



## Terms and Conditions

1. “Getaway” service (the “Service”) is only applicable to postpaid and personal account customers of 3HK and is subject to a fixed contract period of 24 months (“Fixed Contract Period”).
2. Upon subscription of the Service, roaming and IDD services will be activated simultaneously. Please visit [www.three.com.hk/roaming](http://www.three.com.hk/roaming) for details of roaming and IDD services.
3. The following types of services are included within the Fixed Contract Period under the Service:
  - (a) 80 Roaming data passes (“Travel Data Pass”)
    - i. Travel Data Pass may be used in designated destinations and on designated networks within fixed contract period of 24 months.
    - ii. Subsequent excessive usage of Travel Data Pass in designated destinations and on designated networks will be charged at \$25/pass. Usage of roaming data service in non-designated destinations and on non-designated networks will be charged at standard service fees. For service and coverage details, please visit [www.three.com.hk/tp-e](http://www.three.com.hk/tp-e).
    - iii. Data access speed will be adjusted to not higher than 256kbps when data roaming usage reaches 500MB each pass, customers may continue to use the data roaming service until 23:59 (Hong Kong time) regardless of the number and location of designated destinations.
    - iv. One Travel Data Pass will be deducted upon its first use on each day irrespective of volume of the usage. A day means from 00:00 to 23:59 (Hong Kong time) regardless of the physical location of a customer. If Travel Data Pass is used in different destinations within the same day, the number of Travel Data Pass to be deducted will be based on the number of destinations.
    - v. When the data roaming usage reaches 500MB, an SMS notification will be sent to the customer. Customer may reply to the SMS to deduct remaining travel data pass and use within the same day. The data speed will be adjusted to not higher than 256kbps when the data roaming usage reaches the cap, customers may continue to use the data roaming service until 23:59 (Hong Kong time) on the same day.
    - vi. Upon expiration of the Fixed Contract Period of the Service:
      - a. The remaining usage entitlement under the Service will be forfeited;
      - b. Travel Data will be charged at RoamLite Pass. For RoamLite Pass details, please visit [www.three.com.hk/roamlitee](http://www.three.com.hk/roamlitee)
  - (b) Sharing of 80 Travel Data Pass (Only applicable to Share Version of “Getaway” service)
    - i. Each principal mobile number registered for subscription of the Service can hold one principal SIM account (“Principal SIM”) and may register up to 4 other active mobile accounts registered under the same customer name and HKID with 3HK (“Supplementary SIM”) for a sharing pool of Travel Data Pass (“Travel Data Pass Sharing Pool”) through my3 App or MyAccount within the Fixed Contract Period:
      - Addition of a Supplementary SIM will be effective immediately. Roaming and IDD services will be activated under Supplementary SIM simultaneously. Please visit [www.three.com.hk/roaminge](http://www.three.com.hk/roaminge) for details of roaming and IDD services.
      - Deletion of a Supplementary SIM will be effective on the next day. Roaming and IDD services and RoamLite Pass will stay effective until customer requests to cancel the services.
      - SMS notification will be dispatched to both Principal and Supplementary SIMs in respect of addition and deletion of Supplementary SIM for the Travel Data Pass Sharing Pool.
    - ii. In addition to paragraph 3(a) (v) above, the number of Travel Data Pass to be deducted will be also based on the number of Supplementary SIM under which Travel Data Pass is used. Usage entitlement will be counted according to the number of supplementary SIM used the entitlement.
    - iii. Principal SIM will be charged the monthly and other fees in respect of the Service incurred by the Principal SIM and all Supplementary SIMs.



- iv. Service for all Supplementary SIMs will be terminated at the same time if Service for the Principal SIM is suspended or terminated for whatever reason.
  - v. Upon expiration of the Fixed Contract Period of the Service, the Principal and all Supplementary SIMs will be detached from the Travel Data Pass Sharing Pool and the remaining Travel Data Pass usage entitlement under the Service will be forfeited. Unless otherwise specified, data roaming service will be charged according to service fees of RoamLite Pass and against the mobile number under which such service is used. For service details, please visit [www.three.com.hk/roamlitee](http://www.three.com.hk/roamlitee) .
4. Customer shall pay an early termination charge (equivalent to the original monthly services fees and any optional services multiplied by the number of months remaining of their respective Fixed Contract Period and Optional Service Fixed Contract Period) in case of early termination of mobile service plan or relevant optional service (if applicable) during their respective Fixed Contract Period and Optional Service Fixed Contract Period for whatever reasons.
5. The Service cannot be used in conjunction with other roaming offers of 3HK. 3HK reserves the rights to amend the charges, contents, terms and conditions (including but not limited to designated destinations and designated networks and their coverage) of the Service and to suspend or terminate any part of the Service at any time without prior notice, especially in case where roaming partner terminates cooperation with 3HK. 3HK shall have the final decision in case of any dispute.

Last update: 2 March 2024