference only.
- The promotion is governed by these Terms and Conditions and other terms and conditions stipulated by 3 Hong Kong. Please enquire with shop staff for details.
- All related product images, specification and product information are provided by manufacturer(s)/vender(s). For any enquiry, please contact respective manufacturer(s) or vendor(s)



directly: [www.three.com.hk/vendorcontact](http://www.three.com.hk/vendorcontact) .

- 3 Hong Kong shall not be liable or give any guarantee as to the quality and availability of the products and/or service provided by vendor if applicable.
- All offers are applicable to selected service plans and handset models. Please contact 3Shop staff, call 3Sales Hotline at 1033 or visit [www.three.com.hk](http://www.three.com.hk) for details of 3Shop addresses, products, service plans, offers, terms and conditions.
- Citibank and 3HK reserve the right to alter, extend, or terminate the Promotion and amend their terms and conditions at any time. In case of disputes, the decision of Citibank and 3HK shall be final and binding.
- The English version shall prevail if there is any inconsistency between the English and Chinese versions.

#### **Other Terms and Conditions:**

- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves the right to change the contents and charges without prior notice.
- The above Offers are also subject to (a) [3G, 4G LTE and 5G Service Terms and Conditions](#) and (b) [3HK Service Usage Policy and Fair Usage Policy](#); and (c) the terms and conditions as set out in this document of 3 Hong Kong. Please contact 3Shop staff for any enquiry.
- Hutchison Telephone Company Limited ("3 Hong Kong") reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3 Hong Kong. 3 Hong Kong shall have the final decision in case of any dispute.
- If there is any inconsistency or conflict between the English and Chinese versions of these terms and conditions, the English version shall prevail.

**To borrow or not to borrow? Borrow only if you can repay!**

