

## Terms and conditions:

- 1. The above-mentioned monthly plans are only applicable to selected corporate customers subscribing to a new mobile plan or porting in their mobile numbers.
- 2. Customers are required to subscribe to a dedicated contract length. If customers would like to terminate the contract or change the service plan (Not including service plan with higher value), liquidated damage charges have to be paid and all rebates and discounts will be cancelled with immediate effect. No refunds will be available.
- 3. Plan entitlements are only applicable within the current month bill. No rollover of entitlements will be provided and remaining entitlements will no longer be valid.
- Unless otherwise specified, all plan entitlements are for local use only. Please visit (<u>https://web.three.com.hk/roaming/</u>roamingservice/index-en.html) for roaming and IDD details.
- 5. Terms and conditions apply. Discounted phones and gifts are subject to availability and while stocks last. Please contact your account manager for more details.
- 6. Hutchison Telephone Company Limited ("The Company") holds the right to terminate or change all mentioned monthly plan, discounts, terms and conditions without notification. The Company reserves the right of final decision in case of any disputes.

## 5G \$124 SIM Plan:

Customers are required to sign a 24/36 months contract, pay a monthly admin fee of \$28. The original price of the \$124 monthly plan is \$228 with a basic \$40 monthly fee rebate and an extra \$64 monthly fee rebate within the contract period. Plan entitlements within the contract period include 15GB local data and 15GB bonus data. When the monthly mobile data usage exceeds the fair data usage of the monthly plan entitlement, data service will continue but thereafter data access speed (upload and download) will be restricted to not more than 1Mbps. Upon expiry of the service contract period, The Company will continue to provide the basic service on data entitlement of the service plan.

## 5G \$248 Multi-SIM Plan:

Customers are required to sign a 24/36 months contract, pay a monthly admin fee of \$28. The original price of the \$248 monthly plan is \$348 with a basic \$100 monthly fee rebate within the contract period. Plan entitlements within the contract period include 15GB local data and 45GB bonus data. The 5G Multi-SIM Plan includes one main SIM and 1 secondary SIM. All secondary SIM share the local data entitlement and voice minutes with main SIM. An SMS alert will be sent to customers when data usage nearly reaches the limit of subscribed data services. Any unused data usage cannot be carried forward to the next bill month. If data sage has reached the limit of subscribed data services, data usage will be automatically suspended. Upon expiry of the service contract period, The Company will continue to provide the basic service on data entitlement of the service plan.

#### 5G \$308 Multi-SIM Plan:

Customers are required to sign a 24/36 months contract, pay a monthly admin fee of \$28. The original price of the \$308 monthly plan is \$438 with a basic \$130 monthly fee rebate within the contract period. Plan entitlements within the contract period include 30GB local data and 70GB bonus data. The 5G Multi-SIM Plan includes one main SIM and 1 secondary SIM. All secondary SIM share the local data entitlement and voice minutes with main SIM. An SMS alert will be sent to customers when data usage nearly reaches the limit of subscribed data services. Any unused data usage cannot be carried forward to the next bill month. If data sage has reached the limit of subscribed data services, data usage will be automatically suspended. Upon expiry of the service contract period, The Company will continue to provide the basic service on data entitlement of the service plan.

#### 5G \$378 Multi-SIM Plan:

Customers are required to sign a 24/36 months contract, pay a monthly admin fee of \$28. The original price of the \$378 monthly plan is \$438 with a basic \$60 monthly fee rebate within the contract period. Plan entitlements within the contract period include 30GB local data and 120GB bonus data. The 5G Multi-SIM Plan includes one main SIM and 1 secondary SIM. All secondary SIM share the local data entitlement and voice minutes with main SIM. An SMS alert will be sent to customers when data usage nearly reaches the limit of subscribed data services. Any unused data usage cannot be carried forward to the next bill month. If data sage has reached the limit of subscribed data services, data usage will be automatically suspended. Upon expiry of the service contract period, The Company will continue to provide the basic service on data entitlement of the service plan.

