

^The aforesaid maximum download speed may be affected and varied by the following factors: network setting and specification, network coverage and usage level, user's device and software, transmission technology and other relevant factors. Compatible mobile device is required. When monthly mobile data usage exceeds the fair data usage of the monthly plan 50GB, data service will continue, but the thereafter data access speed (upload and download) will be restricted to not more than 1Mbps.

Terms and Conditions

- 1. This monthly plan is only applicable to designated full time local tertiary student and staff aged 18 or above, with valid designated local tertiary student ID card/ staff card/ other proof of identity. Each HKID no. or Passport no. can only subscribe to this monthly plan once. The name on student ID card/ staff card/ other valid certificate must remain the same when subscription.
- 2. Customer is required to subscribe designated 5G \$148 15GB local data and commit to the Tertiary Student monthly plan with 24 months contract, waived Admin fee of \$28 per month within contract period. Customer can enjoy extra 35GB monthly local data and 3GB Mainland China-Macau shared data during contract period. \$148 monthly fee is net monthly fee after deducting basic \$80 monthly fee rebate (original monthly fee at \$228). Monthly fee rebate will be credited to customer's billing account by instalments during contract period. Monthly fee will be charged at the original plan fee (or at prevailing plan fee) and Admin fee of \$28 per month after contract expired. Upon subscription, Roaming & IDD service will be activated automatically and cannot be deactivated while still using The Service. Please visit www.three.com.hk/roaminge for details of Roaming & IDD service.
- 3. Infinite data (data access speed (upload and download) will be restricted to not more than 100Mbps) is applicable to the data usage within the areas with service coverage in the designated location(s) only, subject to the main campus areas of the designated Universities, which will be updated from time to time. Allocation of network resources is subject to various network conditions which may affect the data service experience.
- 4. Data service may be switched to a mobile network of a non-designated location with stronger signals despite data service is being used within a designated location under certain circumstances (e.g. when customer is in a high-rise building within a designated location or at the boundaries of the designated location (s) etc.), which usage will be charged as data usage within a non-designated location. Due to factors such as signal and network transmission, timing of the mobile data service being switched in and out of the designated location (s) may be slightly different from the actual data usage.
- 5. Applicable during contract period.
- 6. Customer is required to subscribe KKBOX Tertiary Student Plan service on the same day of designated 5G Tertiary Student monthly plan subscription with same contract commitment as an engagement for its value-added service contract and to sign up for a designated contractual term to enjoy the preferential monthly service fee (at \$24.5 per month). This promotional offer is only applicable to Tertiary Student. The above promotional offers cannot be used in conjunction with any other promotional offers. KKBOX Tertiary Student Plan service will continue to be provided at standard monthly service fee of \$49 upon expiry of the designated contract period unless the customer terminates the service by calling 3Customer Services Hotline at least seven days prior to the expiry of the contract period. HTCL reserves the right to change the content, terms and conditions of the above offer at any time without prior notice. If customer terminates KKBOX Tertiary Student Plan service prior to expiry of the applicable contract period, the customer agrees to pay to HTCL an early termination charge equivalent to the monthly services fees multiplied by the number of months remaining of the minimum contract period of the subscribed for services. For details of the above, please refer to http://bit.ly/kkboxStudentPlan.

General Terms and Conditions

- Sending and receiving voice calls and MMS to and from 3 subscribers are deemed as Heart-To-Heart voice and Intra MMS.
- Please visit https://web.three.com.hk/servicecharges/thereaftercharges for charging details of video call, SMS and voice thereafter service which may be updated by us from time to time.
- There would be no surcharge for receiving a video call from a subscriber of other Hong Kong designated mobile operator.





- Wireless local data usage charge is applicable to Phone email application usage or access to Mail via video mobile phone, access to sites other than the 3Service and wireless modem application.
- All plans include unlimited mobile IDD local talk time ("001", "1968" & "+" only).
- For international voice and video calls, international call rates apply.
- For international roaming services, roaming rates apply.
- Talk time guarantee (One minute of video and voice call talk time will be rebated if your call
 accidentally drops out and either the calling party calls back or you dial the number again within 1
 minute of the call drop-out).
- When a customer uses the Conference Call or Call Waiting service, airtime will be calculated according to the total time spent on all connected lines.
- In case of early termination of service plan or value added service plan (if applicable) during the contract period for whatsoever reasons, a liquidated damage fee will be charged by 3HK.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services. Customer may purchase flexi data top-up options through www.three.com.hk/3Care_eng which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit https://web.three.com.hk/data/topupdatapack/index-en.html as maybe updated by us from time to time
- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.
- Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. Our company shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during application for free or paid data.
- All usage is subject to <u>3 Hong Kong Service Usage Policy and Fair Usage Policy.</u>
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of 3 Hong Kong. 3 Hong Kong reserves
 the right to change the contents and charges without prior notice.
- The above offers subject to our <u>3G, 4G LTE</u> and <u>5G Service Terms and Conditions</u>, the aforesaid and other special terms and conditions. Please contact shop staff for details.
- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to <u>5G Service Terms and</u> Conditions of 3HK.
- 3HK reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of The Service and to suspend or terminate any part of The Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.