Customers subscribing to the designated 5G SIM plan are eligible for purchasing one designated model of handset or tablet at a discounted standalone price:

- Samsung Galaxy S24 Ultra (1TB): \$468 x 24 monthly instalments
- Samsung Galaxy S24+ (512GB): \$312 x 24 monthly instalments
- Samsung Galaxy S24 (512GB): \$251 x 24 monthly instalments
- Samsung Galaxy A15 (128GB): \$62 x 24 monthly instalments; \$41 x 36 monthly instalments
- Samsung Galaxy A25 (128GB): \$82 x 24 monthly instalments; \$55 x 36 monthly instalments
- Samsung Galaxy Tab S9 (256GB): \$294 x 24 monthly instalments; \$199 x 36 monthly instalments
- Samsung Galaxy Z Fold5 (1TB): \$623 x 24 monthly instalments; \$420 x 36 monthly instalments
- Samsung Galaxy Z Flip5 (512GB): \$349 x 24 monthly instalments; \$235 x 36 monthly instalments



Samsung Galaxy S23 Ultra (1TB): \$451 x 24 monthly instalments; \$310 x 36 monthly instalments Samsung Galaxy S23+ (512GB): \$306 x 24 monthly instalments; \$210 x 36 monthly instalments Samsung Galaxy S23 (512GB): \$263 x 24 monthly instalments; \$181 x 36 monthly instalments Samsung Z Flip4 (256GB): \$316 x 24 monthly instalments Samsung Z Fold4 (512GB): \$472 x 24 monthly instalments Samsung Galaxy A54 (256GB): \$142 x 24 monthly instalments; \$95 x 36 monthly instalments

Samsung Galaxy A34 (128GB): \$107 x 24 monthly instalments; \$71 x 36 monthly instalments

# **General Terms and Conditions**

- Offer is valid until further notice.
- Prepayment of \$100 per SIM card fee is required for SIM subscription and shall be refunded after used for 1 month.
- Sending and receiving voice calls and MMS to and from 3 subscribers are deemed as Heart-To-Heart voice and Intra MMS.
- Please visit <u>https://web.three.com.hk/servicecharges/thereaftercharges</u> for charging details of video call, SMS and voice thereafter service which maybe updated by us from time to time.
- There would be no surcharge for receiving a video call from a subscriber of other Hong Kong designated mobile operator.
- Wireless local data usage charge is applicable to Phone email application usage or access to Mail via video mobile phone, access to sites other than the 3Service and wireless modem application.
- All plans include unlimited mobile IDD local talk time ("001", "1968" & "+" only).
- For international voice and video calls, international call rates apply.
- For international roaming services, roaming rates apply. Talk time guarantee (One minute of video and voice call talk time will be
  rebated if your call accidentally drops out and either the calling party calls back or you dial the number again within 1 minute of the
  call drop-out).
- When a customer uses the Conference Call or Call Waiting service, airtime will be calculated according to the total time spent on all connected lines.
- In case of early termination of service plan or value added service plan (if applicable) during the contract period for whatsoever reasons, a liquidated damage fee will be charged by The Company.
- An SMS alert will be sent to customer when data usage nearly reaches the limit of subscribed data services. Customer may purchase flexi data top-up options through <u>www.three.com.hk/3Care\_eng</u> which can be used for the remaining period of the month before bill cut-off date. Once the top-up data has been purchased, the related payment will not be refunded. Any unused data usage cannot be carried forward to the next bill month. If data usage has reached the limit of subscribed data services, data usage will be automatically suspended. For the flexi data top-up charges, please visit <a href="https://web.three.com.hk/data/topupdatapack/index-en.html">https://web.three.com.hk/data/topupdatapack/index-en.html</a> as maybe updated by us from time to time.
- For minimal data usage triggered by handset applications during the period of suspension of local data usage, or unbilled data usage due to cut-off time difference or delay, they will be deducted upon top-up of additional data during that bill month.
- Data usage information and record shown on different interfaces and message alerts may vary from real-time usage. The Company
  shall not be held liable for any matters arising from any failure in relation to the timing, cancellation, transmission or delivery during
  application for free or paid data.
- All usage is subject to The Company's Service Usage Policy and Fair Usage Policy.
- Unless otherwise specified, the usage entitlement and fee of the monthly plan apply to local services only.
- All service contents and charges are subject to final decision of The Company. The Company reserves the right to change the contents and charges without prior notice.
- The above offers are subject to our 3G, 4G LTE and 5G Service Terms and Conditions, the aforesaid and other special terms and conditions. Please contact shop staff for details.
- 5G network experience may be affected due to various factors including but not limited to network setting/specification or coverage, the features or functionality of individual mobile device, transmission technology, network traffic and usage, speed of websites servers, service stability of other content providers, weather and other circumstantial factors (e.g. blockades such as buildings, mountains, tunnels) which may lead to radio interference. Subject to 5G Service Terms and Conditions of The Company.
- The Company reserves the rights to amend the charges and terms and conditions (including but not limited to designated destinations and designated networks, their coverage, system compatibility and other relevant conditions of the designated networks) of the service and to suspend or terminate any part of the service at any time without prior notice, especially in case where roaming partner terminates cooperation with The Company. The Company shall have the final decision in case of any dispute.